

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, November 30, 2010

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1172	98.1	22	51

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	20	24	20%
CABLE CAR	26	30	15%
WOODS	143	175	22%
KIRKLAND	111	124	12%
FLYNN	100	109	9%
POTRERO 40'	49	55	12%
POTRERO 60'	47	39	-17%
PRESIDIO	103	131	27%
TOTAL	713	798	12%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	216	62	7	9	25	21
Cable Car	120	22	5	4	12	1
Potrero	240	62	13	3	32	14
Presidio	207	38	15	7	9	7
Kirkland	224	34	4	7	19	4
Woods	362	75	16	7	40	12
Flynn	195	35	15	3	11	6
TOTAL	1,564	328	75	40	148	65

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
08:18 11/30/10	R	OPERATOR WO	35	1195	66	37	8516	UPPER TER. & BUENA VISTA (IB)	ACCIDENT COACH / DUMPSTER	IB	08:19	08:57	39
								1141288					
09:30 11/30/10	R	OPERATOR PO	35	2696	351	30	7108	VALLEJO & STOCKTON	ACCIDENT, COACH AND TRUCK	IB	09:30	10:25	27
								1141300					
12:15 11/30/10	R	OPERATOR PO	35	2388	355	49	7010	VAN NESS AVE & OAK STREET (OB)	ACCIDENT, COACH AND MINI VAN (NO INJURIES)	OB	12:15	13:25	27
								1141329					
13:38 11/30/10	R	OPERATOR WO	18	0962	117	9	8414	POTRERO AVE & 24TH STREET (OB)	ACCIDENT, COACH AND POLE	OB	13:38	14:31	27
								1141432					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:15 11/30/10	R OPERATOR PO	39	1827	402	30	7116	STOCKTON STREET & PACIFIC AVE (IB)	ACCIDENT, COACH AND AUTO	IB	14:15	15:20	27
							1141397	INSP. WONG (1T60), MINOR DAMAGE, VIDEO*, 6A50*, SYSTEM SAFETY*, NO 799 SI POTRERO VEH DELAY: 01:05				
15:40 11/30/10	R OPERATOR PR	39	3286	117	1	5632	CALIFORNIA STREET & DIVISADERO STREET (IB)	ACCIDENT, COACH AND AUTO	IB	15:40	16:02	27
							1141427	INSP. LUM (1T62), 6A01*, VIDEO*, SYSTEM SAFETY*, COACH WAS STATIONARY WHEN AUTO MADE CONTACT, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799, OPERATOR GIVEN ORDERS AND RESUMED SERVICE. VEH DELAY: 00:22				

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:30 11/30/10	R OPERATOR ME	72	892	042	N	1489	JUDAH ST & 16TH AVE (OB)	ACCIDENT, LRV & AUTO, MAJOR DAMAGE, NO INJURIES, CONTACT INTERSECTION.	OB LD	07:30 07:30	08:03 08:03	87
							1141291	[LRV2=1494]INSP R DONALDSON & MRU 4S48 ON SCENE, 3-MOTOR COACHES FOR BUS BRIDGE, N-LINE SWITCHED BACK CARL ST/HILLWAY & JUDAH ST/19TH AVE, LSGP* TO OPERATORS, INCIDENT OPERATOR SUBMITTED TO POST ACCIDENT TESTING, RELEF RUN 48/N TO PULL-OUT, LRV RIGHT OF WAY, AUTO STOP SIGN, SS/SAFETY & RAILS* BY PHONE & PAGE SI GREEN N/R [EOR 12:35] VEH DELAY: 05:05 LINE DELAY: 00:33				