



MUNI

Service Delivery

Daily Report

Saturday , November 21, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

11 22 09 AM NOLO Morning Report

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	3	0	0	0	49=2; 14=1
Presidio	3	0	0	0	5=1; 3=2
Green F line	0	0	0	0	
TOTAL	7	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SATURDAY 11 / 21 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	4	0	0	0	9=1 9X=2 38=1
Kirkland	2	0	0	1	2=1 10=1 1=47
Woods	0	0	0	0	
Potrero	6	0	0	0	6=1 22=1 30=1 14=1 49=2
Presidio	12	0	0	0	3=2 5=1 30=1 21=4 31=3 45=1
Metro	1	0	0	0	KT=1
F line	1	0	0	0	
TOTAL	26	0	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday 11/21/2009							
Revised 6/15/09							
Cable Car one-piece	2	4	9.1%	46	3	4	6.5%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	5	0	13.2%	117	8	0	6.8%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	1	0	1.8%	137	1	0	0.7%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	0	1.1%	160	1	0	0.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	6	0	9.0%	142	9	0	6.3%
Potrero multi-piece	6		6.7%				
Presidio one-piece	8	0	15.4%	130	18	0	13.8%
Presidio multi-piece	20		23.5%				
Metro one-piece	1	6	1.5%	103	1	6	1.0%
Metro multi-piece	0		0.0%				
F Line one-piece	1	4	10.0%	30	1	4	3.3%
F Line multi-piece	0		0.0%				
System total				865	42	14	4.9%

Accidents

Sat Nov 21, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:21 11/21/09	T 311 CALL CENT PO	16	3774	506	24	5427	30TH STREET BETWEEN HARPER & SANCHEZ (IB)	ALLEGED ACCIDENT (FIXED OBJECT) UTILITY POLE	IB	02:21	02:22	16
							1078829	OPERATOR CLEARED VEH DELAY: 00:01				
12:58 11/21/09	R OPERATOR FL	12	2232	432	38L	6276	GEARY & LAGUNA (OB)	ACCIDENT COACH & AUTO, NO INJURY	OB	12:58	13:52	30
							1078902	SFPD 3E12C RESP. INSP J GIANG CLEARED. AUTO REAR ENDED THE COACH. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. VEH DELAY: 00:54				
13:08 11/21/09	R OPERATOR CA	38	2788	25	59	2	POWELL & GAERY (OB)	STRAND ALARM	OB	13:08	13:20	16
							1078840	INSP A FORSE / A. BEMNET AND J. FLORES RESP. C/S TRK 665 RESP. C/M* CLAIMS 6A46* 4 INJURIES, MED 89 AND 85 TRANS TO ST FRANCIS / SFGH, MGR J RANCE*, U PAGE 1326HRS, SYSTEM SAFETY*, 311*, WORKER COMP* TWU 250A* SI CABLE CAR N/R VEH DELAY: 00:12				
22:07 11/21/09	T SFPD CAD#3787 ME	86	3182	127	M	1538	19TH AVE & HOLLOWAY (IB)	AUTO ON TRACKWAY	IB LD	22:18 22:18	22:57 22:57	86
							1078837	INSP.CHAVEZ, INSP.MCGEHEE, MRU 4S44 & SFPD. TOW TRUCK REMOVED TAXI FROM M-LINE RIGHT OF WAY. TRAIN HELD AT SF-STATE PLATFORM. TWO MOTORCOACH SHUTTLES #8202 & #6252 FROM GENEVA TERMINAL TO WEST PORTAL STATION. STATION AGENTS, OPERATORS & PASSENGERS NOTIFIED. INSP.KUO*, INSP.CONTRERAS*. LSGP*, PA*. SENIOR STAFF/SAFETY/RAILS/TRACK & OVERHEAD UPAGED. VEH DELAY: 00:39 LINE DELAY: 00:39				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:03 11/21/09	R OPERATOR GV	74	35	180	F	1010	BEACH ST & TAYLOR ST (OB)	BLOCKED BY A NON MUNI PERSONAL INJURY ACCIDENT.	OB	21:03	21:39	74
						1078962	SENIOR STAFF* LSGP; 311 CENTER* INSP J CASTILLO RESPONDED; ^F^ LINE SWITCHED BACK IN TO OUTBOUND @ PIER 39 FOR THE TIME BEING. VEH DELAY: 00:36 LINE DELAY: 00:36		LD	21:03	21:39	
22:07 11/21/09	T SFPD CAD#3787 ME	86	82	127	M	1538	19TH AVE & HOLLOWAY (IB)	AUTO ON TRACKWAY	IB	22:18	22:57	86
						1078837	INSP.CHAVEZ, INSP.MCGEHEE, MRU 4S44 & SFPD. TOW TRUCK REMOVED TAXI FROM M-LINE RIGHT OF WAY. TRAIN HELD AT SF-STATE PLATFORM. TWO MOTORCOACH SHUTTLES #8202 & #6252 FROM GENEVA TERMINAL TO WEST PORTAL STATION. STATION AGENTS, OPERATORS & PASSENGERS NOTIFIED. INSP.KUO*, INSP.CONTRERAS*. LSGP*, PA*. SENIOR STAFF/SAFETY/RAILS/TRACK & OVERHEAD UPAGED. VEH DELAY: 00:39 LINE DELAY: 00:39		LD	22:18	22:57	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, NOVEMBER 21, 2009											
Green	158	37	7	1	14	15	23.4	4.4	0.6	8.9	9.5
Cable Car	118	30	11	2	12	5	25.4	9.3	1.7	10.2	4.2
Potrero	175	42	14	4	13	11	24.0	8.0	2.3	7.4	6.3
Presidio	151	38	28	1	2	7	25.2	18.5	0.7	1.3	4.6
Kirkland	176	37	18	0	12	7	21.0	10.2	0.0	6.8	4.0
Woods	205	37	7	3	15	12	18.0	3.4	1.5	7.3	5.9
Flynn	141	35	15	0	12	8	24.8	10.6	0.0	8.5	5.7
Total	1,124	256	100	11	80	65	22.8%	8.9%	1.0%	7.1%	5.8%

Summary For The Last 7 Days

SATURDAY 11 14	1,134	294	114	40	80	60	26%	10%	4%	7%	5
SUNDAY 11 15	1,079	278	104	33	84	57	26%	10%	3%	8%	5
MONDAY 11 16	1,600	363	127	46	121	69	23%	8%	3%	8%	4
TUESDAY 11 17	1,584	332	111	38	107	76	21%	7%	2%	7%	5
WEDNESDAY 11 18	1,590	351	129	34	114	74	22%	8%	2%	7%	5
THURSDAY 11 9	1,570	386	148	40	123	75	25%	9%	3%	8%	5
FRIDAY 11 20	1,612	392	154	45	112	81	24%	10%	3%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.