

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, November 12, 2010

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	97.7	27	38

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	20	23	15%
CABLE CAR	26	30	15%
WOODS	143	178	24%
KIRKLAND	111	131	18%
FLYNN	100	111	11%
POTRERO 40'	49	60	22%
POTRERO 60'	47	36	-23%
PRESIDIO	103	132	28%
TOTAL	713	815	14%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	225	53	8	10	24	11
Cable Car	128	23	5	3	12	3
Potrero	238	64	14	2	33	15
Presidio	195	30	9	10	6	5
Kirkland	225	43	10	7	17	9
Woods	367	73	16	5	35	17
Flynn	196	38	16	7	12	3
TOTAL	1,574	324	78	44	139	63

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE		CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
14:35 11/12/10	R	OPERATOR KI	39	3285	753	10	8301	JACKSON & VAN NESS (OB)	ACCIDENT COACH/ PEDESTRIAN	OB	14:35	15:55	18
							1138095	INSP L BROWN, 1L2 A ANDREWS RESP,S/S*,CLAIMS 6-A-48*,VIDEO*,KING AMERICA #11 TRANSPORTED TO SFGH, INSP E DENNIS TRANSPORTED OPERATOR FOR 799 SI KIRKLAND N/R [EOR 20:07] VEH DELAY: 05:32					
14:53 11/12/10	R	OPERATOR PR	11	2611	29	30	5624	5TH STREET & BRANNAN (IB)	ACCIDENT COACH/ AUTO	IB	14:53	15:48	11
							1138098	INSPECTOR CHAU,A;VIDEO *,CLAIMS *,MINOR NO 799 VEH DELAY: 00:55					
19:53 11/12/10	R	OPERATOR WO	18	3871	175	54	8447	3RD STREET & MC KINNON (OB)	ACCIDENT COACH/ PEDESTRIAN	OB	19:53	21:30	36
							1138171	INSP B. NEWMAN RESP LEAD INSPECTOR A. ANDREWS* CLIAMS 6A50* SFPD 311D RESP. CASE #101053001 VIDEO* S/ SAFETY* MEDIC #12 TRANS TO SF KAISER OPERATOR 799 NON DRIVING SENIOR MGRS PAGED VEH DELAY: 01:37					
23:01 11/12/10	R	OPERATOR CA	25	2073	41	61	54	CALIFORNIA & GRANT (OB)	X PEDESTRIAN FELL WHEN RUNNING TO CATCH CABLE CAR. AID REFUSED	OB	23:01	23:03	25
							1138198	OPERATOR CLEARED. SEE ACCOMPANYING TAG#1138197 FOR OPERATOR INTERVIEW. VEH DELAY: 00:02					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:10 11/12/10	R OPERATOR ME	13	0678	141	4	N	METRO YARD (PO)	2ND CAR DOORS MALFUNCTION	PO	04:39	05:10	79
				1137982			4T75 (INSPECTOR C. DEBONO) RESPONDED AND CLEARED SI GREEN	VEH DELAY: 00:31 LINE DELAY: 00:31	LD	04:39	05:10	
08:37 11/12/10	R OPERATOR PO	40	1256	369	33	5435	24TH STREET & HAMPSHIRE (IB)	BLOCKED BY NON-MUNI ACCIDENT	IB	08:37	09:02	14
				1138041			INSP. R. FISHER CLEARED	VEH DELAY: 00:25 LINE DELAY: 00:25	LD	08:37	09:02	
12:20 11/12/10	R INSPECTOR R. ME	20	1622	22	KT	1405	4TH STREET & KING (IB)	VETAG - RADIO MALFUNCTION	IB	12:20	12:54	79
				1137992			OUT OF SERVICE TO MME - 4C52 (INSPECTOR B. UPCHURCH) NOTIFIED 4C30 (INSPECTOR M. CONTRERAS) NOTIFIED 4T75 (INSPECTOR C. DEBONO) RESPONDED - OPERATOR CLEARED SI GREEN 1454 @12:54	VEH DELAY: 00:34 LINE DELAY: 00:34	LD	12:20	12:54	
19:53 11/12/10	R MRJ UNIT 4S30 ME	87	1887	117	KT	1443	METRO TERMINAL (OB)	ADA DOOR	OB	19:53	20:14	81
				1138175			INSP E CASTRO*, INSP D KINDSTEDT*	VEH DELAY: 00:21 LINE DELAY: 00:21	LD	19:53	20:14	