

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, November 20  
, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

		PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVERTIME
<b>SYSTEM WIDE</b>	<b>798</b>	<b>99.5</b>	<b>4</b>	<b>39</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>57</b>	<b>101</b>	<b>77%</b>
<b>F LINE</b>	<b>19</b>	<b>22</b>	<b>16%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>64</b>	<b>104</b>	<b>63%</b>
<b>KIRKLAND</b>	<b>63</b>	<b>100</b>	<b>59%</b>
<b>FLYNN</b>	<b>78</b>	<b>99</b>	<b>27%</b>
<b>POTRERO 40'</b>	<b>34</b>	<b>56</b>	<b>65%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>42</b>	<b>8%</b>
<b>PRESIDIO</b>	<b>66</b>	<b>116</b>	<b>76%</b>
<b>TOTAL</b>	<b>445</b>	<b>669</b>	<b>50%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF			Vacation	Unplanned Leave	Other Reasons
Green	148	42	6	1	21	14
Cable Car	108	21	4	2	12	3
Potrero	169	34	5	4	18	7
Presidio	138	24	8	0	7	9
Kirkland	139	32	6	0	18	8
Woods	219	40	4	3	24	9
Flynn	165	34	13	0	14	7
<b>TOTAL</b>	<b>1,086</b>	<b>227</b>	<b>46</b>	<b>10</b>	<b>114</b>	<b>57</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:28 11/20/10	R OPERATOR KI	30	3635	719	47	8007	VAN NESS & EDDY (OB)	ACCIDENT (COACH / TRUCK) HIT& RUN, NO INJURY.	OB	09:28	09:51	26
						1139523	INSP B. HENDERSON RESP, MINOR DAMAGE TO LEFT SIDE MIRROR ARM, NO INJRY, NO 799. VIDEO* VEH DELAY: 00:23					
11:08 11/20/10	R OPERATOR FL	30	3709	502	8X	6234	KEARNY & JACKSON (IB)	ACCIDENT, COACH/AUTO, NO INJURIES,	IB	11:08	12:17	14
						1139538	INSP. B. HENDERSON CLEARED. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A45*, NO OP 799 VEH DELAY: 01:09					
15:58 11/20/10	R OPERATOR CA	27	2063	29	59	27	POWELL ST & SUTTER ST	ACCIDENT, COACH AND AUTO (NO INJURIES)	IB LD	15:58	16:18	27
						1139596	INSP. BARTH (8T43) NO INJURIES, SYSTEM SAFETY*, 6A46*, SFPD UNIT #3A61, , MOTORIST HAD NO LICENSE OR IDENTIFICATIONCABLE CARS WERE SENT AROUND THE HORN, PAGED @1618. D.BANBURY*, (2) SHUTTLES SECURED AND LINE CLEARED SHUTTLES SENT BACK TO LINES. VEH DELAY: 00:20 LINE DELAY: 00:20					
16:41 11/20/10	R OPERATOR FL	39	3560	516	38	6274	MARKET & FREMONT (IB)	VEHICLE ACCIDENT COACH / AUTO - HIT AND RUN	IB	16:41	17:25	15
						1139633	INSP E DENNIS; SENIOR STAFF / SAFETY*, VIDEO*, CLAIMS 6-A-46*, NO INJURIES / NO 799, MINOR DAMAGE TO AUTO VEH DELAY: 00:44					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:30 11/20/10	R OPERATOR FL	24	2315	545	8X	6297	STOCKTON & POST (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	17:30	18:31	15
							1139606	INSP A ESCOBAR; VIDEO*, SYSTEM SAFETY*, CLAIMS 6-A-46*, NO INJURIES / NO 799 VEH DELAY: 01:01				
18:13 11/20/10	R OPERATOR PR	27	2193	61	30	5582	STOCKTON & JACKSON (IB)	VEHICLE ACCIDENT COACH / VAN	IB	18:13	19:12	15
							1139619	INSP A ESCOBAR; NO INJURIES / NO 799, MINOR DAMAGE TO AUTO VEH DELAY: 00:59				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:10 11/20/10	R OPERATOR ME	74	2487	112	K,T	1524	ST. FRANCIS CIR. (IB)	AUTO ON THE TRACKS	IB	18:10	18:32	13
							1139614	SENIOR STAFF*, C. GONZALEZ, D. KINDSTED, METRO 4-S-30 CLERED, ONE SHUTTLE USED, SFPD*, CARLOS CARRILLO*, 311*, K. SMITH*, VEH DELAY: 00:22 LINE DELAY: 00:22				
18:28 11/20/10	R 37/60/02 CA	27			60		JACKSON STREET & MASON STREET (OB)	ILLEGALLY PARKED CAR BLOCKING CABLE CAR	OB	18:50	19:32	27
							1139629	WHITE SUV BLOCKING CABLE CAR LINE, INSP. BARTH (8T43), DPT*, TOWED AUTO, SHUTTLES WERE DECLINED. 311*. PAGED @1925 FINAL @1945. VEH DELAY: 00:42 LINE DELAY: 00:42				
18:42 11/20/10	R OPERATOR ME	13	2476	093	N	1442	JUDAH ST & 48TH AVENUE (IB)	BLOCKED BY ILLEGALLY PARKED VEHICLE	IB	18:42	19:15	74
							1139636	[LRV2=1527]SENIOR STAFF* INSP J CASTILLO & SFPD RESPONDED AND CLEARED; LSGP; ^N^ LINE WAS SWITCHED BACK OB TO IB @ JUDAH ST & SUNSET BLVD; INSP D DIAL* RUN 137-L-1515 WAS ROUTE CHANGED TO ^N^ LINE TO COVER AN OB GAP FROM EMBARCADERO STATION; 1 M/C SHUTTLE WAS PROVIDED; 311 CENTER* VEHICLE WAS CITED. VEH DELAY: 00:33 LINE DELAY: 00:33				