



**Muni
Service Delivery
Daily Report**

Thursday, October 1, 2009





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	Count	Time
Baseball Game Service Summary Report OCTOBER 01, 2009		
ATTENDANCE: 27941	NUMBER OF	
PASSENGERS (appr.): 2230		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		12:45
First IB trip at Embarcadero		11:05
Last IB trip at Embarcadero		13:28
Number of special IB trips	9	
Number of regular IB trips	25	
Total pre-game trips	34	
Average IB headway		4:19
Standard deviation		3:00
Post-game outbound (OB) service		
Game ended		15:12
First OB trip at Embarcadero		15:20
Last OB trip at Embarcadero		16:10
Load completed		15:45
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	6	
L	0	
M	0	
N	8	
Total post-game trips	14	
Average OB headway		4:04
Standard deviation		2:47

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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FRIDAY 10/02/09 AM NOLO REPORT REVISED COPY

Cable Car	0	0	0	0	
Flynn	0	0	0	0	38=1
Kirkland	2	0	0	0	28=1, 47=1
Woods	0	0	1	0	
Potrero	12	0	2	0	6=1, 14=5, 22=1, 30=2,33=1,41=1,49=1
Presidio	0	0	2	0	
Metro	0	0	0	1	
F line	0	0	0	1	
TOTAL	14	0	5	2	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 10 01 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	1=38
Kirkland	4	0	0	0	1=2 1=19 2=28
Woods	8	0	0	0	2=27 1=29 1=54 2=67 2=71
Potrero	12	0	0	0	1=6 2=7 3=14 1=22 2=24 2=41 1=49
Presidio	0	0	0	0	
Metro	6	0	0	0	1 =J 5=KT
F line	0	0	0	0	
TOTAL	31	0	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 10/01/2009							
Revised 6/15/09							
Cable Car one-piece	0	1	0.0%	49	0	1	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	5	2.6%	154	1	5	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	4	1	7.0%	212	8	1	3.8%
Kirkland multi-piece	8		7.9%				
Woods one-piece	3	8	3.4%	251	4	8	1.6%
Woods multi-piece	2		2.0%				
Potrero one-piece	5	8	7.5%	212	9	8	4.2%
Potrero multi-piece	8		9.0%				
Presidio one-piece	0	5	0.0%	174	0	5	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	11	4.5%	146	6	11	4.1%
Metro multi-piece	6		12.2%				
F Line one-piece	2	2	20.0%	33	3	2	9.1%
F Line multi-piece	2		22.2%				
System total				1231	31	41	2.5%

Accidents

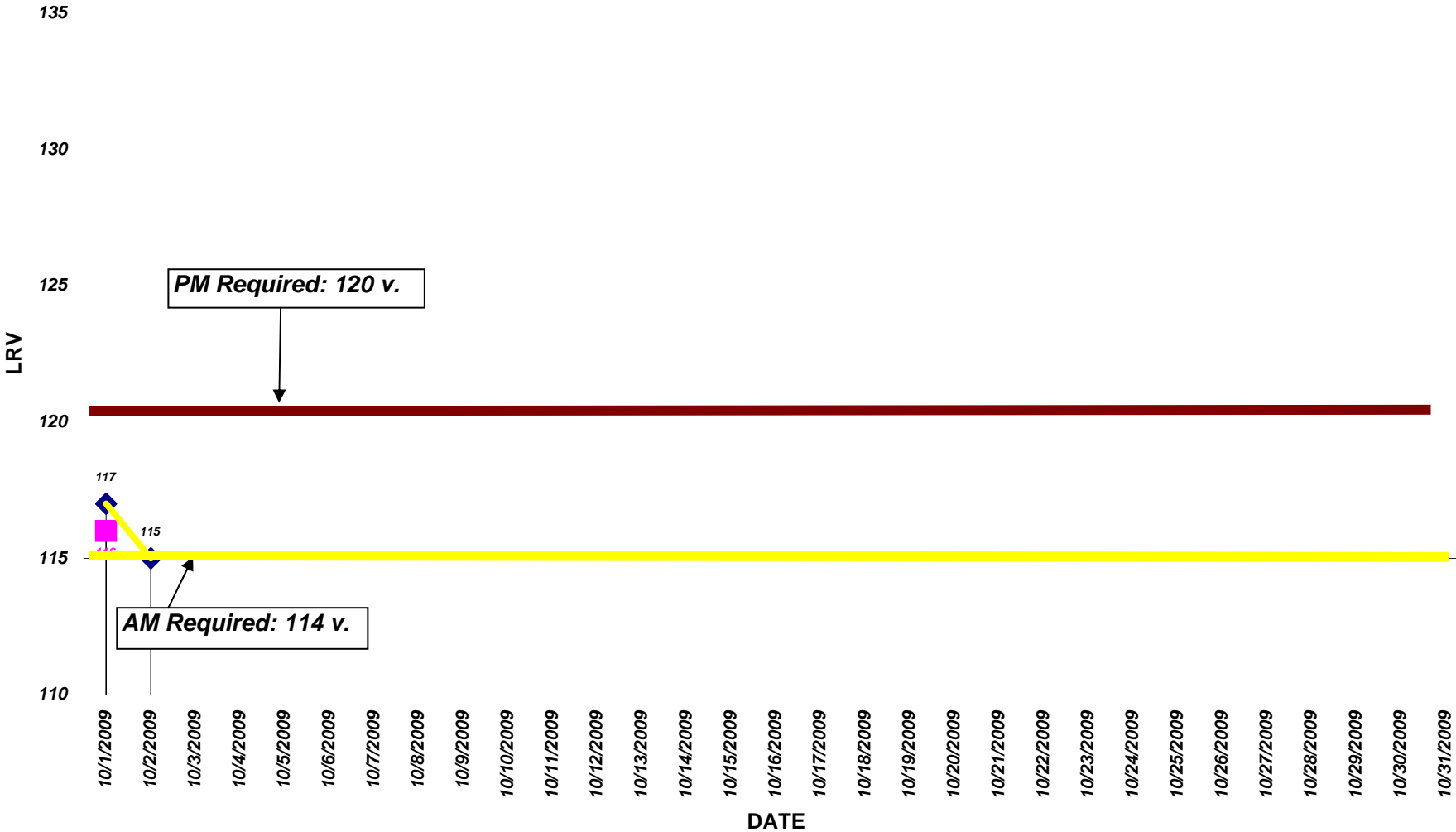
Thu Oct 01, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:53 10/01/09	R OPERATOR PR			73	5	5619	FULTON & 6TH AVENUE (IB)	ACCIDENT COACH AND AUTO	IB	07:53	08:12	11
				1069801			INSPECTOR LUM,B;VIDEO *,CLAIMS*,STUART,J.*SYSTEM SAFETY * VEH DELAY: 00:19					
14:12 10/01/09	R OPERATOR PO	38	6	302	22	5470	FILLMORE & PINE (OB)	NON INJURY ACCIDENT, COACH / AUTO.	OB	14:12	15:11	24
				1069861			INSP FLORES J, CLAIMS 6A50*, VIDEO*, S/S*, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799. VEH DELAY: 00:59					
19:43 10/01/09	R OPERATOR PR	7	5	154	1	5594	CALIFORNIA BETWEEN 8TH AVE & 9TH AVE (OB)	NON INJURY ACCIDENT, COACH / AUTO.	OB	19:43	20:28	24
				1069914			INSP GIANG J, MINOR, NO 799, S/S*, VIDEO*, CLAIMS #6A42*. VEH DELAY: 00:45					
19:51 10/01/09	R OPERATOR FL	38	9	541	9X	6251	BAYSHORE & NAPOLEAN (IB)	NON INJURY ACCIDENT, COACH / TRUCK, HIT & RUN.	IB	19:51	19:55	24
				1069918			INTERVIEW LATTER, CLAIMS #6A42*, S/S*, VIDEO*, 1M4*, SFPD #3C13D EYE WITNESSED & PULLED TRUCK OVER AT 24TH ST. & UTAH & MADE A DUI ARREST, CASE #091014808, INSP ESPINOZA T RENDEZVOUS WITH SFPD. VEH DELAY: 00:04					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:35 10/01/09	R OPERATOR ME	85	8	97	K	1527	3RD STREET & BURKE (OB,NB)	SIGNAL MALFUNCTION	OB	20:35	21:00	86
						1069968	INSP.HENLEY & MRU 4S30 CLEARED. SIGNAL MAINT.#501. BRIDGE TENDER*. SENIOR STAFF/SAFETY/RAILS* UPAGED. INSP.MCGEHEE*. VEH DELAY: 00:25 LINE DELAY: 00:25		LD	20:35	21:00	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	
10/05/09	MONDAY		
10/06/09	TUESDAY		
10/07/09	WEDNESDAY		
10/08/09	THURSDAY		
10/09/09	FRIDAY		
10/12/09	MONDAY		
10/13/09	TUESDAY		
10/14/09	WEDNESDAY		
10/15/09	THURSDAY		
10/16/09	FRIDAY		
10/19/09	MONDAY		
10/20/09	TUESDAY		
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

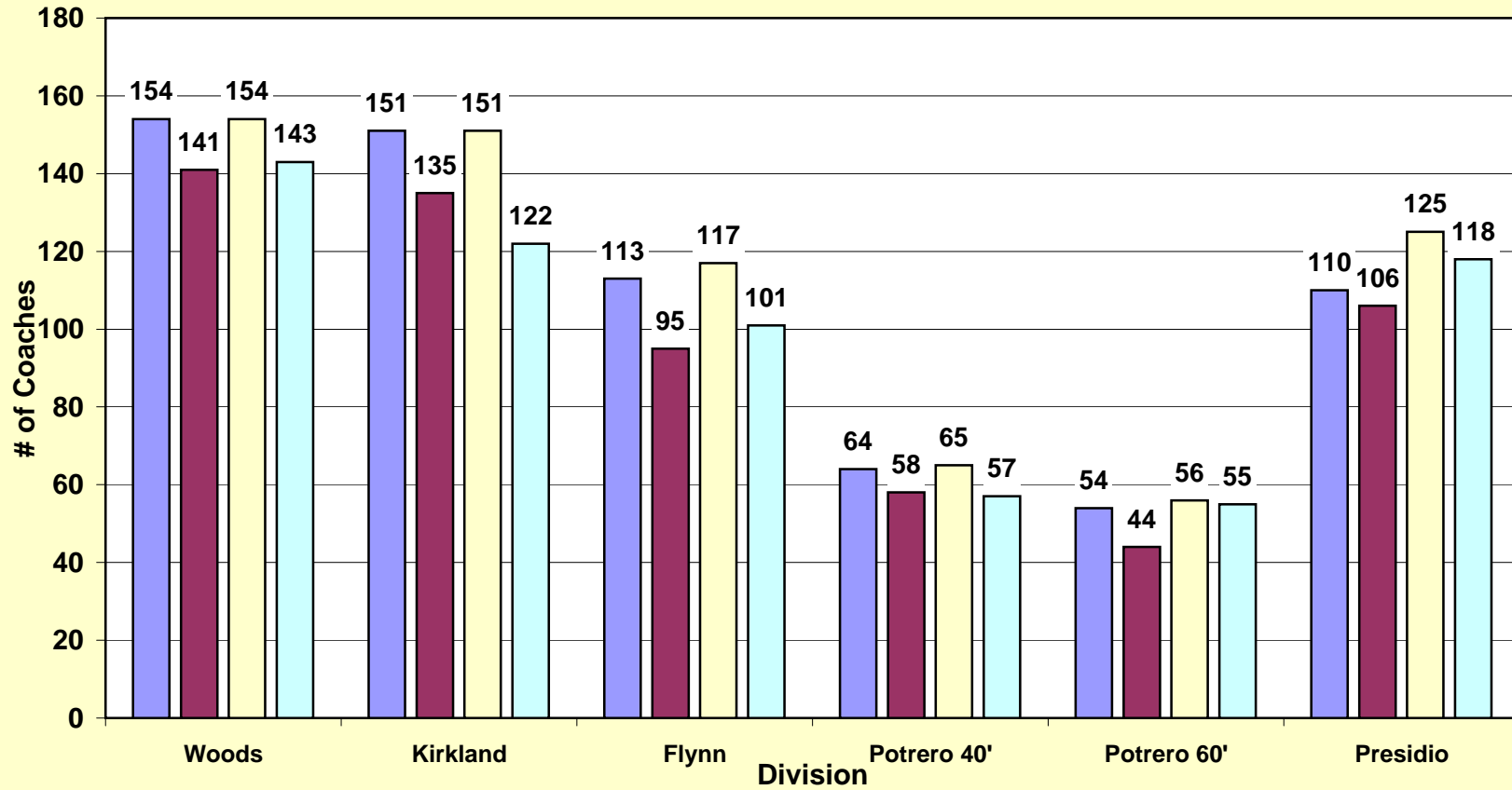
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 2, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	5
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK NOISE/ FLAT/ PM / WEEKLY	4
SUPPORT SHOP	4
BODY/PAINT SHOP	1
FLEET APPEARANCE	0
PARTS	3
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
TOTAL	36

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
2, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	36	12	3	4
Equipment available for service @ 7:30 a.m.	115	9	7	4

Motor & Trolley Coaches Availability
A.M. 10/2/09 & 10/1/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/2/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	2	2	0	4	17
Campaigns / retrofits	6	0	1	7	0	0	0	0	7
Maintenance Holds	27	4	11	42	11	19	55	85	127
Awaiting parts	4	2	0	6	5	6	11	22	28
Radio	0	0	0	0	0	0	1	1	1
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	154	151	113	418	64	54	110	228	646
Final a.m. pull-out	141	135	95	371	58	44	106	208	579
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	2	0	2	1	6	0	7	9
Afternoon (p.m.) availability									
10/1/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	2	8	0	0	0	0	8
Campaigns / retrofits	6	0	0	6	0	0	0	0	6
Maintenance holds	27	4	7	38	10	17	40	67	105
Awaiting parts	4	2	0	6	5	6	11	22	28
Radio	0	0	0	0	0	0	1	1	1
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	154	151	117	422	65	56	125	246	668
Final p.m. pull-out	143	122	101	366	57	55	118	230	596
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	4	0	4	2	3	0	5	9

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:THURSDAY, OCTOBER 01, 2009											
Green	237	53	22	3	14	14	22.4	9.3	1.3	5.9	5.9
Cable Car	134	27	7	5	8	7	20.1	5.2	3.7	6.0	5.2
Potrero	275	72	30	9	17	16	26.2	10.9	3.3	6.2	5.8
Presidio	202	33	8	7	9	9	16.3	4.0	3.5	4.5	4.5
Kirkland	250	50	14	3	22	11	20.0	5.6	1.2	8.8	4.4
Woods	305	57	14	4	26	13	18.7	4.6	1.3	8.5	4.3
Flynn	199	44	18	5	15	6	22.1	9.0	2.5	7.5	3.0
Total	1,602	336	113	36	111	76	21.0%	7.1%	2.2%	6.9%	4.7%
Summary For The Last 7 Days											
THURSDAY 9 24	1,635	332	112	46	106	68	20%	7%	3%	6%	4
FRIDAY 9 25	1,597	308	109	41	111	47	19%	7%	3%	7%	3
SATURDAY 9 26	1,137	279	110	37	79	53	25%	10%	3%	7%	5
SUNDAY 9 27	1,091	263	103	27	82	51	24%	9%	2%	7%	5
MONDAY 9 28	1,656	361	136	44	116	65	22%	8%	3%	7%	4
TUESDAY 9 29	1,619	331	113	40	111	67	20%	7%	2%	7%	4
WEDNESDAY 9 30	1,624	325	108	37	110	70	20%	7%	2%	7%	4