

## DAILY SERVICE DELIVERY OVERVIEW

**SUNDAY, November 21, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

		PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>99.0</b>	<b>8</b>	<b>46</b>

### 2. VEHICLES AVAILABILITY (Monday AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F LINE</b>	<b>18</b>	<b>24</b>	<b>33%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>143</b>	<b>171</b>	<b>20%</b>
<b>KIRKLAND</b>	<b>110</b>	<b>130</b>	<b>18%</b>
<b>FLYNN</b>	<b>100</b>	<b>106</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>59</b>	<b>34%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>43</b>	<b>-9%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>119</b>	<b>21%</b>
<b>TOTAL</b>	<b>700</b>	<b>794</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF			Vacation	Unplanned Leave	Other Reasons
Green	123	42	6	0	16	20
Cable Car	107	21	4	1	8	8
Potrero	167	34	8	6	19	1
Presidio	138	24	6	1	8	9
Kirkland	141	32	6	1	16	9
Woods	227	40	5	5	28	2
Flynn	151	34	10	0	12	12
<b>TOTAL</b>	<b>1,054</b>	<b>227</b>	<b>45</b>	<b>14</b>	<b>107</b>	<b>61</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
21:38 11/21/10	R OPERATOR KI	18	3290	740	47	8309	11TH STREET BETWEEN MISSION & HOWARD (IB)	ACCIDENT, COACH / AUTO (HIT & RUN)	IB	21:36	21:59	16
						1139800	INSP. ESCOBAR, MODERATE DAMAGE TO BIKE RACK, END OF RUN, VIDEO* SI KIRKLAND N/R [EOR 22:47] VEH DELAY: 01:11					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:10 11/21/10	R OPERATOR ME	86	872	121	T,K	1439	3RD & EVANS (IB,SB)	NO POWER	IB	00:58	01:09	13
							1139672					
18:25 11/21/10	R OPERATOR ME	87	1365	121	KT	1517	KING ST & 2ND ST (OB)	MEDICAL EMERGENCY, PASSENGER REPORTED TO OPERATOR THAT SOMEONE HAD THROWN A CHEMICAL IN HIS FACE.	OB	18:26	18:50	87
							1139788					