

**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, NOVEMBER 3, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>1,199</b>	<b>97.5%</b>	<b>14</b>	<b>16</b>	<b>52</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>28</b>	<b>4%</b>
<b>WOODS</b>	<b>151</b>	<b>189</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>128</b>	<b>15%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>68</b>	<b>55%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>35</b>	<b>-26%</b>
<b>PRESIDIO</b>	<b>105</b>	<b>124</b>	<b>18%</b>
<b>TOTAL</b>	<b>722</b>	<b>813</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>109</b>	<b>25</b>	<b>7</b>	<b>13</b>	<b>2</b>	<b>3</b>
<b>Flynn</b>	<b>191</b>	<b>40</b>	<b>14</b>	<b>11</b>	<b>14</b>	<b>1</b>
<b>Green</b>	<b>197</b>	<b>29</b>	<b>7</b>	<b>13</b>	<b>5</b>	<b>4</b>
<b>Kirkland</b>	<b>213</b>	<b>45</b>	<b>10</b>	<b>13</b>	<b>19</b>	<b>3</b>
<b>Potrero</b>	<b>237</b>	<b>40</b>	<b>16</b>	<b>8</b>	<b>12</b>	<b>4</b>
<b>Presidio</b>	<b>183</b>	<b>23</b>	<b>8</b>	<b>11</b>	<b>4</b>	<b>0</b>
<b>Woods</b>	<b>335</b>	<b>55</b>	<b>20</b>	<b>11</b>	<b>23</b>	<b>1</b>
<b>TOTAL</b>	<b>1,465</b>	<b>257</b>	<b>82</b>	<b>80</b>	<b>79</b>	<b>16</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
07:56 11/03/11	161	F	JEFFERSON & JONES (IB)	PEDESTRIAN DOWN ON TRACKWAY	07:56 07:56	08:31 08:31
	1200518		INSPECTOR G. PINTO 4C55, SFPD AND MEDICS ALL RESPONDED PEDESTRIAN TRANSPORTED TO SAN FRANCISCO GENERAL HOSPITAL SELECTIVE SWITCHBACKS AT PIER 39 ON THE F-LINE VEH DELAY: 00:35 LINE DELAY: 00:35			
13:04 11/03/11	711	28	BUCHANNAN STREET & BEACH STREET (IB)	ACCIDENT, COACH AND PARKED AUTO	13:05	13:40
	1200647		INSP. LUM (1T62), INSP. SYSTEM SAFETY*, VIDEO*, 6A42*, DISPATCHER*, OPERATOR 799, JIANG (1T61) RELIEVED INSP. LUM AT TESTING SITE. VEH DELAY: 00:35			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:19 11/03/11	405	33	25TH STREET & POTRERO AVE (IB)	ACCIDENT, COACH AND AUTO (HIT AND RUN)	15:20	16:01
		<b>1200638</b>	INSP. JOMOC (1T63), SYSTEM SAFETY*, VIDEO*, 6A45*, COACH WAS STATIONARY AT TERMINAL WHEN WHITE CITY AUTO MADE CONTACT WITH LEFT REAR BUMPER OF COACH. <b>VEH DELAY: 00:41</b>			
18:02 11/03/11	717	28	19TH AVE & QUINTARA (IB)	ACCIDENT, COACH AND AUTO (HIT & RUN)	18:02	19:10
		<b>1200643</b>	INSP. GEETER (1T62), SYSTEM SAFETY*, VIDEO*, 6A45*, NO 799, MINOR DAMAGE, PAINT TRANSFER. COACH WAS STATIONARY IN ZONE WHEN COACH WAS STRUCK. <b>VEH DELAY: 01:08</b>			
21:14 11/03/11	448	22	CHURCH & DUBOCE (OB)	GRAFFITI JUVENILE DISTURBANCE	21:14	21:52
		<b>1200710</b>	INSP A. GEETER RESP SFPD E11D RESP CAD# 113-078-188 RESP, POT TRK 093 RESP VIDEO* <b>VEH DELAY: 00:38</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
03:30 11/03/11		91	19TH AVENUE BETWEEN NORIEGA & MORAGA (OB)	BLOCKED NON MUNI ACCIDENT	03:30 <b>03:30</b>	<b>04:21</b>
		<b>1200541</b>	INSP A. ESCOBAR RESP 91 LINE REROUTED NO STOPS MISSED <b>LINE DELAY: 00:51</b>			
07:56 11/03/11	161	F	JEFFERSON & JONES (IB)	PEDESTRIAN DOWN ON TRACKWAY	07:56 <b>07:56</b>	08:31 <b>08:31</b>
		<b>1200518</b>	INSPECTOR G. PINTO 4C55,SFPD AND MEDICS ALL RESPONDED PEDESTRIAN TRANSPORTED TO SAN FRANCISCO GENERAL HOSPITAL SELECTIVE SWITCHBACKS AT PIER 39 ON THE F-LINE <b>VEH DELAY: 00:35 LINE DELAY: 00:35</b>			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
08:08 11/03/11	165	F	CASTRO & 17TH (IB)	DEFECTIVE BRAKES	08:08	09:30
	1200595		4S45 AND PCC SHOP BOTH RESPONDED AND CLEARED <b>LINE DELAY: 01:22</b>			
11:25 11/03/11	6	61	CALIFORNIA & DRUMM (IB,OB)	PROTEST BLOCKING	11:25	12:46
	1200440		INSP J KWONG RESP. CAL-LINE SWITCH BACK AT CAL & KEARNY IB TO OB. TWO SHUTTLES USED. <b>VEH DELAY: 01:21 LINE DELAY: 01:08</b>			
15:52 11/03/11			BROADWAY BETWEEN SANSOME & MONTGOMERY (OB)	SFPD ACTIVITY BLOCKING	15:52	16:32
	1200684		INSP. WONG (1T60), SFPD, 10 AND 12 LINES RE-ROUTED OB, RE-ROUTE:FROM BROADWAY, R-COLUMBUS, L-CLAY, R-SANSOME TO REGULAR ROUTE, TWO (2) STOPS MISSED, <b>VEH DELAY: 00:40 LINE DELAY: 00:40</b>			
17:26 11/03/11	076	M	19TH & RANDOLPH (IB)	ACCIDENT, LRV AND PEDESTRIAN	17:27	18:40
	1200724		[LRV2=1467]INSP PARKS, HENLEY; 4S35, 4S45; TRAINING DEPT LEON KUO; 4M2; PEDESTRIAN TRANSPORTED TO SFGH BY MEDIC 1 FOR HEAD AND NECK INJURY; SFPD 4B3I; CASE# 110-889-388; CLAIMS 6A45; 5 MOTOR COACH SHUTTLES USED; SI GREEN N/R [EOR 18:45] <b>VEH DELAY: 01:18 LINE DELAY: 01:13</b>			