

## DAILY SERVICE DELIVERY OVERVIEW

**SUNDAY, November 28, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>98.1</b>	<b>15</b>	<b>49</b>

### 2. VEHICLES AVAILABILITY (Monday AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>18</b>	<b>23</b>	<b>28%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>143</b>	<b>172</b>	<b>20%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>106</b>	<b>3%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>57</b>	<b>30%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>42</b>	<b>-11%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>127</b>	<b>30%</b>
<b>TOTAL</b>	<b>704</b>	<b>796</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	119	42	5	7	17	13
Cable Car	107	25	4	7	10	4
Potrero	169	51	10	3	26	12
Presidio	143	21	4	3	7	7
Kirkland	141	35	6	5	17	7
Woods	227	50	10	3	28	9
Flynn	155	35	11	3	11	10
<b>TOTAL</b>	<b>1,061</b>	<b>259</b>	<b>50</b>	<b>31</b>	<b>116</b>	<b>62</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:42 11/28/10	R OPERATOR KI	36	3617	771	28	8353	GOLDEN GATE PARKING & MERCHANT (OB)	VEHICLE ACCIDENT COACH / AUTO HIT/RUN	OB	00:42	01:18	36
						1140929	INSP T. ALDANA RESP VIDEO* CLAIMS 6A50* S/ASFETY* NO 799, NO INJURIES REPORTED VEH DELAY: 00:36					
11:40 11/28/10	R INSP J GIANG PR	39	1995	95	1	5613	CALIFORNIA & PRESIDIO (IB)	ACCIDENT COACH & INSPECTOR TRUCK #283, NO INJURY.	IB	11:40	12:27	30
						1140954	INSP B JOHNSON; LEAD INSP J STUART RESP. NO DAMAGE TO COACH, MODERATE DAMAGE TO INSPECTOR TRUCK. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 00:47					
16:45 11/28/10	R OPERATOR CA	26	1764	32	60	13	JACKSON & MASON (OB)	BICYCLIST TRYING TO GRAP CABLE CAR IN MOTION, FELL DOWN, AID REFUSE, RODE AWAY.	OB	16:45		24
						1140983	CLAIMS #6A45*, INTERVIEW LATTER.					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:18 11/28/10	R OPERATOR ME	72	3096	061	M	1480	RANDOLPH ST & ARCH ST (IB)	BLOCKED BY ILLEGALLY PARKED VEHICLE	IB LD	11:18 11:18	11:41 11:41	74
						1140955	SENIOR STAFF* INSP E CASTRO, F CADELINA & MRU 4S43 RESPONDED AND CLEARED; VEHICLE WAS CITED & TOWED AWAY. VEH DELAY: 00:23 LINE DELAY: 00:23					
19:19 11/28/10	R OPERATOR	13					VAN NESS AVE & FRANCISCO STREET (IB)	BLOCKED BY NON MUNI ACCIDENT	IB LD	19:19 19:19	21:18 21:18	16
						1140998	INSP. FONG (1T68), SHOP TRUCK #093, SHOP TRUCK #072, RE-ROUTE FOR THE 30 LINE IB: CHESTNUT, POLK, VAN NESS AVE TO REGULAR ROUTE, 49 LINE IB: CHESTNUT, FRANKLIN, BAY, VAN NESS AVE TO REGULAR ROUTE. LINES AFFECTED 49, 30, 47. VEH DELAY: 01:59 LINE DELAY: 01:59					