

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, November 19, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

		PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.0</b>	<b>35</b>	<b>45</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>115</b>	<b>1%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>143</b>	<b>170</b>	<b>19%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>130</b>	<b>17%</b>
<b>FLYNN</b>	<b>100</b>	<b>105</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>59</b>	<b>20%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>44</b>	<b>-6%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>136</b>	<b>32%</b>
<b>TOTAL</b>	<b>713</b>	<b>810</b>	<b>14%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF			Vacation	Unplanned Leave	Other Reasons
Green	227	65	11	5	25	24
Cable Car	128	26	4	2	15	5
Potrero	238	58	11	7	28	12
Presidio	199	38	9	6	10	13
Kirkland	224	52	16	6	20	10
Woods	365	76	23	6	35	12
Flynn	196	39	17	5	14	3
<b>TOTAL</b>	<b>1,577</b>	<b>354</b>	<b>91</b>	<b>37</b>	<b>147</b>	<b>79</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:14 11/19/10	R OPERATOR FL	11	3813	450	38	6206	O^FARRELL STREET & MASON STREET (IB)	ACCIDENT, COACH AND AUTO	IB	16:14	16:50	27
						1139410	INSP. FLORES (1T61), SYSTEM SAFETY*, VIDEO*, 6A42*, INSP. ANDREWS (1L2)*, MINOR DAMAGE TO AUTO AND COACH, COACH MADE CONTACT WITH AUTO.PER INSPECTOR. VEH DELAY: 00:36					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:57 11/19/10	R OPERATOR ME	13	433	12	N	1400	DUBOCE & CHURCH (IB)	NO BRAKE RELEASE	IB LD	04:57	05:19	88
							1139345					
06:09 11/19/10	R OPERATOR CA	14	2220	2	61	50	CALIFORNIA & GRANT (IB)	DOUBLE SLOT BLADE	IB LD	06:09	06:39	14
							1139297					
11:29 11/19/10	R OPERATOR CA	11	471	26	60	12	POWELL & POST (IB,OB)	BLOCKED BY MAJOR NON-MUNI AUTO ACCIDENT	IB LD	11:29	12:59	14
							1139332					
22:07 11/19/10	R TRAINING CAR, ME	86			K,T	1550	BAYSHORE & HWY #101 / LE CONTE	AUTO ON THE TRACK	IB LD	22:07	22:48	13
							1139392					