



**Muni
Service Delivery
Daily Report**

Monday, October 12, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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AM NOLO REPORT 10 13 09 TUESDAY

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	3	0	0	1	10=2, 28=1
Woods	8	0	0	0	29=1, 30=1, 44=1, 48=2, 54=1, 67=1, 71=1
Potrero	0	9	0	0	6=1, 7=1, 14=1, 24=2, 41=2, 30=1, 49=1
Presidio	0	0	0	0	
Metro	0	0	0	0	L=1, S=1
F line	1	0	0	0	F=1
TOTAL	12	9	0	1	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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MONDAY 10 12 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	1=14L 1=38
Kirkland	1	0	0	0	1=10
Woods	3	0	0	0	1=16X 1=48 1=71
Potrero	1	6	1	0	1=7 2=14 2=22 1=24 1=41
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	1	0	0	0	
TOTAL	8	6	1	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
<i>Weekday 10/12/2009</i>							
Revised 6/15/09							
Cable Car one-piece	0	0	0.0%	49	0	0	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	4	2.6%	154	1	4	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	2	3	3.5%	212	2	3	0.9%
Kirkland multi-piece	0		0.0%				
Woods one-piece	2	5	2.3%	251	3	5	1.0%
Woods multi-piece	1		1.0%				
Potrero one-piece	1	2	1.5%	212	1	2	0.5%
Potrero multi-piece	0		0.0%				
Presidio one-piece	0	3	0.0%	174	0	3	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	9	3.0%	146	4	9	2.7%
Metro multi-piece	4		8.2%				
F Line one-piece	2	4	20.0%	33	3	4	9.1%
F Line multi-piece	2		22.2%				
System total				1231	14	30	1.1%

Accidents

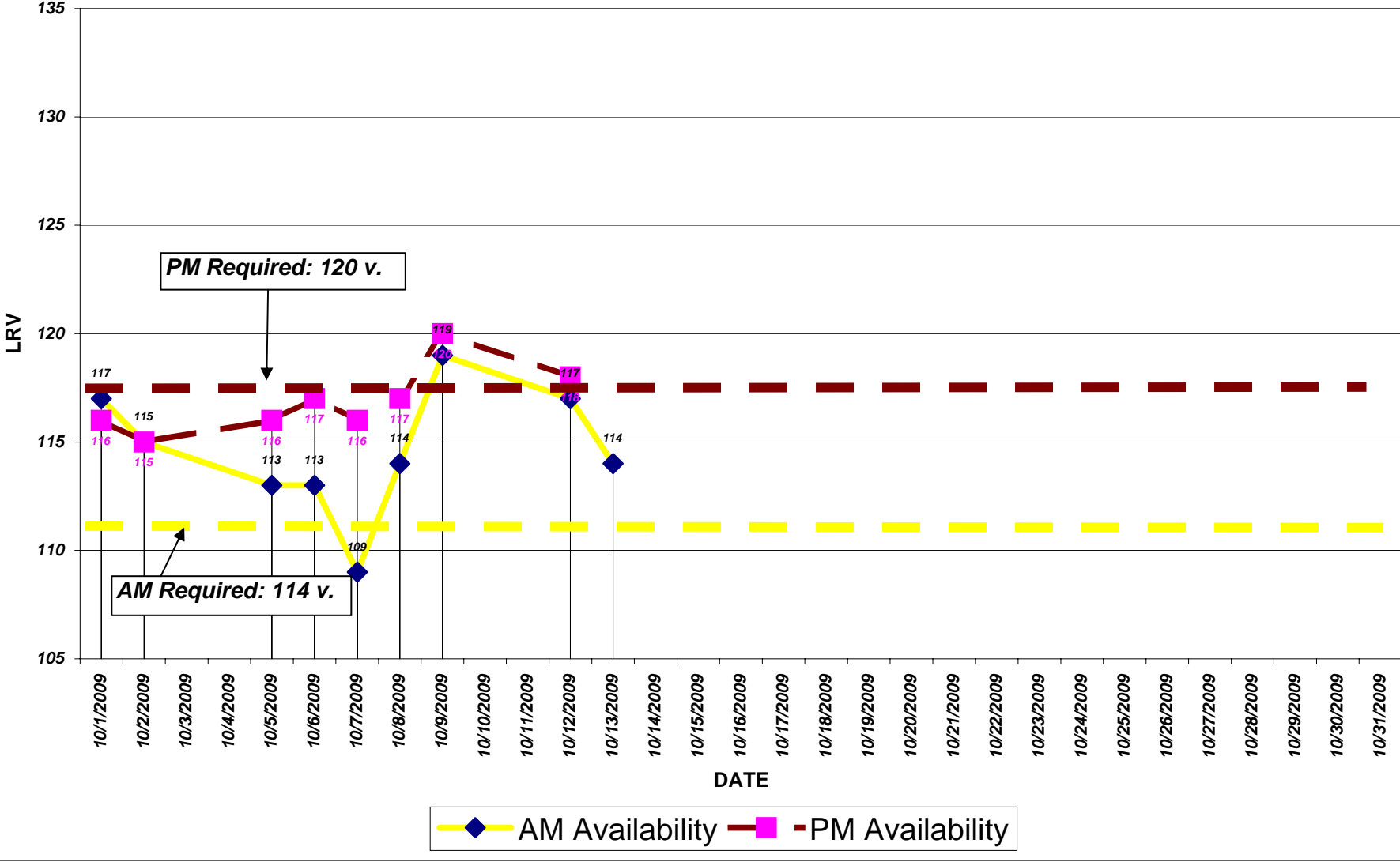
Mon Oct 12, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:28 10/12/09	R OPERATOR PO	17	5	379	30	7111	3RD ST & MARKET (OB)	ACCIDENT COACH & TAXI (HIT & RUN)	OB	11:28	12:04	39
				1071584			INSP P. JONES, SYSTEM SAFETY*, NO DAMAGE TO COACH, NO 799 VEH DELAY: 00:36					
16:46 10/12/09	R OPERATOR PR	38	4	67	31	5566	EDDY & WEBSTER (IB)	ACCIDENT COACH AND TRUCK	IB	16:46	18:40	38
				1071620			INSPECTOR BROWN,;PRESIDIO SHOP TRUCK 091,RESPOND ROAD CALL SERVICE 853 * FOR TOW (MIRROR BROKEN OFF COACH) OPERATOR POST ACCIDENT TESTING SYSTEM SAFETY *,VIDEO DEPT. *,CLAIMS*; OPERATOR N/R; EOR. SI PRESIDIO N/R [EOR 18:27] VEH DELAY: 01:41					
22:17 10/12/09	R SFPD PR	25	2	163	31	5529	EDDY & DIVISADERO (OB)	SFPD STOPPED COACH @ TURK & MASONIC, X-PASSENGER STRUCK IN FACE, STRONG-ARM ROBBERY OF IPOD PHONE.	OB	22:17	22:40	25
				1071649			SFPD#3F14D, CS#091055642. NO ARREST.AID REFUSED. INSP.DENNIS CLEARED. VIDEO* VEH DELAY: 00:23					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:01 10/12/09	R OPERATOR ME	23	9	42	K/T	1540	OCEAN & FAXTON (IB)	REPORTED NO MOVING, BY PCC SHOP	IB	15:01	16:15	75
					1071633		FOLLOWER RESCUE RUN 31/KT/1510 MRU 4S24, MRO 4C52, MRO 4T41 SI GREEN 1466 @16:15	VEH DELAY: 01:14 LINE DELAY: 00:28	LD	15:01	15:29	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	
10/14/09	WEDNESDAY		
10/15/09	THURSDAY		
10/16/09	FRIDAY		
10/19/09	MONDAY		
10/20/09	TUESDAY		
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

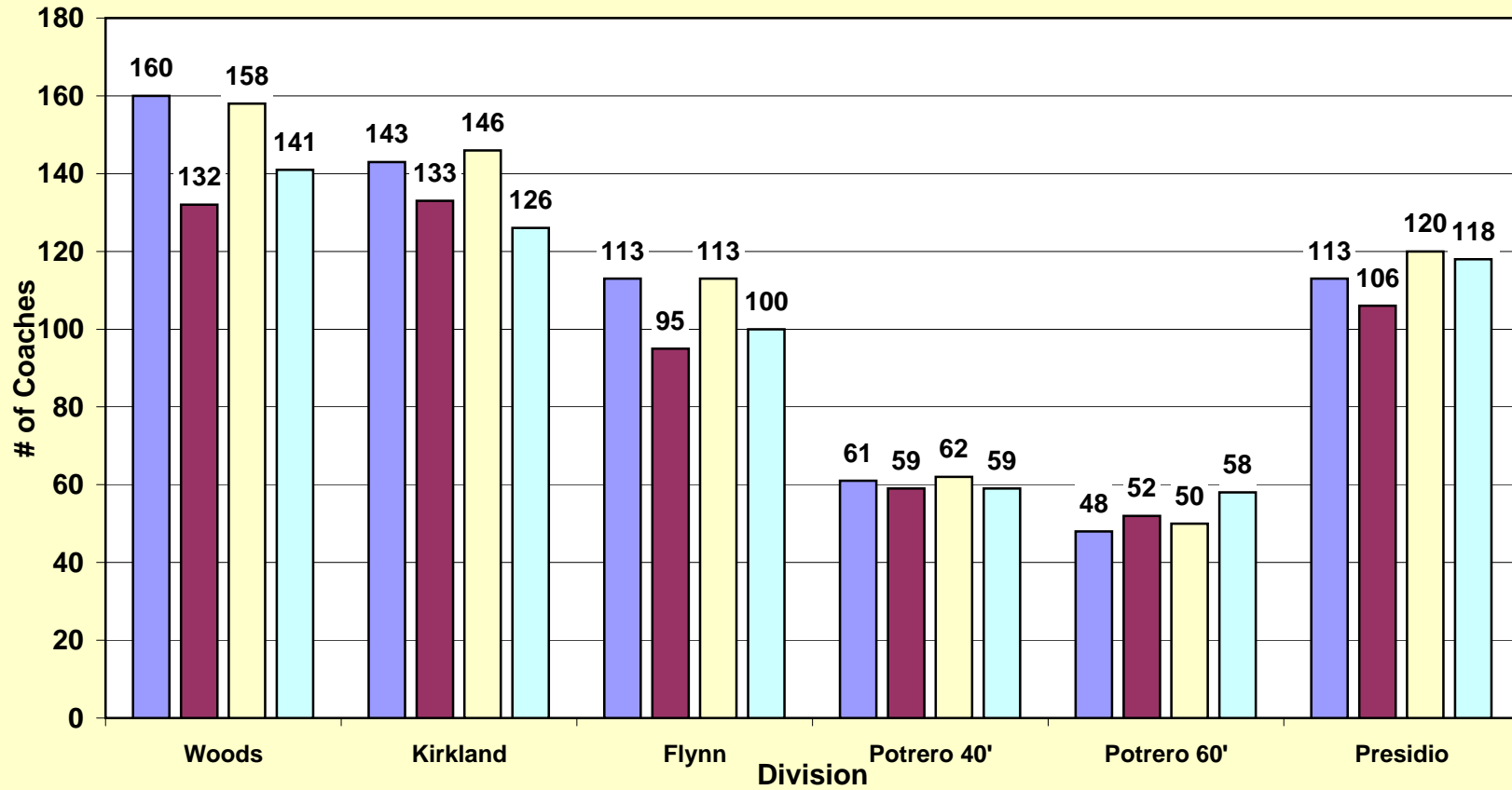
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 13, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	0
LIGHT / MIRROR	1
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT/ PM / WEEKLY	4
SUPPORT SHOP	3
BODY/PAINT/LEAKER	4
FLEET APPEARANCE	0
PARTS	3
DESTSIGN / ELECT.	2
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	3
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
TOTAL	37

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance October				
13, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	37	9	3	3
Equipment available for service @ 7:30 a.m.	114	12	7	5

Motor & Trolley Coaches Availability
A.M. 10/13/09 & 10/12/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/13/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	1	2	2	5	17
Campaigns / retrofits	4	0	1	5	0	0	0	0	5
Maintenance Holds	21	12	11	44	14	25	52	91	135
Awaiting parts	3	1	0	4	5	5	13	23	27
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	160	143	113	416	61	48	113	222	638
Final a.m. pull-out	132	133	95	360	59	52	106	217	577
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	9	4	0	13	0	0	0	0	13
Afternoon (p.m.) availability									
10/12/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	0	0	0	10
Campaigns / retrofits	0	0	0	0	0	0	0	0	0
Maintenance holds	23	9	11	43	13	23	45	81	124
Awaiting parts	4	1	0	5	5	5	13	23	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	158	146	113	417	62	50	120	232	649
Final p.m. pull-out	141	126	100	367	59	58	118	235	602
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	0	1	3	0	1	0	1	4

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, OCTOBER 12, 2009											
Green	236	57	24	7	12	14	24.2	10.2	3.0	5.1	5.9
Cable Car	143	31	13	3	10	5	21.7	9.1	2.1	7.0	3.5
Potrero	289	68	33	3	21	11	23.5	11.4	1.0	7.3	3.8
Presidio	214	43	15	10	9	9	20.1	7.0	4.7	4.2	4.2
Kirkland	263	54	19	7	19	9	20.5	7.2	2.7	7.2	3.4
Woods	314	67	17	9	29	12	21.3	5.4	2.9	9.2	3.8
Flynn	198	43	21	6	11	5	21.7	10.6	3.0	5.6	2.5
Total	1,657	363	142	45	111	65	21.9%	8.6%	2.7%	6.7%	3.9%

Summary For The Last 7 Days

MONDAY 10 05	1,640	374	154	44	117	59	23%	9%	3%	7%	4
TUESDAY 10 06	1,613	341	117	48	111	65	21%	7%	3%	7%	4
WEDNESDAY 10 07	1,620	360	132	46	119	63	22%	8%	3%	7%	4
THURSDAY 10 08	1,598	346	129	39	116	62	22%	8%	2%	7%	4
FRIDAY 10 09	1,629	353	142	43	111	57	22%	9%	3%	7%	3
SATURDAY 10 10	1,104	273	116	33	78	46	25%	10%	3%	7%	4
SUNDAY 10 11	1,075	284	127	27	80	50	26%	12%	2%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.