



MUNI

Service Delivery

Daily Report

Saturday , November 7, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours
Sunday, 11/ 08/09
Morning Report**

Cable Car	0	0	0	0	
Flynn	7	0	0	0	9x=4, 9=2, 38=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	1	0	2	0	49=1
Presidio	0	0	0	0	
Green	3	0	0	0	L=1, J=1, M=1
F line	0	0	0	0	
TOTAL	11	0	2	0	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SATURDAY 11 /07/ 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	11	0	0	0	9=4 9X=2 14L=2 38=3
Kirkland	1	0	0	0	19=1
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	3	0	0	0	1=1 30=1 31=1
Metro	11	0	0	0	L=3 KT=4 N=2 M=1 J=1
F line	2	0	0	0	
TOTAL	28	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday 11/07/2009							
Revised 6/15/09							
Cable Car one-piece	2	0	9.1%	46	4	0	8.7%
Cable Car multi-piece	4		66.7%				
Flynn one-piece	10	0	26.3%	117	19	0	16.2%
Flynn multi-piece	18		26.5%				
Kirkland one-piece	2	0	3.5%	137	3	0	2.2%
Kirkland multi-piece	2		2.0%				
Woods one-piece	0	0	0.0%	160	0	0	0.0%
Woods multi-piece	0		0.0%				
Potrero one-piece	0	0	0.0%	142	0	0	0.0%
Potrero multi-piece	0		0.0%				
Presidio one-piece	2	0	3.8%	130	3	0	2.3%
Presidio multi-piece	2		2.4%				
Metro one-piece	11	1	16.4%	103	17	1	16.5%
Metro multi-piece	12		24.5%				
F Line one-piece	3	0	30.0%	30	5	0	16.7%
F Line multi-piece	4		44.4%				
System total				865	51	1	5.9%

Accidents

Sat Nov 07, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:11 11/07/09	R OPERATOR PO	17	36	402	14	7031	MISSION STREET & 9TH STREET (IB)	ACCIDENT COACH/TRUCK H/R	IB	09:08		40
				1076613			TRUCK LEFT THE SCENE LEFT MIRROR ON TRUCK CRACKED. NO DAMAGE TO COACH. SYSTEM SAFETY* T67 JONES.R.					
10:57 11/07/09	R OPERATOR PO	17	46	383	14	7120	MISSION & 3RD STREET (OB)	COLLISION COACH AND TAXI	OB LD	10:57 10:57	12:02 11:20	40
				1076620			INSPECTORS TUCKER E, WONG, B. SFPD, SFFD RESPONDED INJURY CLAIMED AID REFUSED BY TAXI DRIVER SAFETY*, CLAIMS* NO 799 MINOR DAMAGE TO BOTH VEHICLES 14 LINE (OB) SWITCHED BACK. VEH DELAY: 01:05 LINE DELAY: 00:23					
13:38 11/07/09	R SFPD WO	89	2	173	29	8450	LINCOLN & 27TH AVE (IB)	COACH/AUTO ACCIDENT MINOR DAMAGE	IB	13:34	14:50	07
				1076641			INSP J. GIANG CLEARED VEH DELAY: 01:16					
13:41 11/07/09	R OPERATOR WO	26	9	84	27	8414	LEAVENWORTH & SUTTER (IB)	COACH/AUTO MINOR ACCIDENT	IB	13:41	14:39	07
				1076638			INSP. FLORES, CLEARED, VIDEO* VEH DELAY: 00:58					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:17 11/07/09	R OPERATOR ME	86	51	134	L	1513	VAN NESS STATION (IB)	PHYSICAL ALTERCATION BETWEEN PASSENGER / PASSENGER. OPERATOR REQUESTED SFPD / AMBULANCE.	IB LD	00:17 00:17	00:42 00:42	86
							1076574	INSP.GONZALEZ & INSP.HENLEY CLEARED. PASSENGER BLEEDING PROFUSELY FROM THE EYES. TRANSPORTED TO SFGH BY MEDIC#36. SFPD ENGINE#2278, SFPD UNIT #B4E, CASE# 191-147-299. CLAIMS 6-A-45*, VIDEO PULL REQUEST*, E.KRETZ*, INSP.GARCIA*, INSP.P.LAW*, STATION AGENTS*, OPERATORS/PASSENGERS NOTIFIED* LSGP. SENIOR STAFF/SAFETY/RAILS* UPAGED. STATION HOLDS, PORTAL HOLDS. VEH DELAY: 00:25 LINE DELAY: 00:25				
00:20 11/07/09	R OPERATOR ME	13	7	116	K	1404	VAN NESS STATION (IB)	BLOCKED BY RUN 134/L/1513 PHYSICAL ALTERCATION BETWEEN PASSENGER / PASSENGER.	IB LD	00:20 00:17	00:42 00:42	86
							1076575	INSP.GONZALEZ & INSP.HENLEY CLEARED. PASSENGER TRANSPORTED TO SFGH BY MEDIC#36. SFPD ENGINE#2278, SFPD UNIT #B4E, CASE# 191-147-299. CLAIMS 6-A-45*, VIDEO PULL REQUEST*, E.KRETZ*, INSP.GARCIA*, INSP.P.LAW*, STATION AGENTS*, OPERATORS/PASSENGERS NOTIFIED* LSGP. SENIOR STAFF/SAFETY/RAILS* UPAGED. STATION HOLDS, PORTAL HOLDS. VEH DELAY: 00:22 LINE DELAY: 00:25				
00:25 11/07/09	R OPERATOR ME	86	2	129	N	1403	DUBOCE PORTAL (IB)	BLOCKED BY RUN 134/L/1513 AT VAN NESS STATION	IB LD	00:25 00:17	00:42 00:42	86
							1076577	[LRV2=1532]OPERATORS / PASSENGERS NOTIFIED. STATION AGENTS*, STATION HOLDS & PORTAL HOLDS*, INSP.GONZALEZ & INSP.HENLEY CLEARED. VEH DELAY: 00:17 LINE DELAY: 00:25				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
00:26 11/07/09	R OPERATOR ME	86	1633	143	N	1453	DUBOCE PORTAL (IB)	BLOCKED BY RUN 134/L/1513 AT VAN NESS STATION	IB LD	00:26 00:17	00:43 00:43	86	
				1076578			[LRV2=1523]OPERATORS / PASSENGERS NOTIFIED. STATION AGENTS*, STATION HOLDS & PORTAL HOLDS*, INSP.GONZALEZ & INSP.HENLEY CLEARED. VEH DELAY: 00:17 LINE DELAY: 00:26						
07:30 11/07/09	R OPERATOR ME	20	1537	55	K	1540	OCEAN & SAN LEANDRO (OB)	BLOCKED BY 718	OB LD	07:30 07:30	08:14 08:14	77	
				1076598			DISPATCHED INSPECTOR CADELINA, SHOP, AND STATIONARY ENGINEER TO SCENE TO ASSESS DAMAGES. SFPD ON SCENE. CLAIMS* VEH DELAY: 00:44 LINE DELAY: 00:44						
10:57 11/07/09	R OPERATOR PO	17	2546	383	14	7120	MISSION & 3RD STREET (OB)	COLLISION COACH AND TAXI	OB LD	10:57 10:57	12:02 11:20	40	
				1076620			INSPECTORS TUCKER E,WONG, B. SFPD,SFFD RESPONDED INJURY CLAIMED AID REFUSED BY TAXI DRIVER SAFETY*,CLAIMS* NO 799 MINOR DAMEGE TO BOTH VEHICLES 14 LINE (OB) SWITCHED BACK. VEH DELAY: 01:05 LINE DELAY: 00:23						
18:47 11/07/09	R 169/F/1815 GV	74	3217	185	F	1050	MARKET ST & 3RD ST (IB)	BLOCKED BY NON MUNI PEDESTRIAN ACCIDENT.	IB LD	19:00 19:00	19:30 19:30	87	
				1076696			INSP C GONZALEZ ON SCENE, F-LINE SWITCHBACK I/O MARKET/11TH ST, O/I FERRY TERMINAL, SFPD ON SCENE & CLRD, INSP R MCCRAY ASSISTED, LSGP*, SS/SAFETY & RAILS* BY PHONE & PAGE, F-LINE PATRONS AVAILABLE USE OTHER MARKET ST & SUBWAY SERVICE.. VEH DELAY: 00:30 LINE DELAY: 00:30						

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, NOVEMBER 7, 2009											
Green	162	41	9	5	14	13	25.3	5.6	3.1	8.6	8.0
Cable Car	118	26	6	7	9	4	22.0	5.1	5.9	7.6	3.4
Potrero	185	38	15	4	13	6	20.5	8.1	2.2	7.0	3.2
Presidio	155	30	14	5	2	9	19.4	9.0	3.2	1.3	5.8
Kirkland	176	39	14	6	12	7	22.2	8.0	3.4	6.8	4.0
Woods	210	42	7	11	13	11	20.0	3.3	5.2	6.2	5.2
Flynn	143	45	17	6	16	6	31.5	11.9	4.2	11.2	4.2
Total	1,149	261	82	44	79	56	22.7%	7.1%	3.8%	6.9%	4.9%

Summary For The Last 7 Days

SATURDAY 1031	1,147	329	136	43	91	59	29%	12%	4%	8%	5
SUNDAY 1101	1,090	297	136	28	84	49	27%	13%	36%	8%	5
MONDAY 11 02	1,648	403	165	47	122	69	25%	10%	3%	7%	4
TUESDAY 11 03	1,614	354	129	47	99	79	22%	8%	3%	6%	5
WEDNESDAY 11 04	1,615	345	118	46	100	81	21%	7%	3%	6%	5
THURSDAY 11 05	1,605	332	104	52	108	68	21%	6%	3%	7%	4
FRIDAY 11 06	1,648	364	135	55	106	68	22%	8%	3%	6%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.