

**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, NOVEMBER 10, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,199</b>	<b>98.1%</b>	<b>14</b>	<b>9</b>	<b>59</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>118</b>	<b>4%</b>
<b>F LINE</b>	<b>20</b>	<b>28</b>	<b>40%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>28</b>	<b>4%</b>
<b>WOODS</b>	<b>151</b>	<b>190</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>130</b>	<b>17%</b>
<b>FLYNN</b>	<b>103</b>	<b>104</b>	<b>1%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>68</b>	<b>55%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>31</b>	<b>-34%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>126</b>	<b>20%</b>
<b>TOTAL</b>	<b>722</b>	<b>823</b>	<b>14%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>108</b>	<b>15</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>1</b>
<b>Flynn</b>	<b>189</b>	<b>28</b>	<b>7</b>	<b>9</b>	<b>11</b>	<b>1</b>
<b>Green</b>	<b>195</b>	<b>25</b>	<b>12</b>	<b>7</b>	<b>5</b>	<b>1</b>
<b>Kirkland</b>	<b>214</b>	<b>41</b>	<b>5</b>	<b>19</b>	<b>15</b>	<b>2</b>
<b>Potrero</b>	<b>228</b>	<b>39</b>	<b>19</b>	<b>7</b>	<b>9</b>	<b>4</b>
<b>Presidio</b>	<b>183</b>	<b>30</b>	<b>7</b>	<b>13</b>	<b>10</b>	<b>0</b>
<b>Woods</b>	<b>337</b>	<b>68</b>	<b>27</b>	<b>17</b>	<b>24</b>	<b>0</b>
<b>TOTAL</b>	<b>1,454</b>	<b>246</b>	<b>81</b>	<b>77</b>	<b>79</b>	<b>9</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:57 11/10/11	443	14L	MISSION & SOUTH VAN NESS (OB)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN.	11:57	12:30
		<b>1201757</b>	INSP E DENNIS CLEARED. NO DAMAGE TO COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A50*. VIDEO*. SYSTEM SAFETY*. <b>VEH DELAY: 00:33</b>			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
17:01 11/10/11	463	14	MISSION & CESAR CHAVEZ (OB)	ACCIDENT (COACH / TRUCK) NO INJURIES	17:01	17:26
		<b>1201782</b>	INSP K. JOMOC RESPONDED, SYS/SAFETY*, CLAIMS 6-A-50*, VIDEO*, NO DAMAGE TO COACH, MINOR DAMAGE TO TRUCK MIRROR, NO 799 VEH DELAY: <b>00:25</b>			
17:10 11/10/11	144	71	MARKET & 8TH STREET (IB)	ACCIDENT COACH/AUTO, NO INJURY	17:10	17:56
		<b>1201828</b>	INSP J GIANG CLEARED, S/S*, VIDEO*, CLAIM 6A48*, SFPD 3B12D RESP, NO 799 VEH DELAY: <b>00:46</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:33 11/10/11	062	5	CENTRAL & FULTON (OB)	NON MUNI ACCIDENT BLOCKING	15:33 <b>15:33</b>	16:16 <b>16:16</b>
		<b>1201779</b>	INSP LIANG, B (1T60) RESP, COACH REUROUTE AS FOLLOW: IB: CONTINUE ON FULTON TO LYON, L - LYON; R - MCALLISTER TO REGULAR ROUTE. OB: FROM MCALLITER / LYON, L - LYON, R - FULTON TO REGULAR ROUTE. ONE STOP WAS MISSED. VEH DELAY: <b>00:43</b> LINE DELAY: <b>00:43</b>			

## 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>745</b>
<b>Afternoon</b>	<b>635</b>
<b>TOTAL</b>	<b>1,380</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>