



**Muni  
Service Delivery  
Daily Report**

Wednesday, November 11, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

Thursday, 11 12 2009

**Morning Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	6	0	0	0	9=1, 9X=3, 14L=1, 38=1
<b>Kirkland</b>	3	0	0	0	1X=1, 2=1, 47=1
<b>Woods</b>	6	0	1	0	16X=1, 29=1, 30X=2, 44=1, 26=1
<b>Potrero</b>	2	0	0	0	22=1, 41=1
<b>Presidio</b>	4	0	0	0	4=1, 5=1, 21=1, 31=1
<b>Green F line</b>	2	0	0	1	L=1, N=1
	1	0	0	0	F=1
<b>TOTAL</b>	24	0	1	1	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**WEDNESDAY 11 / 11 / 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	0	9X=1 14L=1
<b>Kirkland</b>	2	0	0	0	2=1 10=1 1=47
<b>Woods</b>	3	0	0	0	26=1 48=1 71=1
<b>Potrero</b>	3	0	1	1	14=1 22=1 24=1
<b>Presidio</b>	0	5	0	0	1=3 3=1 21=1
<b>Metro</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	10	0	1	1	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
WEDNESDAY 11/11/2009							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	0	0.0%	49	0	0	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	4	0	10.5%	154	6	0	3.9%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	1	0	1.8%	212	2	0	0.9%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	1	0	1.1%	251	2	0	0.8%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	1	0	1.5%	212	1	0	0.5%
<b>Potrero multi-piece</b>	0		0.0%				
<b>Presidio one-piece</b>	0	0	0.0%	174	0	0	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	0	0	0.0%	146	0	0	0.0%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	1	0	10.0%	33	1	0	3.0%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1231</b>	<b>12</b>	<b>0</b>	<b>1.0%</b>

# Accidents

Wed Nov 11, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:55 11/11/09	R OPERATOR WO	17		056	67	8447	24TH STREET & LILAC (OB)	ACCIDENT, COACH / AUTO. MINOR DAMAGE TO LEFT REAR OF COACH.	OB	06:55	08:49	32
				1077241		1T67 JOHNSON, T., S/S*		VEH DELAY: 01:54				
06:56 11/11/09	R INSP D CASTRO ME	88	1	9	KT	1484	WEST PORTAL & VICENTE (IB)	ACCIDENT - LRV & VAN	IB LD	06:56	07:04	88
				1077222		INSP D CASTRO; MRU 4S46; MINOR DAMAGE; SAFETY K ANDERSON*; NO CPUC PER SAFETY; LSQP; MGR G WILLIAMS*; MRU 4S20*; CLAIMS 6A50*; INSP C DEBONO*; INSP F CADELINA*		VEH DELAY: 00:08 LINE DELAY: 00:08				
08:13 11/11/09	R OPERATOR GV	20	1	156	F	1856	EMBARCADERO & PIER #1 (IB)	ACCIDENT, AMBULANCE/MILAN (NO INJURIES)	IB LD	08:13	08:35	72
				1077269		INSP. B. UPCHURCH, G. PINTO, MGR. G. WILLIAMS CLEARED, MRU-4S20, CAR SWITCHBACK AT PIER 39 AND BANKED AT THE FERRY, OP 799, F-LINE SWITCHBACK AT THE FERRY, 1 MOTOR COACH SHUTTLE, SYSTEM SAFETY* NO CPUC REQUIRED, SI FERRY N/R [EOR 11:34]		VEH DELAY: 03:21 LINE DELAY: 00:22				
12:18 11/11/09	R STREET INSP L PO	40	3	431	14	7031	STEUART ST & MISSION ST (OB,DH)	ACCIDENT, VINTAGE F-CAR MINOR CONTACT WITH STATIONARY TROLLEY COACH, OVER CLEARANCE LINE, #7031. LIGHT SCRATCHES ON LEFT SIDE MIRROR & BUMPER OF COACH #7031, NO VISABLE DAMAGE TO VINTAGE CAR.	OB	12:18	13:56	87
				1077318		INSP G PINTO, INSP B UPCHURCH, MGR T JULIAN, STREET MGR J STUART, STREET INSP P JONES, STREET INSP L DAVIS & SHOP TRUCK #854 ON SCENE, SS/SAFETY & RAILS* BY PHONE & PAGE. NO 799 PER MGRS ON SCENE.		VEH DELAY: 01:38				

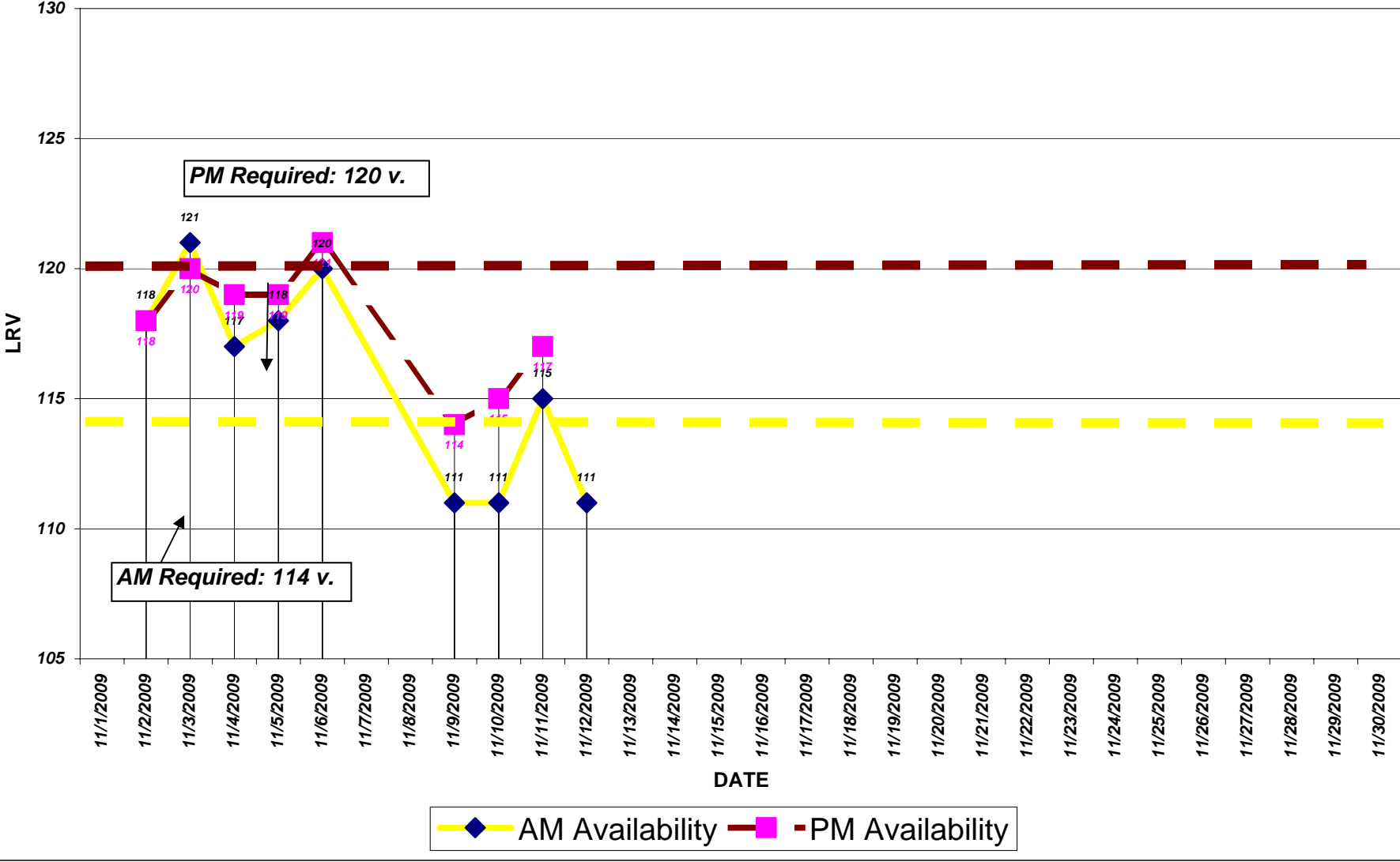
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:19 11/11/09	R OPERATOR ME	88	1	20	L	1525	WEST PORTAL STATION (IB)	FALL BOARDING - STEPS IN DOWN POSITION	IB LD	12:19 12:19	12:29 12:29	88
							1077304	[LRV2=1436]INSP D CASTRO; INSP K WILLIAMS; MRU 4S46; MRU 4S20; INSP F CADELINA; 70 YEAR OLD FEMALE WITH FOREHEAD & RIGHT FOOT INJURY; KING-AMERICAN AMBULANCE #11 TRANSPORT VICTIM TO ST LUKE^S HOSPITAL; POST-ACCIDENT 799 TEST; MGR G WILLIAMS*; SAFETY K ANDERSON*; J KELLY* SI GREEN N/R [EOR 14:03] VEH DELAY: 01:44 LINE DELAY: 00:10				
12:20 11/11/09	R INSP G PINTO GV	19	7	172	F	130	STEUART ST & MISSION ST (DH)	ACCIDENT, VINTAGE F-CAR MINOR CONTACT WITH STATIONARY TROLLEY COACH OVER CLEARANCE LINE, #7031. LIGHT SCRATCHES ON LEFT SIDE MIRROR & BUMPER OF COACH #7031, NO VISABLE DAMAGE TO VINTAGE CAR.#7031.	DH	12:18	12:35	87
							1077317	INSP G PINTO, INSP B UPCHURCH, MGR T JULIAN, STREET MGR J STUART, STREET INSP P JONES, STREET INSP L DAVIS & SHOP TRUCK #854 ON SCENE, SS/SAFETY & RAILS* BY PHONE & PAGE. NO 799 PER MGRS ON SCENE. VEH DELAY: 00:17				
19:05 11/11/09	R OPERATOR PR	29	0	166	30	5540	PACIFIC & STOCKTON (IB)	PASSENGER URINATING ON COACH	IB	19:05	19:24	07
							1077373	INSP D. FONG, CLEARED, SFPD 3A13D, CASE NO 091164215, ONE ARREST SI PRESIDIO 5581 @20:05 VEH DELAY: 01:00				
23:16 11/11/09	R OPERATOR PO	25		497	14	7031	24TH ST & MISSION (IB)	ILL PASSENGER	IB	23:15	23:34	25
							1077252	MEDIC#55 TRANS. ELDERLY MALE TO SFGH. SFFD#11 RESPONDED. INSP.ESCOBAR CLEARED VEH DELAY: 00:19				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:13 11/11/09	R OPERATOR GV	20	1	156	F	1856	EMBARCADERO & PIER #1 (IB)	ACCIDENT, AMBULANCE/MILAN (NO INJURIES)	IB	08:13	08:35	72
							1077269	INSP. B. UPCHURCH, G. PINTO, MGR. G. WILLIAMS CLEARED, MRU-4S20, CAR SWITCHBACK AT PIER 39 AND BANKED AT THE FERRY, OP 799, F-LINE SWITCHBACK AT THE FERRY, 1 MOTOR COACH SHUTTLE, SYSTEM SAFETY* NO CPUC REQUIRED, SI FERRY N/R [EOR 11:34] VEH DELAY: 03:21 LINE DELAY: 00:22				
11:08 11/11/09	T CABLE MACHINE CA	26			59		MASON (IB,OB)	CABLE MACHINEY REPORTED MASON LINE OUT OF SERVICE DUE TO THE STRAND ON MASON CABLE IN THE HOUSE.	IB	11:08		29
							1077289	INSP A. JAHN, ALLEN, SHOP TRUCK 665 RESP. 59 LINE CARS RUNNING ON 60 LINE, TWO SHUTTLES COACH RUNNING ON MASON STREET, INSP A. JAHN TRANSPORTED CABLE CAR OP TO PULL OUT SHUTTLE FROM KIRKLAND DIVISION, SHOP TRUCK 665 TOWED MASON CARS OUT OF MASON STREET TO RUN ON HYDE LINE. J. RANCE*, CERITA BRITT*, Y. KWAN*, 311* LINE DELAY: 09:09				



# LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	121
11/09/09	MONDAY	111	114
11/10/09	TUESDAY	111	115
11/11/09	WEDNESDAY	115	117
11/12/09	THURSDAY	111	
11/13/09	FRIDAY		
11/16/09	MONDAY		
11/17/09	TUESDAY		
11/18/09	WEDNESDAY		
11/19/09	THURSDAY		
11/20/09	FRIDAY		
11/23/09	MONDAY		
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/2009	MONDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>November 12, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

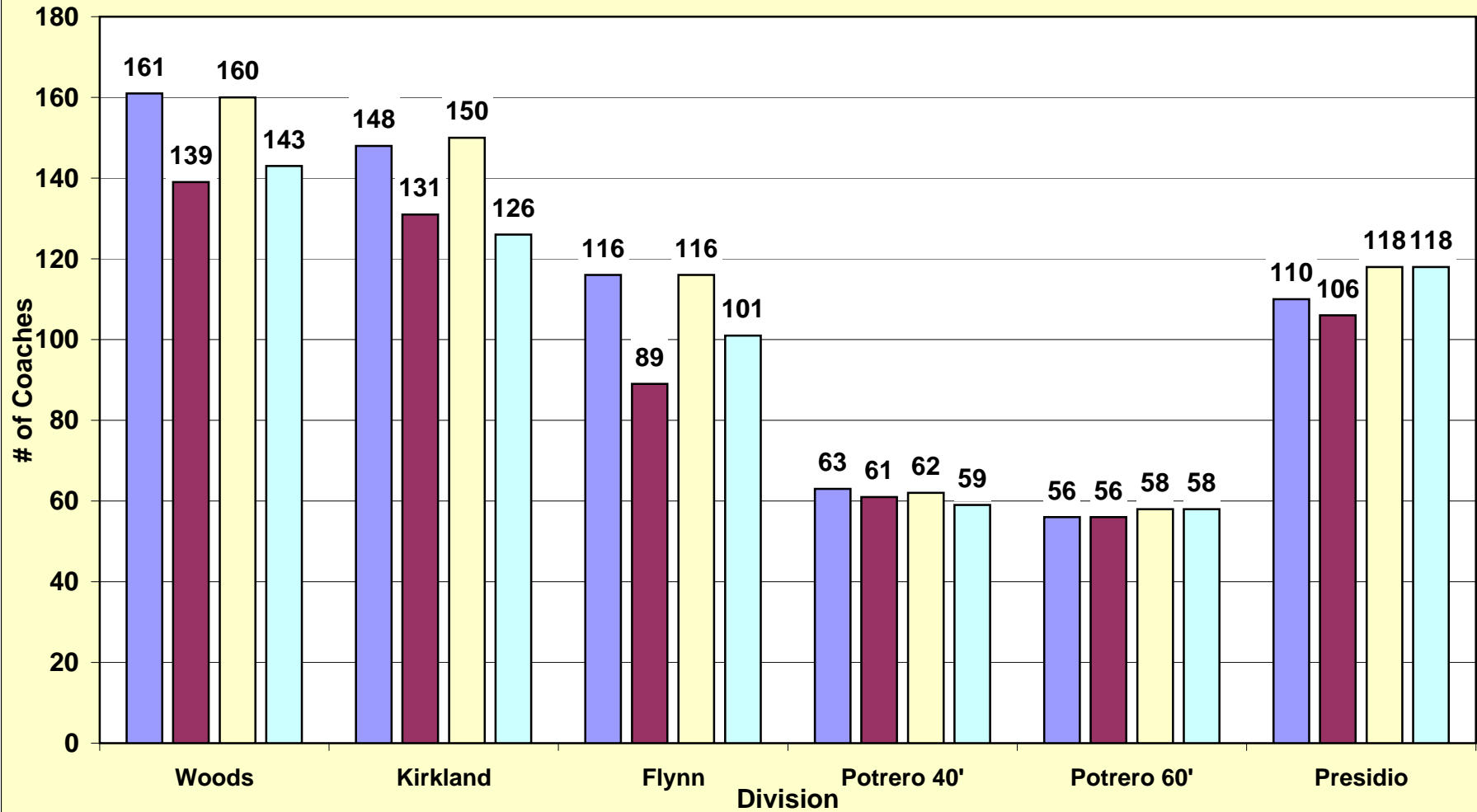
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	3
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	2
PROPULSION	4
TRUCK NOISE/ FLAT	4
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	2
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	2
ACCIDENT & DERAIL	0
BREDA / VENDOR	2
ENGR / PROJECT	4
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **40**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>November 12, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>40</b>	<b>8</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>111</b>	<b>13</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
 A.M. 11/12/09 & 11/11/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out





	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, NOVEMBER 11, 2009</b>											
Green	216	35	13	1	7	14	16.2	6.0	0.5	3.2	6.5
Cable Car	116	14	4	3	3	4	12.1	3.4	2.6	2.6	3.4
Potrero	264	46	17	1	15	13	17.4	6.4	0.4	5.7	4.9
Presidio	203	25	15	4	4	2	12.3	7.4	2.0	2.0	1.0
Kirkland	236	30	8	8	10	4	12.7	3.4	3.4	4.2	1.7
Woods	274	42	8	6	13	15	15.3	2.9	2.2	4.7	5.5
Flynn	187	37	20	5	9	3	19.8	10.7	2.7	4.8	1.6
<b>Total</b>	<b>1,496</b>	<b>229</b>	<b>85</b>	<b>28</b>	<b>61</b>	<b>55</b>	<b>15.3%</b>	<b>5.7%</b>	<b>1.9%</b>	<b>4.1%</b>	<b>3.7%</b>

**Summary For The Last 7 Days**

WEDNESDAY 11 04	1,615	345	118	46	100	81	21%	7%	3%	6%	5
THURSDAY 11 05	1,605	332	104	52	108	68	21%	6%	3%	7%	4
FRIDAY 11 06	1,648	364	135	55	106	68	22%	8%	3%	6%	4
SATURDAY 11 07	1,149	261	82	44	79	56	23%	7%	4%	7%	5
SUNDAY 11 08	1,086	243	80	35	78	50	22%	7%	3%	7%	5
MONDAY 11 09	1,645	337	121	41	105	70	21%	7%	2%	6%	4
TUESDAY 11 10	1,607	305	91	32	106	76	19%	6%	2%	7%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.