



**Muni  
Service Delivery  
Daily Report**

Monday , November 30, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

Tuesday 12 01 2009

Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	1	1	9=1; 9x=1; 38=1
<b>Kirkland</b>	6	0	0	0	2=1; 19=1; 12=1; 10=1; 28=2
<b>Woods</b>	12	0	0	0	29=4; 30x=2; 54=1; 67=1; 44=1; 48=1; 16x=2
<b>Potrero</b>	4	0	1	0	14=2; 41=1; 7=1
<b>Presidio</b>	1	0	0	0	5=1
<b>Green</b>	0	0	2	0	
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	27	0	4	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**Runs Not Out and Late Out for Rush Hours**  
**MONDAY 11 / 30 / 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	13	0	1	0	9=2 9X=3 14L=1 38=6 1X=1
<b>Kirkland</b>	6	0	0	0	10=1 19=2 28=2 47=1
<b>Woods</b>	18	0	0	0	18=1 23=1 27=3 29=3 26=1 44=1 48=2 54=1 71=2 54=1 53=1 89=1
<b>Potrero</b>	8	2	0	0	7=2 14=2 22=1 30=2 33=1 49=2
<b>Presidio</b>	5	0	0	0	1=1 3=1 5=1 21=1 31=1
<b>Metro</b>	2	0	3	0	J=1 KT=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>52</b>	<b>2</b>	<b>3</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
MONDAY 11/30/2009							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	1	0.0%	49	0	1	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	8	0	21.1%	154	12	0	7.8%
<b>Flynn multi-piece</b>	8		11.8%				
<b>Kirkland one-piece</b>	5	0	8.8%	212	9	0	4.2%
<b>Kirkland multi-piece</b>	8		7.9%				
<b>Woods one-piece</b>	10	0	11.5%	251	19	0	7.6%
<b>Woods multi-piece</b>	18		18.0%				
<b>Potrero one-piece</b>	5	0	7.5%	212	7	0	3.3%
<b>Potrero multi-piece</b>	4		4.5%				
<b>Presidio one-piece</b>	4	0	7.7%	174	5	0	2.9%
<b>Presidio multi-piece</b>	2		2.4%				
<b>Metro one-piece</b>	2	14	3.0%	146	4	14	2.7%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	2	2	20.0%	33	3	2	9.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>1231</b>	<b>59</b>	<b>17</b>	<b>4.8%</b>

# Accidents

Mon Nov 30, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:23 11/30/09	R OPERATOR KI	30	2	468	1X	6214	CALIFORNIA & SPRUCE (IB)	ACCIDENT, COACH / AUTO NO INJURY	IB	08:23	09:13	18
							1080025	INSP E.VICKERS. SFPD 3G12A RESPOND. MINOR TO COACH, MODERATE TO AUTO SI KIRKLAND N/R VEH DELAY: 00:50				
09:14 11/30/09	R OPERATOR ME			092	M	1528	FOREST HILL STATION (IB)	OPERATOR STATED HE FORGOT TO RAISE STEPS AT WEST PORTAL STATION INBOUND AT 0909 HRS, MALE AND FEMALE PATRON FELL BOARDING AT WEST PORTAL STATION, REPORTED INCIDENT TO HIM AT FOREST HILL STATION & REFUSED AID.	IB LD	09:14	09:25	87
							1080091	[LRV2=1410]INSP M ECHIVARRE INTERVIEWED OPERATOR, FOREST HILL AGENT INTERVIEWED INJURED MALE & FEMALE PASSENGERS, MRU 4S23 CHECKED STEPS NO DEFECT FOUND. SS/SAFETY & RAILS* BY PHOEN & PAGE VEH DELAY: 00:11 LINE DELAY: 00:11				
10:55 11/30/09	R TRAINER 82 WO	35		799	82	2833	INDIANA & CHAVEZ (PO)	ACCIDENT COACH/AUTO NO INJURIES	PO	11:18	12:10	26
							1080110	INSP J.CLARK, MNGR. J. STUART. SYSTEM SAFTY* P. PETERSON* MINOR DAMAGE TO COACH. MINOR DAMAGE TO AUTO VEH DELAY: 00:52				
11:10 11/30/09	R OPERATOR PR	30	01	22	31	5478	BALBOA BETWEEN 5TH AVE & 6TH AVE (OB)	ACCIDENT COACH/ AUTO NO INJURIES	OB	11:10	12:15	18
							1080112	INSP J.CLARK .MINOR DAMAGE TO AUTO, MINOR TO COACH VEH DELAY: 01:05				

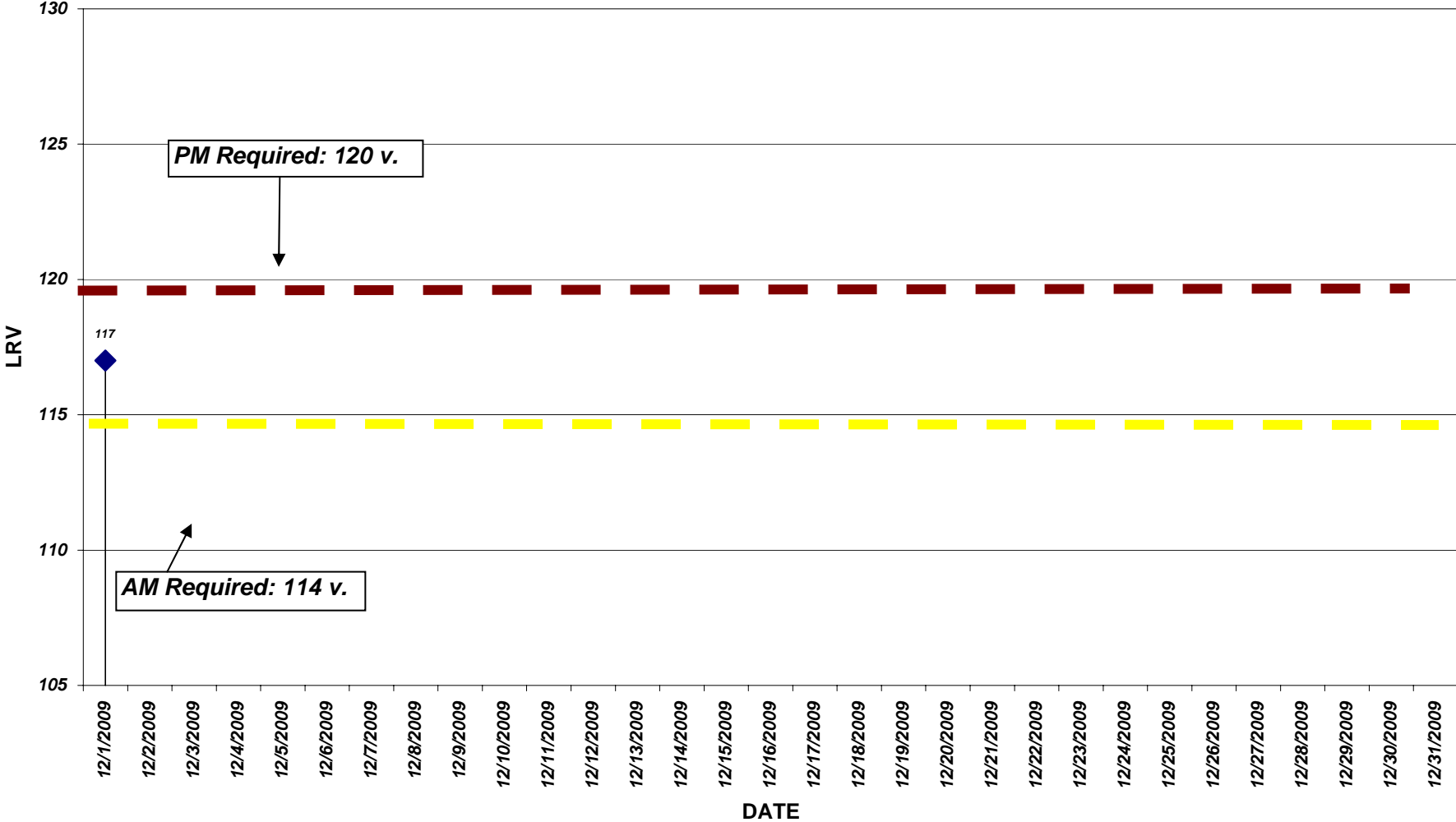
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:17 11/30/09	R OPERATOR WO	28	2	086	71	8405	STUEART & MARKET (OB)	SFPD REQUESTED (SUSPECT ON BOARD)	OB	13:13	13:19	26
							<b>1080133</b>	NO SUSPECT ON BOARD. VEH DELAY: 00:06				
15:40 11/30/09	T 676/530/8335, KI	39	2827	779	108	8201	KIRKLAND YARD (PO)	ALLEGED ACCIDENT (COACH / COACH)	PO	14:50		26
							<b>1080194</b>	OPERATOR WILL BE INTERVIEWED				
18:13 11/30/09	R OPERATOR FL	38	1797	546	9X	6254	STOCKTON & COLUMBUS (IB)	SFPD REQUEST	IB	18:13	18:24	26
							<b>1080190</b>	OPERATOR INTERVIEWED BY SFPD AS WITNESS FOR NONE MUNI PEDSTRAIN ACCIDENT. INSP D. FONG RESP, VIDEO*, CASE #091- 228366. VEH DELAY: 00:11				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:40 11/30/09	R OPERATOR ME	20	5	082	J	1498	CHURCH ST & 18TH ST (OB)	CRIMINAL ACTIVITY (PASS/PASS PHYSICAL ALTERCATION)	OB	10:40	12:29	74
							1080116	SENIOR STAFF/SYSTEM SAFETY; FEMALE PATRON TRANSPORTED TO SFGH BY MEDIC 71 WITH WHAT APPEARED TO BE A STAB WOUND; SFPD UNIT# 3-D-37 RESPONDED WITH CASE# 091226489; CLAIMS UNIT 6-A-42* LSGP; 311 CENTER* VIDEO* ^J^ LINE WAS SWITCHED BACK OUT TO INBOUND @ CHURCH ST & 16TH ST; IN TO OUTBOUND @ CHURCH ST & 22ND ST; INSP G PINTO; L HAYNES & 4M3 MGR J TYRONE RESPONDED; 2 M/C SHUTTLES USED TO FILL THE GAP IN SERVICE ON BOTH DIRECTIONS. SI GREEN N/R [EOR 12:29] VEH DELAY: 01:49 LINE DELAY: 01:49	LD	10:40	12:29	
18:51 11/30/09	R OPERATOR ME	87	5	122	L	1437	TARAVAL ST & 22ND AVENUE (OB)	NO FORWARD MOTION	OB	18:51	19:14	74
							1080201	[LRV2=1538]SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* MRU 4S35 & INSP W GARCIA RESPONDED AND CLEARED; INSP K WILLIAMS* SI GREEN 1538 @20:28 VEH DELAY: 01:37 LINE DELAY: 00:23	LD	18:51	19:14	
21:06 11/30/09	T SFPD PO	87			33		16TH ST & MISSION (OB)	WIRES DOWN	OB	21:06		29
							1080185	WILSON/ LINE TRUCK 820 LINE DELAY: 00:21	LD	21:06	21:27	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability — PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b> December 2009			
12/01/09	TUESDAY	117	
12/02/09	WEDNESDAY		
12/03/09	THURSDAY		
12/04/09	FRIDAY		
12/07/09	MONDAY		
12/08/09	TUESDAY		
12/09/09	WEDNESDAY		
12/10/09	THURSDAY		
12/11/09	FRIDAY		
12/14/09	MONDAY		
12/15/09	TUESDAY		
12/16/09	WEDNESDAY		
12/17/09	THURSDAY		
12/18/09	FRIDAY		
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>December 1, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	8
BODY/PAINT/LEAKER	4
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	2
ENGR / PROJECT	5
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

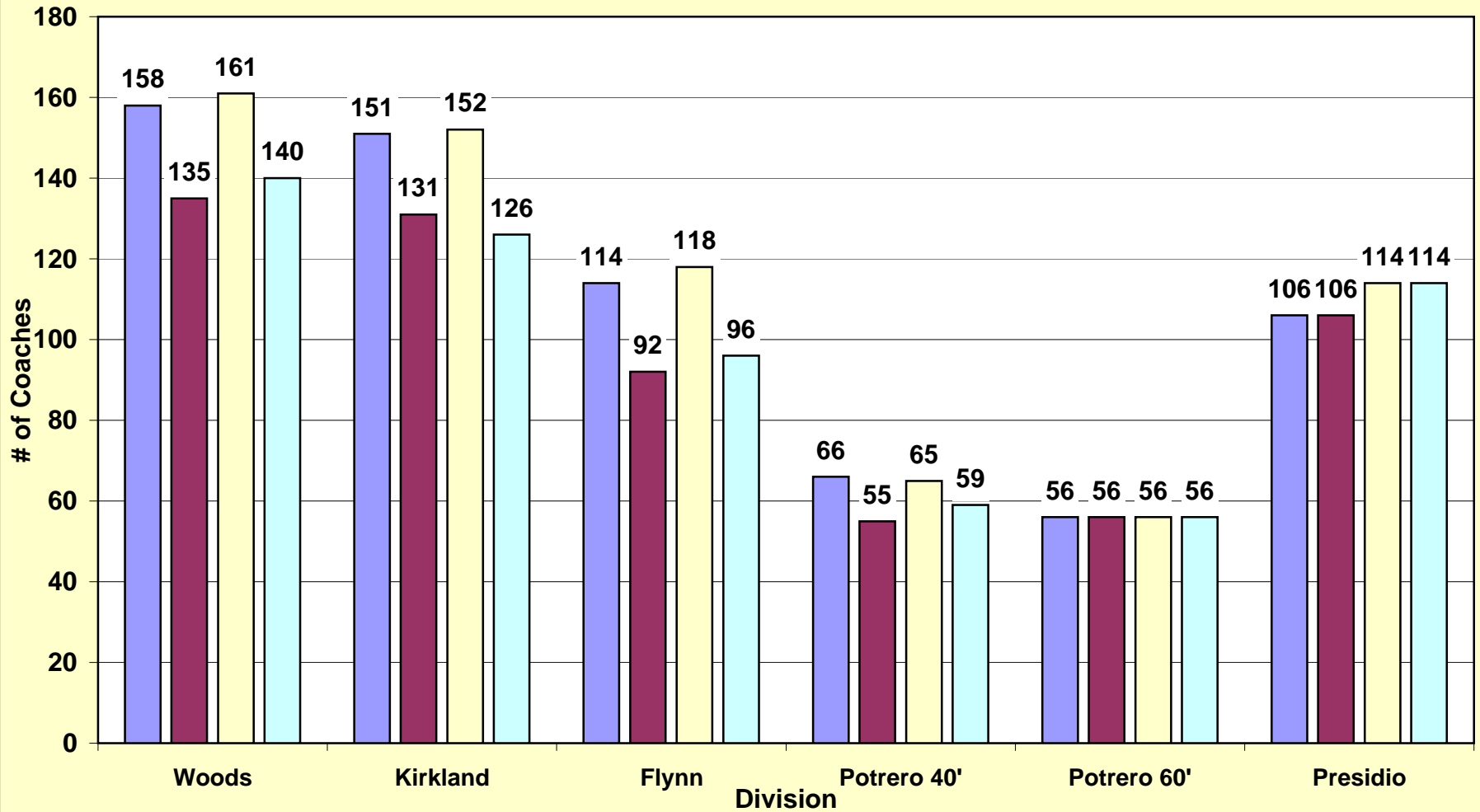
**TOTAL** **34**



	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>December 1, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>34</b>	<b>9</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>117</b>	<b>12</b>	<b>6</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
 A.M. 12/1/09 & 11/30/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>12/1/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	146	137	95	378	56	56	102	214	592
Extra service	11	0	0	11	N/A	N/A	N/A	N/A	11
Scheduled maintenance	5	1	7	13	1	1	2	4	17
Campaigns / retrofits	5	0	4	9	0	0	0	0	9
Maintenance Holds	23	4	10	37	9	32	59	100	137
Awaiting parts	3	0	0	3	3	3	33	39	42
Radio	0	0	1	1	0	0	1	1	2
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	158	151	114	423	66	56	106	213	636
Final a.m. pull-out	135	131	92	358	55	56	106	217	575
Reserve fleet usage	0	0	0	0	0	15	0	15	15
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	11	6	3	20	1	0	0	1	21
<b>Afternoon (p.m.) availability</b>									
<b>11/30/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	5	1	0	6	0	0	0	0	6
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	20	3	6	29	10	26	51	87	116
Awaiting parts	3	0	0	3	3	3	32	38	41
Radio	0	0	0	0	0	0	1	1	1
Farebox	2	0	0	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	161	152	118	431	65	56	114	226	657
Final p.m. pull-out	140	126	96	362	59	56	114	229	591
Reserve fleet usage	6	0	0	6	0	9	0	9	15
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	0	5	8	0	2	4	6	14

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, NOVEMBER 30, 2009</b>											
Green	241	66	22	7	23	14	27.4	9.1	2.9	9.5	5.8
Cable Car	142	36	11	7	13	5	25.4	7.7	4.9	9.2	3.5
Potrero	284	71	35	0	20	16	25.0	12.3	0.0	7.0	5.6
Presidio	201	29	12	4	7	6	14.4	6.0	2.0	3.5	3.0
Kirkland	258	55	19	9	16	11	21.3	7.4	3.5	6.2	4.3
Woods	288	61	27	4	20	10	21.2	9.4	1.4	6.9	3.5
Flynn	194	55	23	7	16	9	28.4	11.9	3.6	8.2	4.6
<b>Total</b>	<b>1,608</b>	<b>373</b>	<b>149</b>	<b>38</b>	<b>115</b>	<b>71</b>	<b>23.2%</b>	<b>9.3%</b>	<b>2.4%</b>	<b>7.2%</b>	<b>4.4%</b>

**Summary For The Last 7 Days**

MONDAY 11 23	1,616	344	115	50	111	68	21%	7%	3%	7%	4
TUESDAY 11 24	1,573	319	103	51	105	60	20%	6%	3%	7%	4
WEDNESDAY 11 25	1,583	346	111	52	107	76	22%	7%	3%	7%	5
THURSDAY 11 26	1,027	243	98	21	55	69	24%	9%	2%	5%	7
FRIDAY 11 27	1,498	314	139	42	71	62	21%	9%	3%	5%	4
SATURDAY 11 28	1,122	267	101	23	82	61	24%	9%	2%	7%	5
SUNDAY 11 29	1,065	276	108	22	82	64	26%	10%	2%	8%	6

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.