



**Muni
Service Delivery
Daily Report**

Thursday , November 5, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	10
Light Rail Maintenance Hold	11
Light Rail Maintenance Available	12
Light Rail Maintenance Count	13
Motor & Trolley Buses Pull Outs (chart)	14
Motor & Trolley Buses Pull Outs (details)	15
• Operators absenteeism report	16

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

FRIDAY 11 06 02009

Morning Report

Cable Car	0	0	0	0	
Flynn	8	0	0	0	9=1, 9X=2, 1X=1, 14X=1, 38=3
Kirkland	5	0	0	0	10=1, 19=1, 28=2, 43=1
Woods	3	0	0	0	26=1, 30X=1, 44=1
Potrero	6	0	0	1	7=1, 14=2, 30=1, 41=2
Presidio	0	0	0	0	
Green	2	0	0	0	KT=1, S=1
F line	0	0	0	0	
TOTAL	22	0	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
THURSDAY 11 /05/ 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	9	0	0	0	9=1 9X=5 38=2 38L=1
Kirkland	8	0	0	0	2=1 10=1 12=1 19=2 1X=1 43=1 47=1
Woods	3	0	0	0	26=1 54=1 71=1
Potrero	16	0	0	3	6=2 7=2 14=2 22=2 24=1 33=2 41=2 49=3
Presidio	0	6	0	1	1=3 3=1 21=2
Metro	1	0	0	0	S=1
F line	1	0	0	0	
TOTAL	38	0	0	4	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
<i>THURSDAY 11/05/2009</i>							
Revised 6/15/09							
Cable Car one-piece	0	0	0.0%	49	0	0	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	6	6	15.8%	154	9	6	5.8%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	4	4	7.0%	212	6	4	2.8%
Kirkland multi-piece	4		4.0%				
Woods one-piece	2	8	2.3%	251	5	8	2.0%
Woods multi-piece	6		6.0%				
Potrero one-piece	5	0	7.5%	212	9	0	4.2%
Potrero multi-piece	8		9.0%				
Presidio one-piece	0	12	0.0%	174	0	12	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	10	1.5%	146	3	10	2.1%
Metro multi-piece	4		8.2%				
F Line one-piece	1	3	10.0%	33	2	3	6.1%
F Line multi-piece	2		22.2%				
System total				1231	34	43	2.8%

Accidents

Thu Nov 05, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
03:56 11/05/09	T 311 / G.G. DI	77					FOLSOM BETWEEN 3RD STREET & 4TH STREET (IB,OB,NB,SB)	WIRES DOWN (100^ STRAIGHT WIRE)	IB	03:56	05:35	16
							1076179	INSP. T. ALDANA, LINE CREW 824, GOLDEN CLAIMS 6A-48 R. HALL* VEH DELAY: 01:39				
08:05 11/05/09	R OPERATOR WO	26	7	43	67	8156	24TH ST & MISSION (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	08:00	09:10	30
							1076205	INSP B WONG CLEARED. COACH WAS STOPPED. RIGHT FRONT OF THE AUTO MADE CONTACT WITH THE LEFT REAR SIDE OF THE COACH. MODERATE DAMAGE TO AUTO. MINOR DAMAGE TO COACH. NO OP 799. SYSTEM SAFETY K. ANDERSON*. VEH DELAY: 01:10				
11:03 11/05/09	T SERVICE PLANN	88				414	FILLMORE & MARINA	ACCIDENT NON-REVENUE VEHICLE & AUTO, NO INJURY.		11:03	12:05	30
							1076186	INSP E VICKERS CLEARED. MINOR DAMAGES TO BOTH VEHICLES. NO 799. CLAIMS 6A48*. VEH DELAY: 01:02				
11:22 11/05/09	R OPERATOR ME	87		8	K/T	1548	VAN NESS STATION (OB)	T STICK TENSION, PRE EXISTING INJURY AGRAVATED	OB	11:22		75
							1076281	COMPLETING RUN AND COMPLETING PAPER WORK, DISP*, WORKERS COMP				

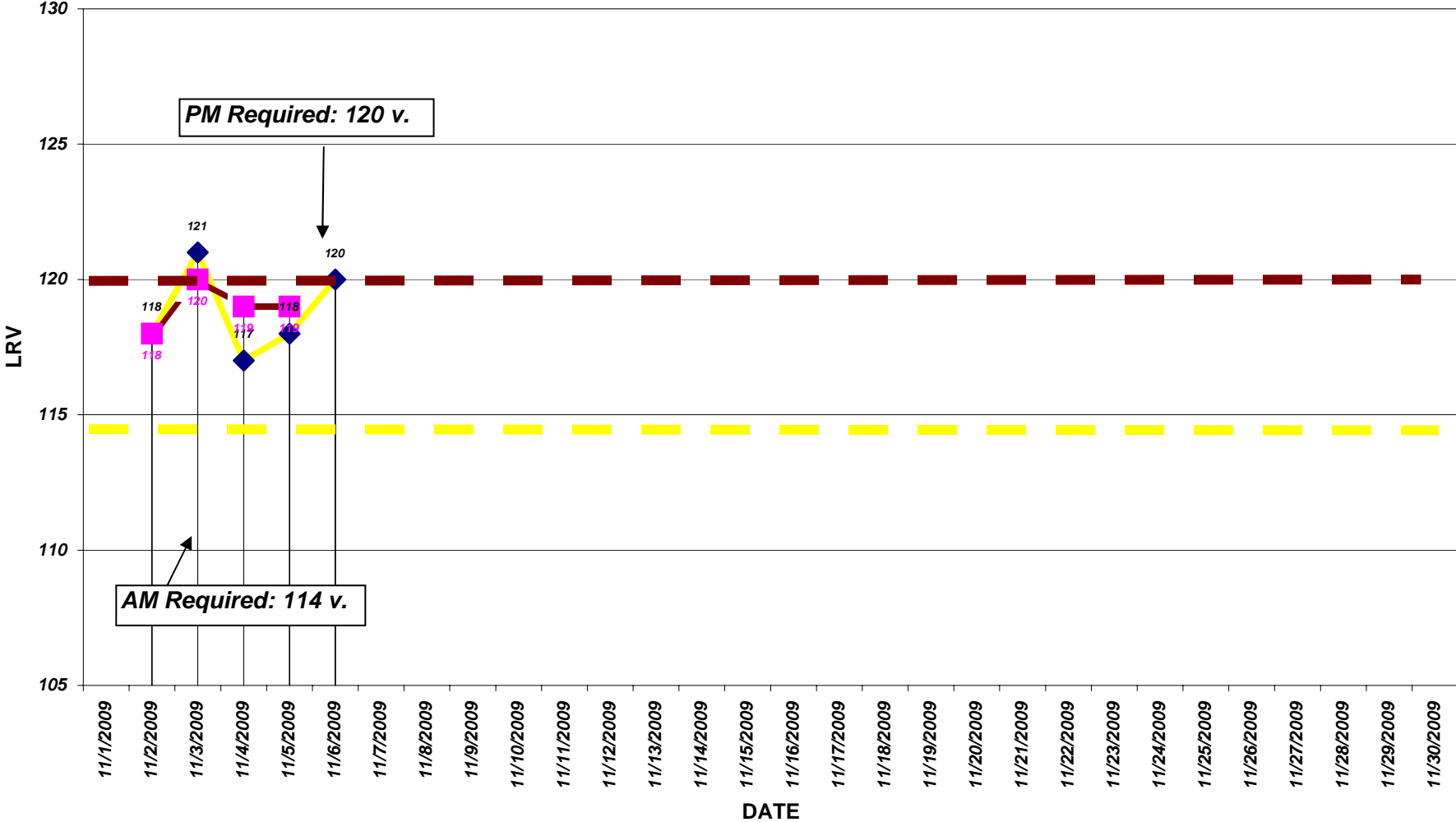
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:47 11/05/09	R OPERATOR PR	7	7	144	45	5556	4TH ST. & MARKET (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	16:47	17:24	24
						1076292	K ANDERSON*, INSP HENDERSON B, CLAIMS #6A40*, VIDEO*, NO 799, MINOR. VEH DELAY: 00:37					
17:32 11/05/09	R OPERATOR KI	29	45	731	38X	8322	GEARY & 5TH AVE. (OB)	NON INJURY ACCIDENT, COACH / AUTO	OB	17:32	18:33	24
						1076194	INSP GIANG J, SFPD #3G14D, S/S*, CLAIMS 6A40*, VIDEO*, MINOR, NO 799. SI KIRKLAND VEH DELAY: 01:01					
18:13 11/05/09	R OPERATOR	24				820	LAGUNA HONDA & DEWEY (SB)	NON INJURY ACCIDENT, OVER HEAD LINE TRUCK #820 / AUTO.	SB	18:13	19:22	24
						1076333	INSP GEETER A, CLAIMS #6A40*, MAJOR DAMAGE TO AUTO, NO DAMAGE TO TRUCK, NO 799. VEH DELAY: 01:09					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
00:08 11/05/09	R	OPERATOR ME	13	8	5	L	1461	TARAVAL & 32ND AVE (IB)	BROKEN PANTOGRAPH; OVERHEAD GUY WIRE DOWN AT TARAVAL & 45TH AVE; OPEN FEEDERS T-1, T-2, WP-13	IB	05:08	06:40	88
							1076189	[LRV2=1476]MGR S BRITT; INSP G WILLIAMS; INSP D CASTRO; MRU 4S46; MRU 4S48; OVERHEAD LINES 824; LSGP; L LINE REROUTE OUTBOUND VIA K LINE AND SWITCH BACK AT ST FRANCIS CIRCLE; 9 MOTOR COACH SHUTTLES; FEEDERS OPEN 0551 TO 0615 HOURS; OVERHEAD REPAIRS COMPLETED AT 0633 HOURS; SEE ALSO TAG ID^S 1076224, 1076265, & 1076267 VEH DELAY: 01:32 LINE DELAY: 01:38	LD	05:08	06:46		
06:15 11/05/09	R	OPERATOR ME	13	3	28	L	1531	TARAVAL & 19TH AVE (OB)	NO POWER DUE TO OPEN FEEDER	OB	05:50	06:15	88
							1076265	[LRV2=1536]OPERATOR CLEARED VEH DELAY: 00:25 LINE DELAY: 00:25	LD	05:50	06:15		
06:37 11/05/09	R	OPERATOR ME	13	1	14	L	1409	TARAVAL & SUNSET (IB)	PROPULSION AND NO POWER	IB	05:11	06:46	88
							1076267	[LRV2=1527]MRU 4S46 & 4S48 CLEARED; S BRITT; G WILLIAMS VEH DELAY: 01:35 LINE DELAY: 01:35	LD	05:11	06:46		
15:11 11/05/09	R	CONDUCTOR CA	07	9	6	61	50	CALIFORNIA & STOCKTON (IB)	FALL ON BOARD CABL CAR ALIGHTING	IB	15:11	15:42	07
							1076314	INSP A. FORSE, CLEARED. MGR K. YORK*, 6A40, SYSTEM SAFETY*, MEDIC 1, TRANSPORT MALE PATRON TO ST, FRANCIS HOSPITAL WITH HEAD INJURY. NO 799 FOR OPERATOR. VEH DELAY: 00:31 LINE DELAY: 00:31	LD	15:11	15:42		

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
19:25 11/05/09	R	OPERATOR ME	87	2019	79	L	1485	TARAVAL & 19TH. AVENUE (IB)	NO FORWARD MOTION	IB	19:25	20:00	75
						1076336	[LRV2=1522]MRO 4T41 W. GARCIA, MRU 4S30, LSGP, SHUTTLES, SWITCHBACK IB-OB 22ND AVENUE VEH DELAY: 00:35 LINE DELAY: 00:35		LD	19:25	20:00		

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	
11/09/09	MONDAY		
11/10/09	TUESDAY		
11/11/09	WEDNESDAY		
11/12/09	THURSDAY		
11/13/09	FRIDAY		
11/16/09	MONDAY		
11/17/09	TUESDAY		
11/18/09	WEDNESDAY		
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/2009	MONDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
November 6, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

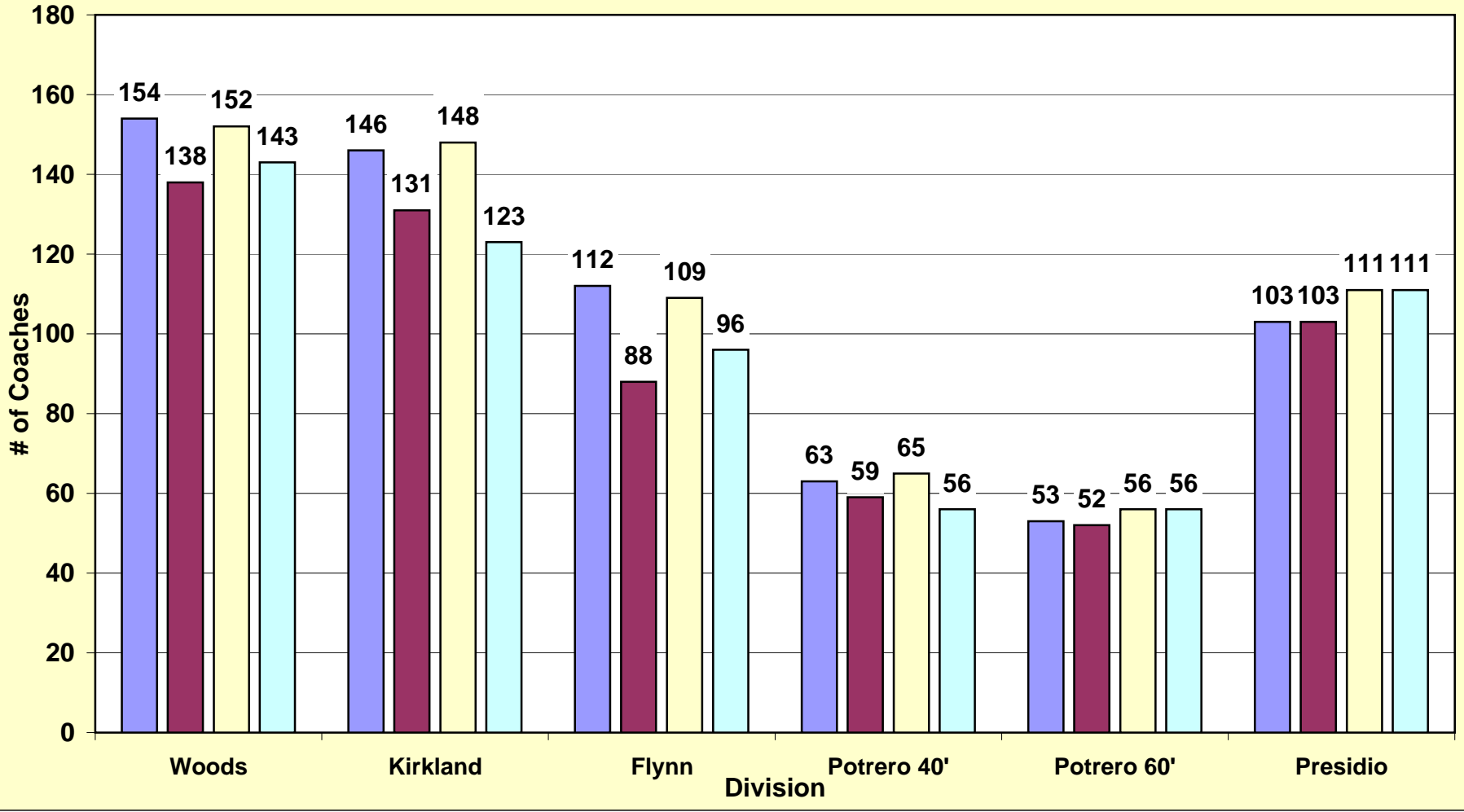
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	4
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	0
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT & DERAIL	0
BREDA / VENDOR	2
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **31**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
November 6, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	31	9	4	3
Equipment available for service @ 7:30 a.m.	120	12	6	5

Motor & Trolley Coaches Availability
A.M. 11/6/09 & 11/5/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
11/6/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	2	1	7	10	2	0	2	4	14
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance Holds	27	9	12	48	12	20	62	94	142
Awaiting parts	7	0	0	7	4	5	25	34	41
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	154	146	112	412	63	53	103	219	631
Final a.m. pull-out	138	131	88	357	59	52	103	214	571
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	6	7	16	2	4	3	9	25
Afternoon (p.m.) availability									
11/5/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	0	0	0	0	10
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	29	7	15	51	10	21	54	85	136
Awaiting parts	5	0	0	5	4	5	24	33	38
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	152	148	109	409	65	56	111	228	637
Final p.m. pull-out	143	123	96	362	56	56	111	223	585
Reserve fleet usage	5	0	0	5	0	4	0	4	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	5	8	3	2	7	12	20

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, NOVEMBER 5, 2009											
Green	243	57	17	8	16	16	23.5	7.0	3.3	6.6	6.6
Cable Car	133	21	4	2	10	5	15.8	3.0	1.5	7.5	3.8
Potrero	275	63	26	6	21	10	22.9	9.5	2.2	7.6	3.6
Presidio	207	37	11	11	8	7	17.9	5.3	5.3	3.9	3.4
Kirkland	251	49	11	11	17	10	19.5	4.4	4.4	6.8	4.0
Woods	299	55	14	6	19	16	18.4	4.7	2.0	6.4	5.4
Flynn	197	50	21	8	17	4	25.4	10.7	4.1	8.6	2.0
Total	1,605	332	104	52	108	68	20.7%	6.5%	3.2%	6.7%	4.2%

Summary For The Last 7 Days

THURSDAY 10 29	1,614	418	172	50	117	79	26%	11%	3%	7%	5
FRIDAY 10 30	1,655	423	181	49	114	79	26%	11%	3%	7%	5
SATURDAY 10 31	1,147	329	136	43	91	59	29%	12%	4%	8%	5
SUNDAY 11 01	1,090	297	136	28	84	49	27%	13%	36%	8%	5
MONDAY 11 02	1,648	403	165	47	122	69	25%	10%	3%	7%	4
TUESDAY 11 03	1,614	354	129	47	99	79	22%	8%	3%	6%	5
WEDNESDAY 11 04	1,615	345	118	46	100	81	21%	7%	3%	6%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.