

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
 Joél Ramos | Director  
 Edward D. Reiskin | Director of Transportation

**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, MAY 30, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1,190</b>	<b>94.3%</b>	<b>29</b>	<b>39</b>	<b>62</b>

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>3%</b>
<b>F LINE</b>	<b>24</b>	<b>22</b>	<b>-8%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>27</b>	<b>0%</b>
<b>WOODS</b>	<b>154</b>	<b>192</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>115</b>	<b>129</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>111</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>58</b>	<b>18%</b>
<b>POTRERO 60'</b>	<b>40</b>	<b>47</b>	<b>18%</b>
<b>PRESIDIO</b>	<b>123</b>	<b>144</b>	<b>17%</b>
<b>TOTAL</b>	<b>749</b>	<b>847</b>	<b>13%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	129	22	3	8	10	1
Flynn	210	47	22	8	17	0
Green	220	46	19	11	15	1
Kirkland	210	34	11	12	10	1
Potrero	227	29	12	10	5	2
Presidio	212	29	10	9	8	2
Woods	362	48	18	15	14	1
<b>TOTAL</b>	<b>1,570</b>	<b>255</b>	<b>95</b>	<b>73</b>	<b>79</b>	<b>8</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:01 05/30/12	077	599	2842	VAN NESS & MCALLISTER (IB)	ACCIDENT (TRAINING COACH / VAN), NO INJURY	12:01	12:49
		1233672		INSP LEE, D (1T60), RCS 091, SFPD UNIT # 3A1C RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A47*, 1L1*, PETERSON, P*. VEH DELAY: 00:48			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:13 05/30/12	063	44	8196	EVANS & 3RD STREET (OB)	PEPPER SPRAY (PASS / PASS)	15:13	16:50
			<b>1233661</b>	INSP MOLINA, A (1T65), SFPD UNIT # 15B, MEDIC AMR #06 RESP, TREAT & RELEASE. NO ARREST. VIDEO*, SYSTEM SAFETY*, CLAIMS 6A48*. <b>VEH DELAY: 01:37</b>			
15:15 05/30/12	373	22	5464	18TH STREET & CASTRO (IB)	ACCIDENT (COACH / AUTO), NO INJURY	15:15	16:24
			<b>1233689</b>	INSP JOMOC, K (1T63) RESP, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A48*. <b>VEH DELAY: 01:09</b>			
15:47 05/30/12	158	21	5548	GROVE & FRANKLIN (IB)	ACCIDENT (COACH / AUTO), NO INJURY	15:47	16:44
			<b>1233692</b>	INSP BANIAS, A (1T61) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A48*. <b>VEH DELAY: 00:57</b>			
15:58 05/30/12	088	L	1415	MMT AREA (IB)	MEDICAL EMERGENCY (OPERATOR)	15:58 <b>15:58</b>	16:10 <b>16:02</b>
			<b>1233693</b>	[LRV2=1455]SENIOR STAFF*. SFFD ENGINE 13 ASSISTED. END OF RUN. MRU 4S39, 4S37, 4S54, 4S35 AND INSP MJ STALIONS, F CADELINA & 4M2 MGR CASTILLO RESPONDED AND ASSISTED. WORKERS COMPENSATION* VIDEO* LSGP/ADGP, N/R [EOR 20:07] <b>VEH DELAY: 04:09 LINE DELAY: 00:04</b>			
18:14 05/30/12	220	29	8130	LINCOLN WAY & 26TH AVE (OB)	ACCIDENT (COACH / AUTO) NO INJURY	18:04	
			<b>1233718</b>	INSP GEETER, A (1T62B) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A48*.			
18:39 05/30/12	234	54	8431	TOPEKA & NEWHALL (OB)	ACCIDENT (COACH / DOG)	18:39	19:43
			<b>1233719</b>	INSP ESPINOZA, T (1T63B) RESP. NO DAMAGE TO COACH, NO 799. VIDEO*, CLAIM 6A48* <b>VEH DELAY: 01:04</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
22:19 05/30/12	29	59	17	JACKSON & POWELL (OB)	OPERATOR INJURY/DERAILMENT	22:19 22:19	00:53 00:46
		1233745		CABLE MACHINERY, CABLE SHOP TRUCK#665 RESPONDED, TOWED CAR INTO YARD. TWO MOTOR COACH SHUTTLES UTILIZED. INSP.MCGEHEE CLEARED. SEN.STAFF* SI CABLE CAR N/R VEH DELAY: 02:34 LINE DELAY: 02:27			

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:39 05/30/12	173	5	5618	MCALLISTER BETWEEN LAGUNA & GOUGH (IB,OB)	SFPD BLOCKING/CRIME SCENE	21:39 21:39	22:49 22:49
		1233743		5 LINE RE-ROUTED VIA 21 LINE @ FILLMORE & HAYES, I/O. INSP.GEETER CLEARED. SEN. STAFF* VEH DELAY: 01:10 LINE DELAY: 01:10			
22:19 05/30/12	29	59	17	JACKSON & POWELL (OB)	OPERATOR INJURY/DERAILMENT	22:19 22:19	00:53 00:46
		1233745		CABLE MACHINERY, CABLE SHOP TRUCK#665 RESPONDED, TOWED CAR INTO YARD. TWO MOTOR COACH SHUTTLES UTILIZED. INSP.MCGEHEE CLEARED. SEN.STAFF* SI CABLE CAR N/R VEH DELAY: 02:34 LINE DELAY: 02:27			