



# **MUNI**

## **Service Delivery**

### **Daily Report**

Friday, November 6, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**11 07 09 SATURDAY**

**Morning Report**

<b>Cable Car</b>	2	0	0	0	59=1, 60=1
<b>Flynn</b>	3	0	0	0	9X=1, 38=1, 71=1
<b>Kirkland</b>	2	0	0	0	12=1, 28=1
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	0	0	0	0	
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	8	0	0	0	J=1, K=3, L=2, M=1, N=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	15	0	0	0	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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**Runs Not Out and Late Out for Rush Hours**

Thursday 11 /06/ 09

Afternoon report

<i>Cable Car</i>	0	0	0	0	
<i>Flynn</i>	8	0	1	0	9x=3, 38=2 38l=2 14L=1
<i>Kirkland</i>	6	0	0	0	10=2 28=2 12=1 43=1
<i>Woods</i>	9	0	1	0	29=2 27=1 54=1 36=1 48=1 71=1 23=1 16X=1 71=1 23=1 16X=1
<i>Potrero</i>	7	0	1	0	24=1 49=1 30=1 6=1 7=1 14=1 33=1
<i>Presidio</i>	0	6	0	0	EQ 3=1 21=1 1=3 3=1
<i>Metro</i>	5	0	1	0	KT=3 N=1 M=1
<i>F line</i>	2	0	0	0	F=2
<b>TOTAL</b>	<b>37</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
FRIDAY 11/06/2009							
Revised 6/15/09							
<b>Cable Car</b> one-piece	1	1	4.5%	49	1	1	2.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	7	0	18.4%	154	10	0	6.5%
<b>Flynn</b> multi-piece	6		8.8%				
<b>Kirkland</b> one-piece	3	0	5.3%	212	5	0	2.4%
<b>Kirkland</b> multi-piece	4		4.0%				
<b>Woods</b> one-piece	5	0	5.7%	251	9	0	3.6%
<b>Woods</b> multi-piece	8		8.0%				
<b>Potrero</b> one-piece	1	0	1.5%	212	5	0	2.4%
<b>Potrero</b> multi-piece	8		9.0%				
<b>Presidio</b> one-piece	1	0	1.9%	174	2	0	1.1%
<b>Presidio</b> multi-piece	2		2.4%				
<b>Metro</b> one-piece	2	13	3.0%	146	4	13	2.7%
<b>Metro</b> multi-piece	4		8.2%				
<b>F Line</b> one-piece	3	1	30.0%	33	4	1	12.1%
<b>F Line</b> multi-piece	2		22.2%				
<b>System total</b>				<b>1231</b>	<b>40</b>	<b>15</b>	<b>3.2%</b>

## Accidents

Fri Nov 06, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:26 11/06/09	R LINE TRK# 859 ME	77				859	SAN JOSE & RANDALL (IB,OB)	AUTO MADE TUR TO SOUTHBOUND ON SAN JOE RIGHT OF WAY AND STRIKING OVER-HEAD LINE POLE ( AUTO ON THE TRACKWAY)	IB	02:26	03:18	13
						<b>1076380</b>	METRO SHOP 4-S-46 & 4-S-48 R. O^NEILL & G. LOUIE, SFPD, AMB, INSP. A. VELACRUZ, SFPD 3-H-14-E, CASE # 091.144.035, MED.#14 KING ENG. #32, SYSTEM SAFETY*, CLAIMS -6-A-40 <b>VEH DELAY: 00:52</b>					
14:21 11/06/09	T 311 PO	10	43	305	22	5464	16TH ST & VALENCIA (OB)	ALLEGED ACCIDENT COACH & PARK AUTO.	OB	13:52		30
						<b>1076486</b>	INCIDENT TIME WAS 1352 HRS. RUN 305 WAS OFF AT 1356 HRS. RUN 356/22/5464 WILL BE INTERVIEWED AT FILLMORE & BAY AT 1518 HRS.					
23:42 11/06/09	T 311 PO	36	74	478	22	5414	FILLMORE & PINE (OB)	WRECKLESS DRIVING (ALLEGED FALL ON BOARD)	OB	23:20		36
						<b>1076564</b>	INSP A. VELACRUZ TI INTERVIEW CLAIMS 6A45* VIDEO*, 311 REF# 540200					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:48 11/06/09	R OPERATOR GV	77	6	156	F	1856	MARKET & 15TH ST (IB)	BLOCKED BY NON-MUNI INJURY ACCIDENT	IB	07:48	08:28	88
						<b>1076423</b>	INSP G PINTO; INSP F CADELINA; INSP G WILLIAMS; LSGP; REROUTE OB TO IB VIA NOE, L-17TH ST; L-CHURCH ST; R-MARKET TO REGULAR ROUTE; ONE MOTOR COACH SHUTTLE. <b>VEH DELAY: 00:40</b> <b>LINE DELAY: 00:40</b>		LD	<b>07:48</b>	<b>08:28</b>	
15:53 11/06/09	R OPERATOR ME	20	6	101	K/T	1441	CASTRO STATION (IB)	PANTOGRAPH TENSIO SPRING B.O.	IB	15:53	16:15	75
						<b>1076517</b>	SENIOR STAFF & SAFETY*,311*, F. ALEJANDRO*, J KELLY*, MRU 4S35,MRU 4S27,MRO 4T78 R. MCCRAE,OVERHEAD 817, (3) LRV^S WENT THRU IN CCT, 103/L NO OBSTRUCTION OR DAMAGE FOUND, ALL CLEAR.. LSGP,PA,PHONE TREE, SI GREEN 1422 @17:45 <b>VEH DELAY: 01:52</b> <b>LINE DELAY: 01:52</b>		LD	<b>15:53</b>	<b>17:45</b>	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: FRIDAY, NOVEMBER 6, 2009</b>											
Green	246	63	23	8	16	16	25.6	9.3	3.3	6.5	6.5
Cable Car	139	31	8	3	12	8	22.3	5.8	2.2	8.6	5.8
Potrero	282	66	29	7	19	11	23.4	10.3	2.5	6.7	3.9
Presidio	212	32	15	10	4	3	15.1	7.1	4.7	1.9	1.4
Kirkland	262	55	16	11	18	10	21.0	6.1	4.2	6.9	3.8
Woods	307	61	21	8	19	13	19.9	6.8	2.6	6.2	4.2
Flynn	200	56	23	8	18	7	28.0	11.5	4.0	9.0	3.5
<b>Total</b>	<b>1,648</b>	<b>364</b>	<b>135</b>	<b>55</b>	<b>106</b>	<b>68</b>	<b>22.1%</b>	<b>8.2%</b>	<b>3.3%</b>	<b>6.4%</b>	<b>4.1%</b>

**Summary For The Last 7 Days**

FRIDAY 10 30	1,655	423	181	49	114	79	26%	11%	3%	7%	5
SATURDAY 1031	1,147	329	136	43	91	59	29%	12%	4%	8%	5
SUNDAY 1101	1,090	297	136	28	84	49	27%	13%	36%	8%	5
MONDAY 11 02	1,648	403	165	47	122	69	25%	10%	3%	7%	4
TUESDAY 11 03	1,614	354	129	47	99	79	22%	8%	3%	6%	5
WEDNESDAY 11 04	1,615	345	118	46	100	81	21%	7%	3%	6%	5
THURSDAY 11 05	1,605	332	104	52	108	68	21%	6%	3%	7%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.