

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
 Joél Ramos | Director  
 Edward D. Reiskin | Director of Transportation

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, MAY 29, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,190</b>	<b>94.1%</b>	<b>35</b>	<b>35</b>	<b>53</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>115</b>	<b>1%</b>
<b>F LINE</b>	<b>24</b>	<b>20</b>	<b>-17%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>154</b>	<b>193</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>129</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>57</b>	<b>16%</b>
<b>POTRERO 60'</b>	<b>40</b>	<b>50</b>	<b>25%</b>
<b>PRESIDIO</b>	<b>123</b>	<b>143</b>	<b>16%</b>
<b>TOTAL</b>	<b>749</b>	<b>844</b>	<b>13%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	131	21	1	9	10	1
Flynn	205	46	21	7	18	0
Green	225	51	23	15	11	2
Kirkland	215	33	13	12	7	1
Potrero	229	31	11	12	5	3
Presidio	215	31	9	12	9	1
Woods	362	55	23	16	14	2
<b>TOTAL</b>	<b>1,582</b>	<b>268</b>	<b>101</b>	<b>83</b>	<b>74</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:49 05/29/12	46	5	5534	MARKET & 5TH ST (OB)	CELL PHONE SNATCH, NO INJURY	07:49	08:34
			<b>1233460</b>	SFPD 3J11A CLEARED. NO ARREST. CASE #120-424-388. INSP H VONG RESP. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 00:45			
10:32 05/29/12	391	33	5472	HAIGHT & STANYAN (IB)	EMERGENCY ALARM (NO MERIT)	10:32	10:40
			<b>1233509</b>	INSP. B. LUM RESPONDED, CLEARED BEFORE ARRIVAL. SFPD* VEH DELAY: 00:08			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:53 05/29/12	2	9	8434	POTRERO & 16TH STREET (IB)	DIRTY COACH	11:53	
				<b>1233540</b>	SFPD CLEARED SI WOODS 8128 @12:47 <b>VEH DELAY: 00:54</b>		
11:58 05/29/12	621	43	8225	PARNASSUS & HILLPOINT (OB)	NON- INJURY VEHICLE ACCIDENT COACH / AUTO	11:58	12:40
				<b>1233538</b>	INSPB.LUM (1T62) RESPONDED, S/S*, CLAIMS 6A47* VIDEO*, NO 799. <b>VEH DELAY: 00:42</b>		
12:29 05/29/12	5	27	8362	O'FARRELL & TAYLOR (OB)	ALLEDGED ACCIDENT (COACH / AUTO) HIT AND RUN	12:29	12:33
				<b>1233569</b>	OPERATOR CLEARED SCENE, OPERATOR WILL SEE INSP AT TERMINAL FOR INTERVIEW, SEE INTERVIEW TAG #1233567 <b>VEH DELAY: 00:04</b>		
12:29 05/29/12	5	27	8362	BRYANT & 24TH STREET (OB)	INTERVIEW	12:50	13:08
				<b>1233567</b>	INSP K. JOMOC (1C97) RESPONDED, SYS/SAFETY*, CLAIMS 6A47*, VIDEO*, NO INJURIES, NO 799, SEE INCIDENT TAG #1233569 <b>VEH DELAY: 00:18</b>		
13:20 05/29/12	3	61	60	CALIFORNIA & SANSOME (OB)	VEHICLE ACCIDENT CABLE CAR / AUTO	13:20	14:47
				<b>1233553</b>	INSP J SIGALA; SENIOR STAFF / SAFETY*, 8-M8*, CLAIMS*, NO INJURIES/ NO 799 <b>VEH DELAY: 01:27</b>		
14:36 05/29/12	109	54	8418	3RD STREET & INNES (OB)	ACCIDENT (COACH / AUTO), H /R, NO INJURY	14:36	15:15
				<b>1233514</b>	INSP MORRIS, E (1T67B) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A47*. <b>VEH DELAY: 00:39</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:06 05/29/12	129	1	5631	SACRAMENTO & FILLMORE (IB)	FALL ON BOARD (AID REFUSED)	16:06	17:05
				<b>1233556</b>	INSP B. LUM (1T62A) RESPONDED, SYS/SAFETY*, CLAIMS 6A48*, VIDEO*, NO 799 <b>VEH DELAY: 00:59</b>		
17:12 05/29/12	464	33	5403	24TH STREET & POTRERO (IB)	VANDALISM	17:12	17:46
				<b>1233583</b>	INSP K. JOMOC (1T63A), SFPD UNIT 3D14D RESPONDED, NO ARREST, CAD #2423 SI POTRERO 5433 @18:12 <b>VEH DELAY: 01:00</b>		
23:43 05/29/12	228	36	8517	CESAR CHAVEZ & FOLSOM (PI)	ACCIDENT COACH & FIXED OBJECT. RIGHT-SIDE MIRROR AND TREE BRANCH	23:43	01:30
				<b>1233593</b>	COACH REPAIRED ON SITE BY WOODS SHOP. INSP.DENNIS CLEARED. SI WOODS N/R <b>VEH DELAY: 01:47</b>		
23:49 05/29/12	257	71	8190	MARKET & 7TH STREET (OB)	PEDESTRIAN ACCIDENT	23:49	00:48
				<b>1233587</b>	INSP^S ESCOBAR, FONG, HENLEY, SFPD 3B-13E CLEARED, CASE # 120-427-031, SFPD ENG. 54, MEDIC 54 TRANSPORTED ONE FEMALE PEDESTRIAN TO SFGH WITH POSSIBLE HEAD / NECK INJURIES, CLAIMS 6A-47*, VIDEO*, J. KELLY*, P. ROSE*, SYSTEM SAFETY*, OPERATOR (799) PLACED ON NON-DRIVING STATUS SI WOODS N/R <b>VEH DELAY: 00:59</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:01 05/29/12	101	30	5630	MARKET & 5TH STREET (IB)	POLE IN OVERHEAD	15:01 15:01	16:41 15:35
			<b>1233558</b>	INSP A. MCDANIELS (1T60B), INSP A. BANIAS (1T61B), SHOP TRUCK 093, O/H LINE 817 ALL RESPONDED & CLEARED, INSP REPORTS TROLLEY POLE LODGED IN OVERHEAD, O/H LINE FREED POLE, MGR A. ANDREWS (4M3)* <b>VEH DELAY: 01:40 LINE DELAY: 00:34</b>			
17:15 05/29/12	082	KT	1524	OCEAN AVENUE & FAXON ST (IB)	NON MUNI ACCIDENT BLOCKING	17:15 17:15	17:47 17:47
			<b>1233580</b>	SENIOR STAFF* INSP C GONZALEZ RESPONDED AND ASSISTED. K/T LINE WAS RE-ROUTED ON BOTH DIRECTIONS VIA THE ^M^ LINE. 2 M/C SHUTTLES USED. LSGP/ADGP. <b>VEH DELAY: 00:32 LINE DELAY: 00:32</b>			
23:56 05/29/12	189	F	1061	MARKET & 7TH (OB)	BLOCKED BY SFPD ACTIVITIES	23:56 23:56	00:21 00:21
			<b>1233618</b>	INSP MCCRAY AND HENLEY <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>			