

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, November 18, 2010

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	97.4	30	48

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	20	22	10%
CABLE CAR	26	30	15%
WOODS	143	171	20%
KIRKLAND	111	129	16%
FLYNN	100	104	4%
POTRERO 40'	49	58	18%
POTRERO 60'	47	45	-4%
PRESIDIO	103	135	31%
TOTAL	713	810	14%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	224	60	11	4	22	23
Cable Car	126	28	2	1	16	9
Potrero	239	59	11	6	32	10
Presidio	197	34	8	6	8	12
Kirkland	221	43	10	5	20	8
Woods	367	67	19	6	30	12
Flynn	190	38	15	5	11	7
TOTAL	1,564	329	76	33	139	81

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:56 11/18/10	R OPERATOR KI	40	2774	716	2	8342	PRESIDIO & WASHINGTON STREET (DH)	ACCIDENT, COACH AND AUTO	DH	14:56	16:05	27
						1139137	INSP. SIGALA (1T62), SYSTEM SAFETY*, 6A42*, VIDEO*, AUTO PULLING OUT OF PARKING SPACE MADE CONTACT WITH COACH VEH DELAY: 01:09					
15:58 11/18/10	R OPERATOR WO	11	3794	82	44	8408	CALIFORNIA STREET & 6TH STREET (OB)	ACCIDENT, COACH (MIRROR BROKEN) HIT AND RUN	OB	15:58	16:48	27
						1139211	INSP. GIANG (1T64), INSP. ANDREWS (1L2)*, 6A42*, SYSTEM SAFETY*, VIDEO*, NO 799, COACH WAS PARKED WAITING FOR SHOP THE OPERATOR TOOK A PERSONAL NECESSITY, CAME BACK AND FOUND THE MIRROR BROKEN. VEH DELAY: 00:50					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:00 11/18/10	R OPERATOR ME	74	2747	52	KT	1478	3RD STREET & MISSION ROCK (NB)	LOW AIR	NB	15:00	15:27	20
						1139188	SENIOR STAFF*, F ALEJANDRO*, DISP*, RESCUE LRV # 1421, RUN 116/KT TO PULL OUT, INSP E WELLS*, INSP R PARKS*, INSP M MC GE HEE, MRU 4-S-27 CLEARED SI MME N/R [EOR 15:48] VEH DELAY: 00:48 LINE DELAY: 00:27		LD	15:00	15:27	