



# MUNI Service Delivery Daily Report

Saturday, November 28, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

Sunday , 11 29 09

Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	1	0	9=2; 9X=2
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	1	0	1	0	26=1
<b>Potrero</b>	0	0	0	0	
<b>Presidio</b>	0	0	0	0	
<b>Green F line</b>	0	0	0	0	
<b>TOTAL</b>	5	0	2	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**SATURDAY 11 / 28 / 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	5	0	1	0	9=1 38=3 71=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	4	0	0	0	23=1 36=1 54=2
<b>Potrero</b>	5	0	0	0	6=1 14=3 24=1
<b>Presidio</b>	6	0	0	0	1=1 5=1 30=3 31=1
<b>Metro</b>	2	0	0	0	KT=1 M=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	23	0	1	0	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Saturday 11/28/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	6	0.0%	46	0	6	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	8	0	21.1%	117	11	0	9.4%
<b>Flynn multi-piece</b>	6		8.8%				
<b>Kirkland one-piece</b>	1	0	1.8%	137	2	0	1.5%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	4	0	4.6%	160	5	0	3.1%
<b>Woods multi-piece</b>	2		2.0%				
<b>Potrero one-piece</b>	5	0	7.5%	142	8	0	5.6%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	6	0	11.5%	130	8	0	6.2%
<b>Presidio multi-piece</b>	4		4.7%				
<b>Metro one-piece</b>	1	15	1.5%	103	3	15	2.9%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	2	4	20.0%	30	3	4	10.0%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>865</b>	<b>40</b>	<b>25</b>	<b>4.6%</b>

## Accidents

Sat Nov 28, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:22 11/28/09	R OPERATOR WO	12	75	164	27	8177	LEAVENWORTH & BUSH (IB)	ACCIDENT COACH AND BUS SHELTER	IB	13:22	13:46	38
							<b>1079842</b>	SYSTEM SAFETY*; CLAIMS 6A42-L. BERNABEI*; VIDEO PULLED*; DPW (BROKEN GLASS); NO INJURIES; MINOR SCRATCH TO RIGHT MIRROR HOUSING; NO POST ACCIDENT TEST REQUIRED. <b>VEH DELAY: 00:24</b>				
15:16 11/28/09	R OPERATOR WO	39	8	59	23	8169	INDUSTRIAL & BAYSHORE (IB)	ACCIDENT COACH AND TRUCK (HIT & RUN-NO I.D. ON TRUCK)	IB	15:16	15:34	38
							<b>1079873</b>	INSP. J. CLARK REPORTS AN UNIDENTIFIED DRIVER OF A BROWN TRUCK MADE CONTACT WITH THE REAR BUMPER OF COACH CAUSING A CRACK TO THE REAR BUMPER. NO POST ACCIDENT TEST REQUIRED. DRIVER OF TRUCK FLED SCENE. <b>VEH DELAY: 00:18</b>				
17:00 11/28/09	R OPERATOR FL		4	555	38L	6405	GEARY & 23RD AVENUE (IB)	ACCIDENT COACH AND VAN	IB	17:00	17:38	38
							<b>1079861</b>	SYSTEM SAFETY*; CLAIMS-6A42-L. BERNABEI*; VIDEO PULLED; INSP. S. WONG; R/SIDE DOOR MIRROR OF VAN CRACKED BY L/REAR CORNER OF COACH; NO POST ACCIDENT TEST REQUIRED. <b>VEH DELAY: 00:38</b>				
18:22 11/28/09	R OPERATOR KI	39	2	707	47	8311	VAN NESS & MC ALLISTER (IB)	ACCIDENT-COACH AND SHUTTLE VAN	IB	18:23	19:10	38
							<b>1079886</b>	SYSTEM SAFETY*; CLAIMS-6A42-L. BERNABEI*; VIDEO PULLED*; SFPD UNIT 3A12D; MEDIC 66; INSP. B. LIANG; NO INJURIES REPORTED, HOWEVER SUPER SHUTTLE SUPERVISOR CALLED 911 REGARDING THIS NON-INJURY ACCIDENT. SUPER SHUTTLE DRIVER HAD HIS BLOOD PRESSURE TAKEN AND WAS RELEASED; R/SIDE DOOR MIRROR OF VAN KNOCKED-OFF. COACH WAS STOPPED IN BUS ZONE WHEN CONTACT WITH L/REAR WAS MADE BY SHUTTLE VAN. NO POST ACCIDENT TEST REQUIRED. <b>VEH DELAY: 00:47</b>				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:30 11/28/09	R OPERATOR FL	26	3	539	9	6420	SAN BRUNO & FELTON (IB)	BICYCLE FELL OFF BIKE RACK ONTO ROADWAY	IB	19:30	20:00	38
						<b>1079890</b>	CLAIMS-6A42-L. BERNABEI*; VIDEO PULLED; INSP. T. ESPINOZA CLEARED. <b>VEH DELAY: 00:30</b>					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
05:21 11/28/09	R OPERATOR PR	17	2258	36	3	5546	POST & POWELL (IB)	NON-MUNI INJURY ACCIDENT BLOCKING (SFPD INVOLVED)	IB	05:21		38
							<b>1079834</b>	SFPD; SFFP-PARAMEDICS; INSP. E. TUCKER; INSP. C. ALLEN (CABLE CAR); FIRST PAGE: 0615 HRS; LAST PAGE 0627 HRS; SFPD UNIT INVOLVED IN AN INJURY ACCIDENT AFFECTING THE 2,3, LINES; POWELL LINE CABLE CARS; REROUTED AS FOLLOWS: 2 LINE I/B: R/MASON; L/O*FARRELL; L/GRANT; R/POST. 3 LINE I/B TO O/B: L/LARKIN; L/SUTTER. POWELL LINE CABLE CARS I/B TO O/B AROUND THE HORN-WASHINGTON & POWELL. <b>LINE DELAY: 01:54</b>	LD	05:21	07:15	
12:00 11/28/09	R INSP. J. CLAR	17					3RD STREET & KIRKWOOD (OB)	SFPD ACTIVITY BLOCKING (CRIME SCENE)	OB	12:00		38
							<b>1079839</b>	SFPD BLOCKING 54 LINE DUE TO A CRIME SCENE; O/B REROUTE: R/JERROLD; L/PHELPS; L/LA SALLE; R/3RD STREET (NO STOPS MISSED). <b>LINE DELAY: 00:45</b>	LD	12:00	12:45	
12:42 11/28/09	R 79/L/1468 ME	72	3265		L		TARAVAL ST & 18TH ST (IB,OB)	BLOCKED BY SFFD EQUIPMENT AT FIRE.	IB	12:42		87
							<b>1079847</b>	SFFD PERSONNEL CLRD, L-LINE SWITCH BACK TARAVAL/22ND AVE, ST FRANCIS CIRCLE & 6-MOTOR COACH SHUTTLES USED, LSGP'S, SS/SAFETY & RAILS* BY PHONE & PAGE. <b>LINE DELAY: 01:06</b>	LD	12:42	13:48	



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY, NOVEMBER 28, 2009</b>											
Green	159	42	12	4	16	10	26.4	7.5	2.5	10.1	6.3
Cable Car	119	27	8	3	10	6	22.7	6.7	2.5	8.4	5.0
Potrero	180	45	16	1	16	12	25.0	8.9	0.6	8.9	6.7
Presidio	150	30	16	3	3	8	20.0	10.7	2.0	2.0	5.3
Kirkland	174	38	10	5	13	10	21.8	5.7	2.9	7.5	5.7
Woods	196	43	18	4	14	7	21.9	9.2	2.0	7.1	3.6
Flynn	144	42	21	3	10	8	29.2	14.6	2.1	6.9	5.6
<b>Total</b>	<b>1,122</b>	<b>267</b>	<b>101</b>	<b>23</b>	<b>82</b>	<b>61</b>	<b>23.8%</b>	<b>9.0%</b>	<b>2.0%</b>	<b>7.3%</b>	<b>5.4%</b>

**Summary For The Last 7 Days**

SATURDAY 11 21	1,124	256	100	11	80	65	23%	9%	1%	7%	6
SUNDAY 11 22	1,069	230	83	15	82	50	22%	8%	1%	8%	5
MONDAY 11 23	1,616	344	115	50	111	68	21%	7%	3%	7%	4
TUESDAY 11 24	1,573	319	103	51	105	60	20%	6%	3%	7%	4
WEDNESDAY 11 25	1,583	346	111	52	107	76	22%	7%	3%	7%	5
THURSDAY 11 26	1,027	243	98	21	55	69	24%	9%	2%	5%	7
FRIDAY 11 27	1,498	314	139	42	71	62	21%	9%	3%	5%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.