

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, November 1, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>96.8</b>	<b>38</b>	<b>66</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>143</b>	<b>178</b>	<b>24%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>129</b>	<b>16%</b>
<b>FLYNN</b>	<b>100</b>	<b>112</b>	<b>12%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>60</b>	<b>22%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>39</b>	<b>-17%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>129</b>	<b>25%</b>
<b>TOTAL</b>	<b>713</b>	<b>810</b>	<b>14%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	225	66	11	10	28	17
Cable Car	130	26	8	5	9	4
Potrero	236	76	27	7	33	9
Presidio	198	30	11	5	9	5
Kirkland	231	59	20	10	21	8
Woods	372	85	28	13	30	14
Flynn	191	47	13	6	15	13
<b>TOTAL</b>	<b>1,583</b>	<b>389</b>	<b>118</b>	<b>56</b>	<b>145</b>	<b>70</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:49 11/01/10	R INSP L. DAVIS FL	14	0680	500	1X	6420	MISSION & 3RD ST	ACCIDENT COACH & AUTO	PI	08:50	09:34	39
						1135448	INSP L. DAVIS, SYSTEM SAFETY*, LEAD INSP STUART*, DISP*, OPERATOR HAD NO DRIVER LICENSE, INSP J. WILLIAMS TRANSPORTED RESCUE OPERATOR, NO 799, NO DAMAGE TO COACH SI FLYNN N/R VEH DELAY: 00:44					
11:59 11/01/10	R OPERATOR FL	30	961	469	38	6280	GEARY & WEBSTER (OB)	ACCIDENT COACH & AUTO	OB	11:59	12:48	39
						1135455	INSP T. KONG, SYSTEM SAFETY*, NO DAMAGE TO COACH, NO 799 VEH DELAY: 00:49					
16:25 11/01/10	R OPERATOR PO	11	2717	404	22	5425	FILLMORE & EDDY	ACCIDENT (COACH / TRUCK)	OB	16:25		32
						1135596	INSP T. KONG RESPONDED, NO MERRIT					
17:32 11/01/10	R OPERATOR KI	24	1860	672	43	8315	LOMBARD & FILLMORE (IB)	ACCIDENT (COACH / AUTO)	IB	17:32	18:45	32
						1135627	INSP J. GIANG (1T96) RESPONDED, AUTO REAR ENDED STATIONARY COACH, MINOR DAMAGE TO AUTO, SYS/SAFETY*, CLAIMS 6-A-46, VIDEO* NO 799 VEH DELAY: 01:13					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:12 11/01/10	R OPERATOR PO	15	3917	457	49	7058	VAN NESS & TURK (IB)	ACCIDENT (COACH / TAXI)	IB	18:12	19:07	32
						1135636	INSP E. DENNIS RESPONDED (1T62B), UNOCCUPIED TAXI ROLLED BACK MADE CONTACT WITH COACH, MINOR DAMAGE TO BIKE RACK, NO INJURIES, NO 799, SYS/SAFETY*, CLAIMS 6-A-46*, VIDEO*. VEH DELAY: 00:55					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:00 11/01/10	R OPERATOR ME	85	1820	32	KT	1491	3RD. STREET & REVERE BETWEEN REVERE & SHAFTER (IB)	DERAILMENT/ SUNSET SCAVENGER TRUCK	IB LD	06:00 06:00	08:11	75
						1135424	MRO 4T42 G. WILIAMS INC. COMMANDER.MRO 4T75 C. DEBONO, MRO 4T53 UPCHURCH, MRU UNITS 420,4S3.4S23,4S26, NEAL POPP OVH.EOR/NR, UPAGE SYTEM SAFETY F. ORANTES, RELIEF WILL PULL OUT SI METRO EAST LINE DELAY: 02:11					
19:22 11/01/10	T CABLE MACHINE CA	38				59	WASHINGTON & MASON (IB,OB)	SPLICE CHECK, STRAND FOUND. MASON LINE MOTORCOACH SHUTTLE SERVICE.	IB LD	19:22 19:22	00:30	25
						1135657	SHUTTLES UTILIZED, CABLE MACHINERY CLEARED. 311* SEN.STAFF* TRAPPED CARS TOWED INTO YARD BY CABLE SHOP TRUCK. LINE DELAY: 05:08					
23:42 11/01/10	R OPERATOR ME	13	1005	115	L	1487	TARAVAL ST & 22ND AVENUE (IB)	NOISE UNDER THE CAR (LOOSE PILOT BAR)	IB LD	23:42 23:42	00:13 00:13	74
						1135647	SENIOR STAFF* MRU 4S24 & INSP C GONZALEZ RESPONDED AND CLEARED; LSGP; 2 M/C SHUTTLES USED. END OF RUN. METRO SHOP* SI GREEN N/R [EOR 00:54] VEH DELAY: 01:12 LINE DELAY: 00:31					