

**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, NOVEMBER 6, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	<b>788</b>	<b>97.3%</b>	<b>13</b>	<b>8</b>	<b>48</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>110</b>	<b>77%</b>
<b>F LINE</b>	<b>20</b>	<b>28</b>	<b>40%</b>
<b>CABLE CAR</b>	<b>27</b>	<b>28</b>	<b>4%</b>
<b>WOODS</b>	<b>89</b>	<b>191</b>	<b>115%</b>
<b>KIRKLAND</b>	<b>62</b>	<b>127</b>	<b>105%</b>
<b>FLYNN</b>	<b>75</b>	<b>110</b>	<b>47%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>68</b>	<b>62%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>37</b>	<b>-5%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>116</b>	<b>71%</b>
<b>TOTAL</b>	<b>484</b>	<b>815</b>	<b>68%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>90</b>	<b>12</b>	<b>1</b>	<b>6</b>	<b>5</b>	<b>0</b>
<b>Flynn</b>	<b>151</b>	<b>30</b>	<b>8</b>	<b>10</b>	<b>7</b>	<b>5</b>
<b>Green</b>	<b>116</b>	<b>19</b>	<b>5</b>	<b>10</b>	<b>2</b>	<b>2</b>
<b>Kirkland</b>	<b>134</b>	<b>24</b>	<b>7</b>	<b>13</b>	<b>4</b>	<b>0</b>
<b>Potrero</b>	<b>158</b>	<b>21</b>	<b>13</b>	<b>5</b>	<b>1</b>	<b>2</b>
<b>Presidio</b>	<b>115</b>	<b>11</b>	<b>2</b>	<b>7</b>	<b>2</b>	<b>0</b>
<b>Woods</b>	<b>179</b>	<b>29</b>	<b>11</b>	<b>13</b>	<b>3</b>	<b>2</b>
<b>TOTAL</b>	<b>943</b>	<b>146</b>	<b>47</b>	<b>64</b>	<b>24</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:24 11/06/11	318	14	MISSION & SAN JOSE (IB)	NON-INJURY ACCIDENT COACH / AUTO	10:24	
		<b>1201093</b>	INSP. JIANG, J. (1T67), DCPD UNIT #180, POTRERO SHOP 093, 1L1, S/S, ATLAS TOW RESPONDED, OPERATOR ATTEMPTED TO USE THE REST ROOM AT MISSION / SAN JOSE. OPERATOR CLOSED THE DOOR FROM OUTSIDE OF THE COACH. WHEN HE WALKED AWAY FROM THE COACH HE NOTICED THE COACH LEAVING FROM THE BUS ZONE. COACH MADE CONTACT WITH THREE PARKED AUTOS AND TWO PARKING METERS. MODERATE DAMAGE TO ALL AUTOS INSP. KONG, T. (IC19) TRANSPORTED OPERATOR FOR POST ACCIDENT TEST. COACH TOWED IN FOR BRAKE INSPECTION, VIDEO*, 6-A-50*, POTRERO DISP*, PUGLISI, D.*, HALEY, J.*, POPP, N.*, MINOR DAMAGE TO THE RIGHT FRONT OF THE COACH. SI TOWED INTO POTRERO			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
18:12 11/06/11	420	22	FILLMORE & PINE (IB)	VEHICLE ACCIDENT COACH / AUTO	18:12	19:15
		<b>1201159</b>	INSP E DENNIS; SFPD E-14-D; CLAIMS 6-A-50*, SYSTEM SAFETY*, VIDEO*, <b>VEH DELAY: 01:03</b>			

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:53 11/06/11	1	60	POWELL & SUTTER (OB)	STRAND, ALARM #376.	10:53 <b>10:53</b>	17:19 <b>17:19</b>
		<b>1201002</b>	CABLE MACHINERY, INSP KWONG J, SHOP TRUCK #665, 311*, 8M8*, PUGLISI D*, CARS GOING AROUND THE HORN, 4 SHUTTLES USED. <b>VEH DELAY: 06:26 LINE DELAY: 06:26</b>			
11:57 11/06/11	94	N	EMBARCADERO PLATFORM (IB)	ATCS PROBLEMS - BRAKES	11:57 <b>11:57</b>	<b>13:06</b>
		<b>1201120</b>	[LRV2=1490]SENT IN TO MME - INSPECTOR R. AREVALO 4C53, INSPECTOR R. NORWOOD 4C30 AND INSPECTOR B. UPCHURCH 4T40 ALL NOTIFIED SI MME 1483<->1494 @13:06 <b>VEH DELAY: 01:09 LINE DELAY: 01:09</b>			
12:03 11/06/11	93	5	FULTON & 46TH AVENUE (OB)	NON MUNI INJURY ACCIDENT	12:03 <b>12:03</b>	12:56 <b>12:56</b>
		<b>1201112</b>	INSP. HENDERSON, B. (1T64), INSP. GIANG, J. (1T62) RESPONDED, 5 LINE RE ROUTED OUTBOUND : RT. 46TH AVENUE, LT. CABRILLO, TO THE TERMINAL. ONE STOP MISSED. 1L1*. <b>VEH DELAY: 00:53 LINE DELAY: 00:53</b>			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
23:05 11/06/11	33	59	MASON & GREENWICH (IB)	OPER REPORTS LOST ROPE, NEEDS PUSH. INSP. LATER REPORTS BENT GRIP NEEDS TO BE CUT OUT	23:05 <b>23:31</b>	00:58 <b>00:58</b>
			<b>1201174</b>	INSP. BEMNET RESPONDED. CABLES SHOP TRUCK#665 & CABLE MACHINERY DISPATCHED. BENT GRIP CUT OUT OF CAR. BLUE LIGHTS DEPLOYED. ONE SHUTTLE UTILIZED. CAR TOWED INTO YARD. BANBURY* UPAGED LEVEL#2 SI CABLE CAR N/R VEH DELAY: <b>01:53</b> LINE DELAY: <b>01:27</b>		