



**Muni  
Service Delivery  
Daily Report**

Sunday, November 22, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

Monday, 11 23 2009

Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	1X=1, 9=1, 9X=1, 14X=1
<b>Kirkland</b>	5	0	0	0	2=1, 12=1, 28=2, 43=1
<b>Woods</b>	6	0	0	0	16X=1, 29=1, 30X=1, 48=2, 54=1
<b>Potrero</b>	11	0	1	0	6=1, 14=3, 22=1, 30=4, 41=1, 49=1
<b>Presidio</b>	1	0	2	1	1=1
<b>Green F line</b>	1	0	0	0	M=1
	0	0	0	0	
<b>TOTAL</b>	<b>27</b>	<b>0</b>	<b>3</b>	<b>1</b>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**SUNDAY 11 / 22 / 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	38=2 9=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	13	0	1	0	14=2 22=3 30=6 49=2
<b>Presidio</b>	3	0	0	0	1=1 3=1 31=1
<b>Metro</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	19	0	1	0	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SUNDAY 11/22/09 -</b>							
Revised 6/18/09							
<b>Cable Car</b> one-piece	1	9	4.5%	<b>46</b>	1	9	2.2%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	5	0	13.2%	<b>107</b>	7	0	6.5%
<b>Flynn</b> multi-piece	4		5.9%				
<b>Kirkland</b> one-piece	0	0	0.0%	<b>138</b>	0	0	0.0%
<b>Kirkland</b> multi-piece	0		0.0%				
<b>Woods</b> one-piece	0	1	0.0%	<b>156</b>	0	1	0.0%
<b>Woods</b> multi-piece	0		0.0%				
<b>Potrero</b> one-piece	6	0	9.0%	<b>136</b>	13	0	9.6%
<b>Potrero</b> multi-piece	14		15.7%				
<b>Presidio</b> one-piece	5	0	9.6%	<b>113</b>	9	0	8.0%
<b>Presidio</b> multi-piece	8		9.4%				
<b>Metro</b> one-piece	0	3	0.0%	<b>79</b>	0	3	0.0%
<b>Metro</b> multi-piece	0		0.0%				
<b>F Line</b> one-piece	1	5	10.0%	<b>30</b>	1	5	3.3%
<b>F Line</b> multi-piece	0		0.0%				
<b>System total</b>				<b>805</b>	31	18	3.9%

# Accidents

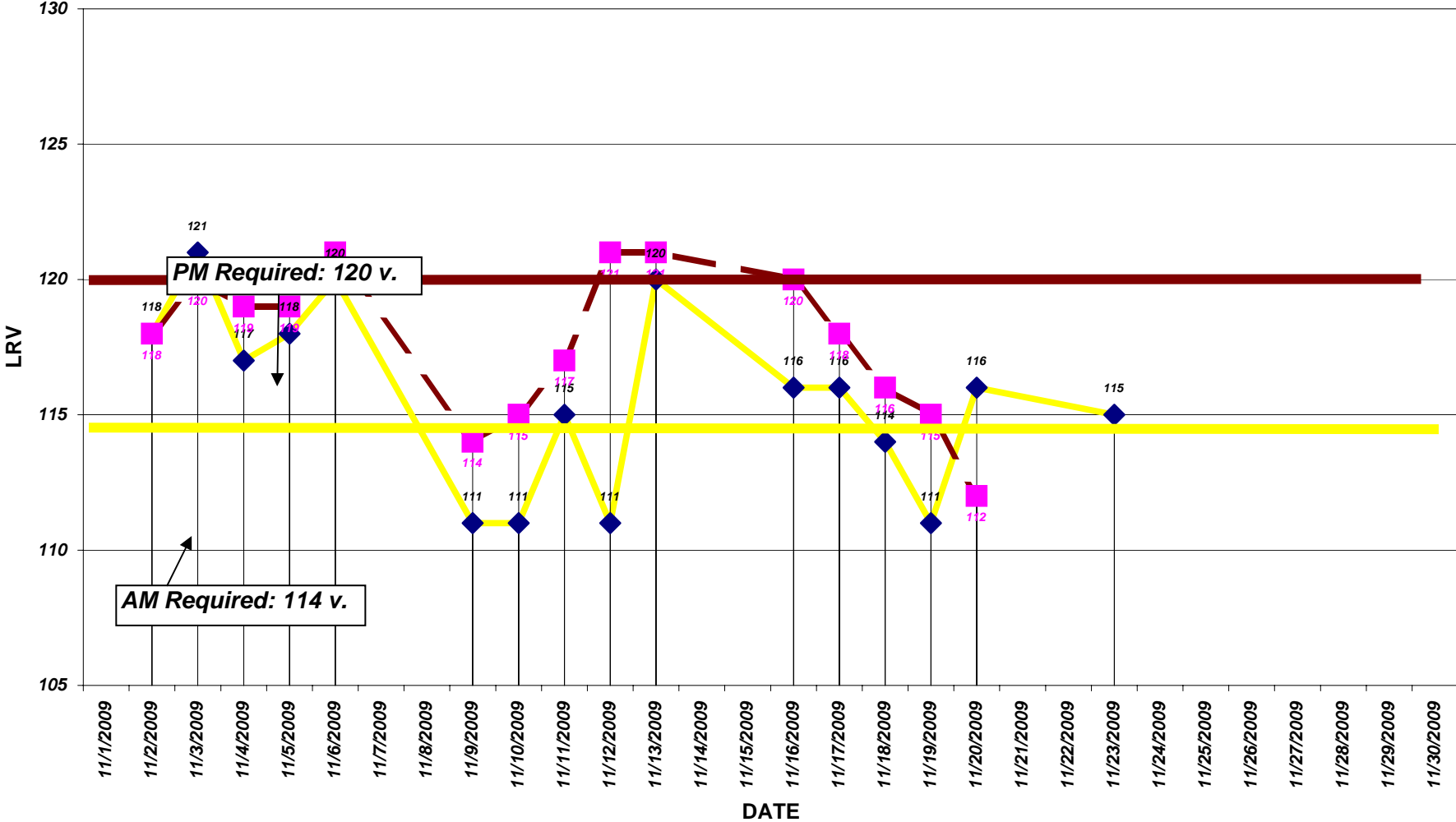
Sun Nov 22, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:22 11/22/09	R OPERATOR PR	38	9	117	5	5615	MCALLISTER ST. & VAN NESS ST. (IB)	ACCIDENT COACH/ AUTO	IB	17:22	18:13	21
						<b>1078980</b>	COACH DEWIRED, POLE HIT A PASSING AUTO, MINOR DAMAGE TO AUTO/COACH, 6A46* SYSTEM SAFETY* VIDEO* INSP BROWN CLEARED VEH DELAY: 00:51					
21:00 11/22/09	R OPERATOR ME	21	6	559	N	8441	JUDAH ST. & LAPLAYA ST. (IB)	ACCIDENT COACH/POLE	IB	19:20	19:30	21
						<b>1079059</b>	MODERATE DAMAGE LEFT SIDE CENTER, 1C98 INSP ALDANA CLEARED VEH DELAY: 00:10					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:34 11/22/09	T OPERATOR WO	30	5	478	71	6281	MARKET & 8TH STREET (IB)	LOW AIR	IB	09:34	09:57	14
							1079011	INSP. B. WONG RESP., RCS 201 CLEARED SI WOODS N/R VEH DELAY: 00:23 LINE DELAY: 00:21	LD	09:34	09:55	
15:02 11/22/09	R OPERATOR WO	39	6	070	54	8159	MOUNT VERNON ST. & LOUISBERG ST. (IB)	FIRE DEPT ACTIVITY	IB	15:02	16:04	21
							1079028	REROUTE FOR 54 LINE, IB/OB, INSP T. ESPINOZA CLEARED, 1M1* VEH DELAY: 01:02 LINE DELAY: 01:02	LD	15:02	16:04	

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability    ■ PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
November 2009			
11/02/09	MONDAY	118	118
11/03/09	TUESDAY	121	120
11/04/09	WEDNESDAY	117	119
11/05/09	THURSDAY	118	119
11/06/09	FRIDAY	120	121
11/09/09	MONDAY	111	114
11/10/09	TUESDAY	111	115
11/11/09	WEDNESDAY	115	117
11/12/09	THURSDAY	111	121
11/13/09	FRIDAY	120	121
11/16/09	MONDAY	116	120
11/17/09	TUESDAY	116	118
11/18/09	WEDNESDAY	114	116
11/19/09	THURSDAY	111	115
11/20/09	FRIDAY	116	112
11/23/09	MONDAY	115	
11/24/09	TUESDAY		
11/25/09	WEDNESDAY		
11/26/09	THURSDAY		
11/27/09	FRIDAY		
11/30/09	MONDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>November 23, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

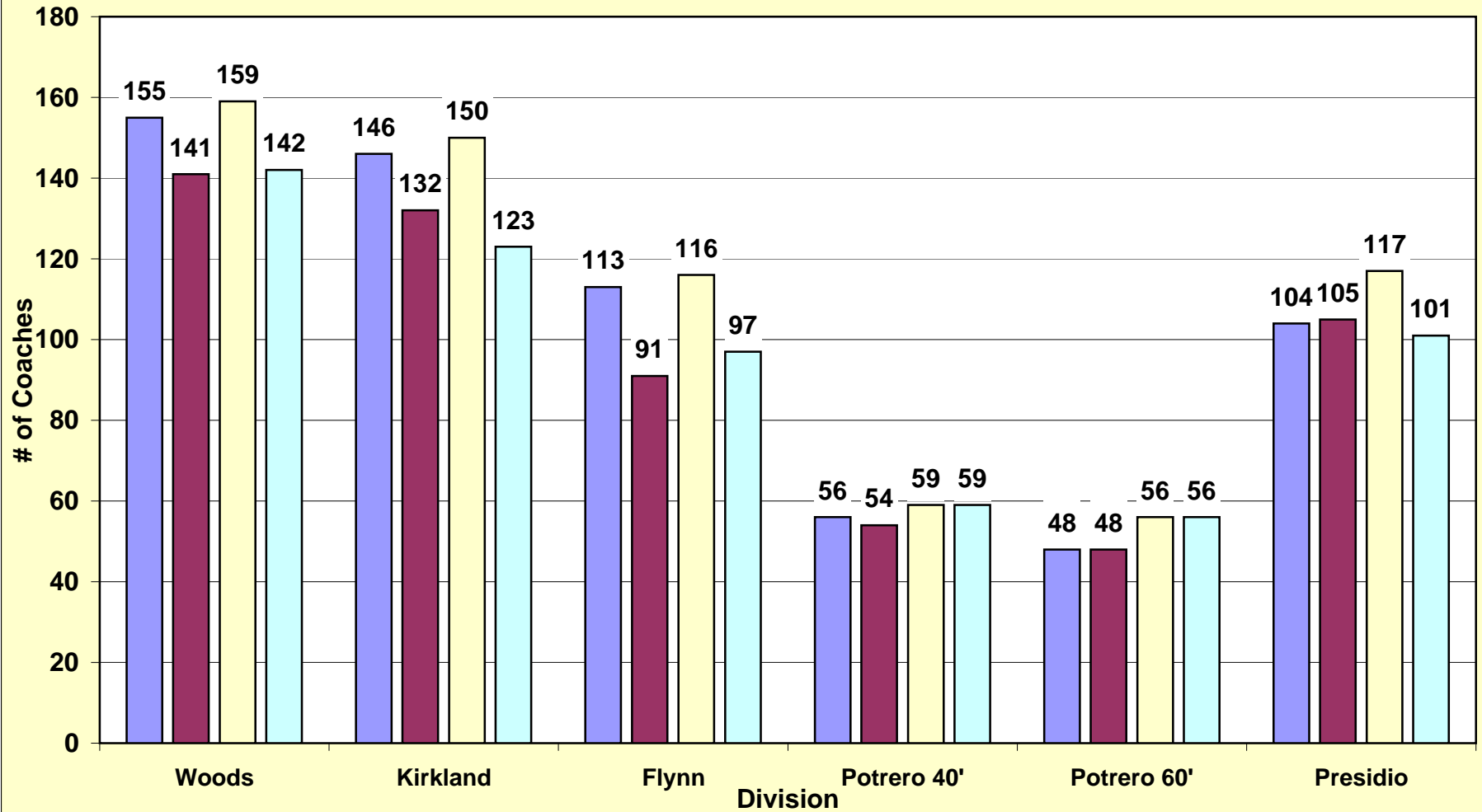
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	4
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	3
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	5
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **36**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>November 23, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>36</b>	<b>11</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>115</b>	<b>10</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
 A.M. 11/23/09 & 11/20/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>11/23/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	56	56	102	214	592
Extra service	12	0	0	12	N/A	N/A	N/A	N/A	12
Scheduled maintenance	5	1	4	10	2	0	1	3	13
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	26	9	11	46	19	30	61	110	156
Awaiting parts	4	0	0	4	2	4	31	37	41
Radio	0	0	2	2	1	1	4	6	8
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	155	146	113	414	56	48	104	203	617
Final a.m. pull-out	141	132	91	364	54	48	105	207	571
Reserve fleet usage	0	0	0	0	0	7	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	5	5	4	14	2	8	1	11	25
<b>Afternoon (p.m.) availability</b>									
<b>11/20/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	5	1	3	9	0	0	0	0	9
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	22	5	8	35	16	25	48	89	124
Awaiting parts	4	2	0	6	2	4	35	41	47
Radio	0	0	1	1	1	1	0	2	3
Farebox	0	0	1	1	1	0	0	1	2
Equipment available for service @ 5:30 p.m.	159	150	116	425	59	56	117	224	649
Final p.m. pull-out	142	123	97	362	59	56	101	216	578
Reserve fleet usage	5	0	0	5	0	14	0	14	19
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	3	4	8	0	2	17	19	27

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SUNDAY, NOVEMBER 22, 2009</b>											
Green	136	28	7	0	12	9	20.6	5.1	0.0	8.8	6.6
Cable Car	117	31	13	4	11	3	26.5	11.1	3.4	9.4	2.6
Potrero	169	45	16	4	15	10	26.6	9.5	2.4	8.9	5.9
Presidio	134	29	17	0	6	6	21.6	12.7	0.0	4.5	4.5
Kirkland	173	31	10	2	10	9	17.9	5.8	1.2	5.8	5.2
Woods	209	35	7	5	14	9	16.7	3.3	2.4	6.7	4.3
Flynn	131	31	13	0	14	4	23.7	9.9	0.0	10.7	3.1
<b>Total</b>	<b>1,069</b>	<b>230</b>	<b>83</b>	<b>15</b>	<b>82</b>	<b>50</b>	<b>21.5%</b>	<b>7.8%</b>	<b>1.4%</b>	<b>7.7%</b>	<b>4.7%</b>

**Summary For The Last 7 Days**

SUNDAY 11 15	1,079	278	104	33	84	57	26%	10%	3%	8%	5
MONDAY 11 16	1,600	363	127	46	121	69	23%	8%	3%	8%	4
TUESDAY 11 17	1,584	332	111	38	107	76	21%	7%	2%	7%	5
WEDNESDAY 11 18	1,590	351	129	34	114	74	22%	8%	2%	7%	5
THURSDAY 11 9	1,570	386	148	40	123	75	25%	9%	3%	8%	5
FRIDAY 11 20	1,612	392	154	45	112	81	24%	10%	3%	7%	5
SATURDAY 1 21	1,124	256	100	11	80	65	23%	9%	1%	7%	6

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.