

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, NOVEMBER 28, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	97.4%	12	19	56

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	20	20	0%
CABLE CAR	27	29	7%
WOODS	151	189	25%
KIRKLAND	111	125	13%
FLYNN	103	110	7%
POTRERO 40'	44	64	45%
POTRERO 60'	47	32	-32%
PRESIDIO	105	122	16%
TOTAL	722	805	11%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	19	5	7	7	0
Flynn	193	36	10	8	14	4
Green	191	46	18	12	13	3
Kirkland	209	37	14	12	10	1
Potrero	228	44	18	12	10	4
Presidio	178	28	7	12	8	1
Woods	337	68	32	10	23	3
TOTAL	1,453	278	104	73	85	16

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
13:59 11/28/11	425	14	MISSION & 5TH STREET (IB)	COACH / TRUCK ACCIDENT (HIT AND RUN) - NO INJURIES, BENT MIRROR	13:59	14:54
				INSPECTOR T. ALDANA CLEARED, POTRERO SHOP 093 RESPONDED, VIDEO*, SYSTEM SAFETY (VOICE)*, CLAIMS (6A50)*, NO 799 VEH DELAY: 00:55		
16:08 11/28/11	396	22	FILLMORE & HAIGHT (IB)	COACH / CONSTRUCTION EQUIPMENT MIRROR - NO INJURIES	16:08	
				INSPECTOR B. LUM*, SYSTEM SAFETY (VOICE)*, VIDEO*, CLAIMS (6A50)*		

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
19:51 11/28/11			VAN NESS AVENUE BETWEEN UNION & VALLEJO (IB,NB,PI)	ALLEGED COACH / LIMOSINE BUS ACCIDENT (HIT AND RUN)- NO INJURIES REPORTED	19:30	21:16
		1204760	INSPECTOR D. FONG CLEARED, CLAIMS (6A50)*, KIRKLAND SHOP*, 311 SERVICE #101-2522, UNABLE TO IDENTIFY ALLEGED MUNI COACH, MINOR DAMAGE TO LIMOSINE BUS VEH DELAY: 01:46			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
00:08 11/28/11	272	23	CRESENT & ARNLD (OB)	BLOCKED BY NON-MUNI ACCIDENT	00:08 00:08	00:36 00:36
		1204620	INSP.VELACRUZ CLEARED. VEH DELAY: 00:28 LINE DELAY: 00:28			
23:12 11/28/11		41	UNION & VAN NESS (IB,OB)	WORKING ON OVER HEAD (FEEDER F12 & M2 OPEN TEMPORARY)	23:12 23:45	02:30
		1204791	INSP D. FONG RESP NO SERVICE DELAYS, FEEDER OPEN AT 0105HRS CLOSED AT 0110HRS LINE DELAY: 02:45			