



**Muni  
Service Delivery  
Daily Report**

Monday, October 19, 2009





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**10 20 2009 TUESDAY AM Morning Report**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	6	0	1	0	2=1, 10=1, 19=1, 28=1, 30X=1, 47=1
<b>Woods</b>	2	0	0	0	44=1, 48=1
<b>Potrero</b>	2	6	0	5	OPER:41=2. EQUIP:7=1, 14=1, 24=1, 30=1, 41=1, 49=1
<b>Presidio</b>	3	0	0	2	3=1, 5=1, 31=1
<b>Green</b>	1	0	0	0	N=1
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	13	6	1	7	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**10 19 09 MONDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	1	0	0	0	9X=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	11	0	0	0	16X=1 18=1 23=1 27=1 36=1 30X=1 44=2 48=1 71=1 54=1
<b>Potrero</b>	2	6	0	0	7=1 14=1 22=4 33=1 30=1
<b>Presidio</b>	17	0	0	0	1=5 3=1 4=2 5=3 21=1 30=3 45=2
<b>Metro</b>	7	0	1	0	KT=4 M=2 L=1
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	<b>39</b>	<b>0</b>	<b>1</b>	<b>0</b>	

Special Events

REPORT SEND ON 10 20 09 DO TO DELAYS AT CABLE CAR AND METRO ON 10 19 09.

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<i>Weekday 10/19/2009</i>							
Revised 6/15/09							
<b>Cable Car</b> one-piece	0	0	0.0%	49	0	0	0.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	2	4	5.3%	154	3	4	1.9%
<b>Flynn</b> multi-piece	2		2.9%				
<b>Kirkland</b> one-piece	1	1	1.8%	212	1	1	0.5%
<b>Kirkland</b> multi-piece	0		0.0%				
<b>Woods</b> one-piece	7	9	8.0%	251	9	9	3.6%
<b>Woods</b> multi-piece	4		4.0%				
<b>Potrero</b> one-piece	2	2	3.0%	212	3	2	1.4%
<b>Potrero</b> multi-piece	2		2.2%				
<b>Presidio</b> one-piece	10	8	19.2%	174	17	8	9.8%
<b>Presidio</b> multi-piece	14		16.5%				
<b>Metro</b> one-piece	5	10	7.5%	146	7	10	4.8%
<b>Metro</b> multi-piece	4		8.2%				
<b>F Line</b> one-piece	2	2	20.0%	33	3	2	7.6%
<b>F Line</b> multi-piece	1		11.1%				
<b>System total</b>				<b>1231</b>	<b>43</b>	<b>36</b>	<b>3.5%</b>

# Accidents

Mon Oct 19, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:24 10/19/09	R OPERATOR ME	87	00	44	M	1493	19TH AV. & ROSSMOOR (OB)	ACCIDENT, LRV/AUTO (MINOR)	OB	07:24	07:42	72
							1072933	[LRV2=1472]INSP. D. CASTRO CLEARED, MRU-4S43, K. ANDERSON*P. MEDINA* FORM R REQUIRED, INSP. M. ECHIVARRE, MGR. S. BRITT* G. WILLIAMS* 1 MOTOR COACH SHUTTLE, VIDEO* RUN 44 RETURNED IN SERVICE AND SWITCHBACK AT BROAD & SAN JOSE. VEH DELAY: 00:18 LINE DELAY: 00:18				
14:07 10/19/09	R OPERATOR WO	15	89	25	44	8444	WOODSIDE & VALEITA (IB)	ACCIDENT COACH / TRUCK AND VAN	IB	14:07	17:06	38
							1073059	INSP B. LIANG RESP. SYSTEM SAFETY* VIDEO*COACH( BROKEN LEFT MIRROR), TRUCK (RIGHT REAR TAIL LIGHT), VAN (REAR BUMPER MINOR) OPERATOR 799, NON DRIVING STATUS CLAIMS 6A42* P/S TOW TO WOODS. SI WOODS N/R VEH DELAY: 02:59				
16:32 10/19/09	R OPERATOR WO	29	28	171	26	8406	GENEVA & SAN JOSE (IB)	ACCIDENT-COACH AND AUTOMOBILE	IB	16:32	17:32	38
							1073101	INSP. B. LIANG CLEARED-UNABLE TO CONFIRM CONTACT WAS MADE WITH COACH; NO DAMAGE OBSERVED. VEH DELAY: 01:00				
16:56 10/19/09	R OPERATOR PO	39	2	398	49	7119	VAN NESS & MCALISTER (IB)	PEDESTRIAN HARRASSING OPERATOR	IB	16:56	17:18	38
							1072999	SFPD DISPATCHED*; INSP. E. DENNIS CLEARED. VEH DELAY: 00:22				

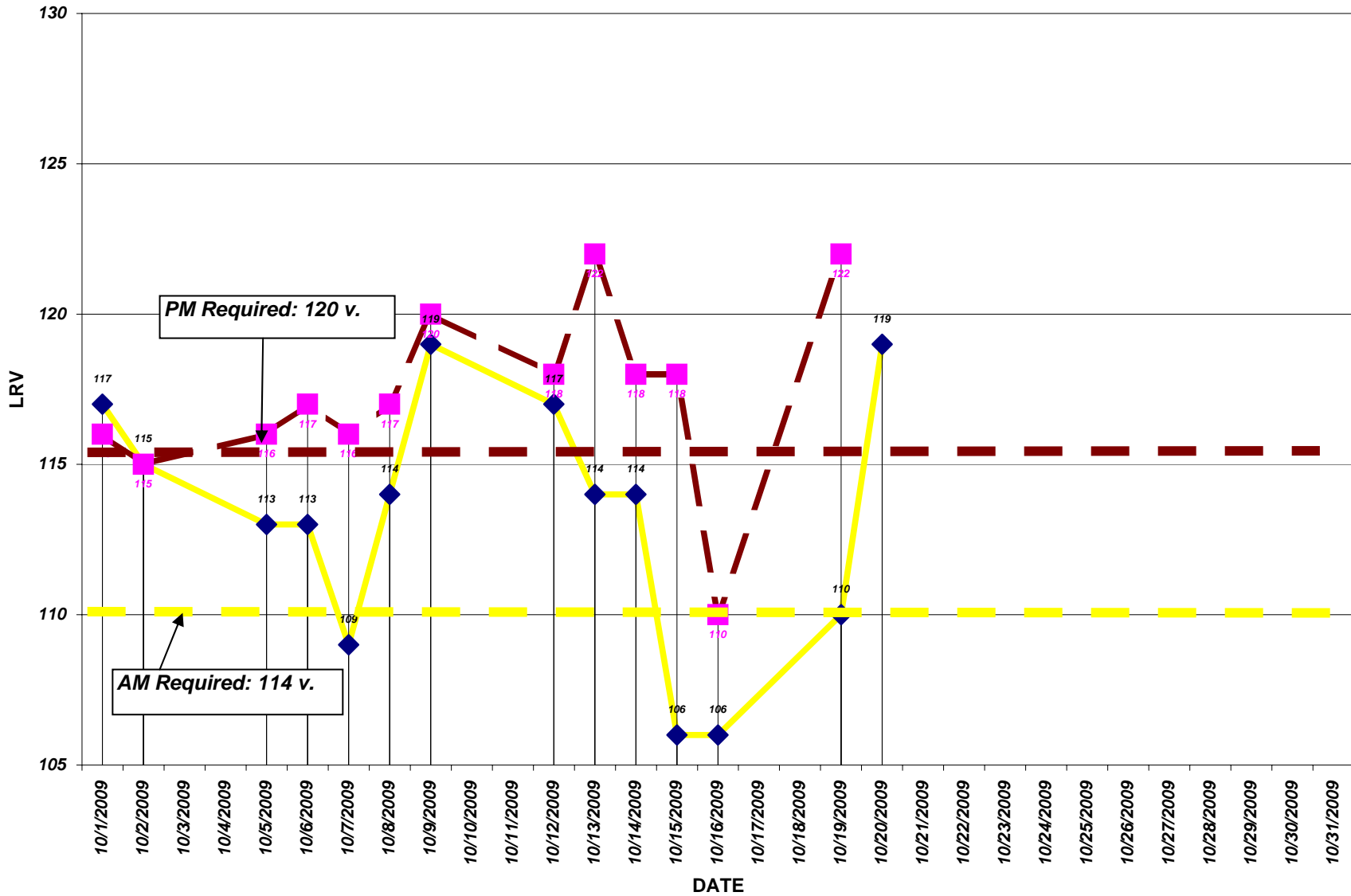
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:59 10/19/09	R OPERATOR PO	24	0	459	24	5408	CASTRO & MARKET (OB)	NON INJURY ACCIDENT, COACH / AUTO	OB	17:58	18:48	24
							<b>1073154</b>	INSP JOMOC K, S/S*, CLAIMS #6A42*, VIDEO*, MINOR, NO 799. VEH DELAY: 00:50				
20:28 10/19/09	R OPERATOR ME	77	82	122	J	1479	CHURCH & MARKET (OB)	LRV & AUTO ACCIDENT (MINOR DAMAGES TO BOTH VEHICLES)	OB LD	20:28 20:28	20:55 20:55	86
							<b>1073167</b>	INSP.MCCRAY & INSP.HENLEY CLEARED. SYSTEM SAFETY*, CPUC* METHA & FORM-R FAXED. CLAIMS*J.SADORRA, S.LAU*, SENIOR STAFF/SAFETY/RAILS UPAGED. NO POST 799 PER INSPECTORS. VEH DELAY: 00:27 LINE DELAY: 00:27				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:51 10/19/09	R OPERATOR ME	87	9	6	N	1543	9TH AV. & JUDAH (OB)	NO FORWARD MOTION	OB	11:51	12:13	74
							1073073	[LRV2=1522]OP CLEARED, MRU-4S48 RESPONDED TO JUDAH/LA PLAYA TERMINAL TO CHECK TRAIN, INSP. G. PINTO* VEH DELAY: 00:22 LINE DELAY: 00:22	LD	11:51	12:13	
14:43 10/19/09	T CABLE MACHINE CA	26					BAY & TAYLOR (IB,OB)	CABLE DOWN DUE TO FLOODING AT BAY & TAYLOR TURN TABLE.	IB	14:43		26
							1073131	INSP A. FORSE, W. BARTH, T. ALDANA RESP.Y. KWAN*, D. HILL*, S. LAU*, F. ALEJANDRO*, J. KELL*, C. HILL*, 311* LINE DELAY: 03:32	LD	14:43	18:15	
15:23 10/19/09	R OCC OBSERVED ME	31	N/A	N/A	N/A	N/A	VAN NESS STATION (IB,OB)	FLOODING	IB	15:23	16:40	74
							1073130	FLOODING TOOK MG & STATION CONTROLLER OUT; SENIOR STAFF/SYSTEM SAFETY; 4M4,2M8,2M9,4C91,4S24,2M3,2W5,2W7,2M30,SIGNAL MAINTENANCE 501, LSGP; SUBWAY P/A; STATION HOLDS; 311 CENTER* SUBWAY SERVICE SUSPENDED FOR THE TIME BEING; 20 M/C SHUTTLES USED; VAN NESS STATION WAS BYPASSED FROM 1530 HRS TO 1950 HRS FOR SAFETY REASONS; ROLLING SUBWAY DELAY FROM 1523HRS TO 1950 HRS. VEH DELAY: 01:17 LINE DELAY: 01:17	LD	15:23	16:40	
17:45 10/19/09	R OPERATOR CA	26	13	024	60	0020	HYDE & BEACH (IB)	T - RANCH STUCK IN TRACK SLOT	IB	17:57	18:24	26
							1073124	INSP W. BARTH, CABLE MACHINERY RESP, Y. KWAN*, TOW SHUTTLE RUNNING ON HYDE LINE. VEH DELAY: 00:27 LINE DELAY: 00:27	LD	17:57	18:24	
20:28 10/19/09	R OPERATOR ME	77	2	122	J	1479	CHURCH & MARKET (OB)	LRV & AUTO ACCIDENT (MINOR DAMAGES TO BOTH VEHICLES)	OB	20:28	20:55	86
							1073167	INSP.MCCRAY & INSP.HENLEY CLEARED. SYSTEM SAFETY*, CPUC* METHA & FORM-R FAXED. CLAIMS*J.SADORRA, S.LAU*, SENIOR STAFF/SAFETY/RAILS UPAGED. NO POST 799 PER INSPECTORS. VEH DELAY: 00:27 LINE DELAY: 00:27	LD	20:28	20:55	



# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability   
 ■ PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	118
10/16/09	FRIDAY	106	110
10/19/09	MONDAY	110	122
10/20/09	TUESDAY	119	
10/21/09	WEDNESDAY		
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

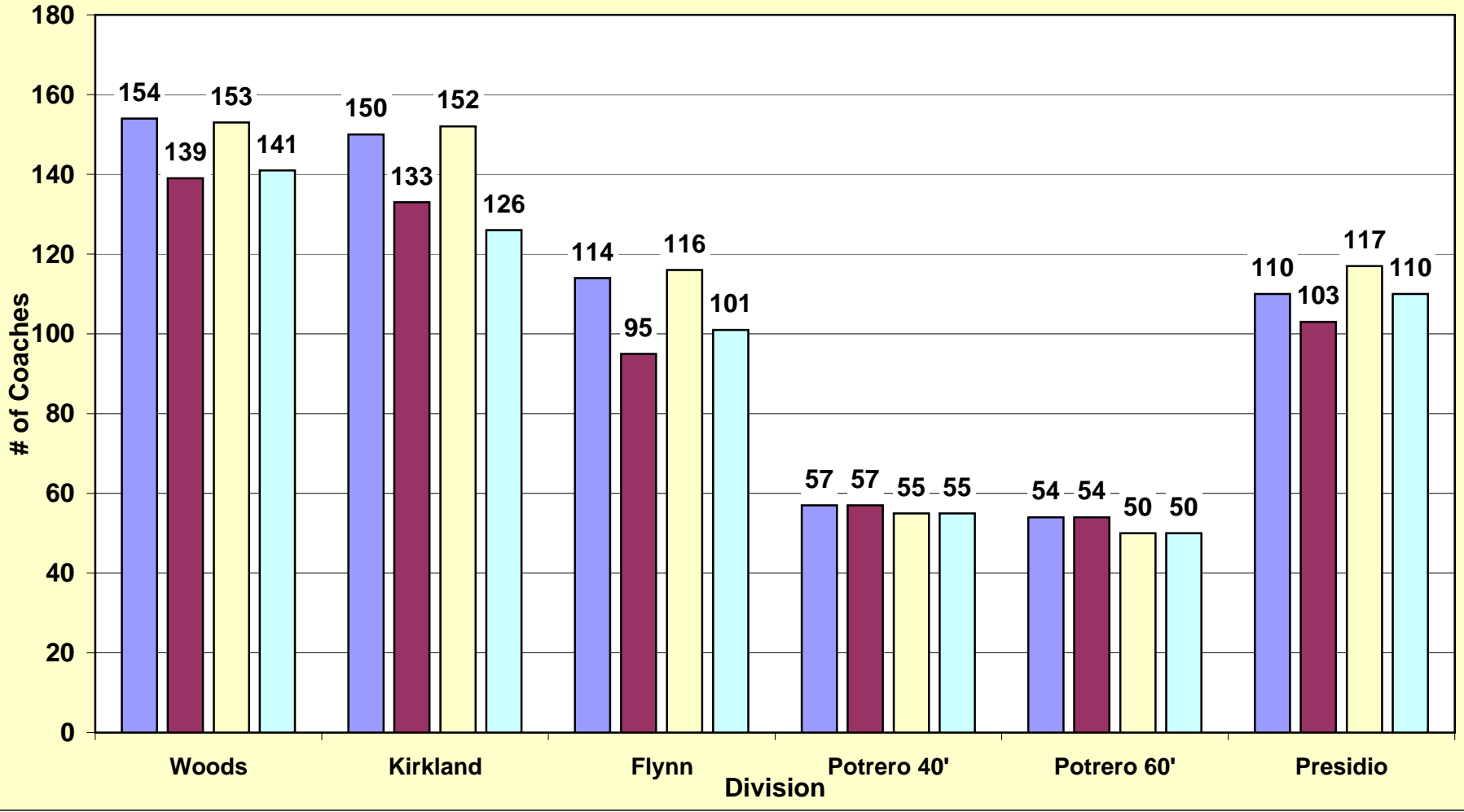
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>October 20, 2009</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	2
SUPPORT SHOP	0
BODY/PAINT/LEAKER	3
FLEET APPEARANCE	0
PARTS	3
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	1
BREDA / VENDOR	0
ENGR / PROJECT	4
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>32</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance      October</b>				
<b>20, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>32</b>	<b>11</b>	<b>4</b>	<b>5</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>119</b>	<b>10</b>	<b>6</b>	<b>3</b>

**Motor & Trolley Coaches Availability**  
 A.M. 10/20/09 & 10/19/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>10/20/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	0	7	13	0	2	3	5	18
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	27	5	10	42	18	26	55	99	141
Awaiting parts	4	0	0	4	5	5	16	26	30
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	154	150	114	418	57	54	110	214	632
Final a.m. pull-out	139	133	95	367	57	54	103	217	584
Reserve fleet usage	0	0	0	0	0	7	0	9	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	4	0	6	2	1	3	6	12
<b>Afternoon (p.m.) availability</b>									
<b>10/19/09</b>									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	2	9	0	0	0	0	9
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	28	3	8	39	20	23	48	91	130
Awaiting parts	0	0	0	0	5	5	13	23	23
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	153	152	116	421	55	50	117	222	643
Final p.m. pull-out	141	126	101	368	55	50	110	225	593
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	2	0	0	2	0	1	8	9	11

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, OCTOBER 19, 2009</b>											
Green	235	<b>58</b>	<b>21</b>	<b>5</b>	<b>19</b>	<b>13</b>	24.7	8.9	2.1	8.1	5.5
Cable Car	142	<b>34</b>	<b>8</b>	<b>4</b>	<b>15</b>	<b>7</b>	23.9	5.6	2.8	10.6	4.9
Potrero	286	<b>70</b>	<b>36</b>	<b>3</b>	<b>21</b>	<b>10</b>	24.5	12.6	1.0	7.3	3.5
Presidio	213	<b>64</b>	<b>37</b>	<b>11</b>	<b>10</b>	<b>6</b>	30.0	17.4	5.2	4.7	2.8
Kirkland	256	<b>47</b>	<b>16</b>	<b>7</b>	<b>13</b>	<b>11</b>	18.4	6.3	2.7	5.1	4.3
Woods	313	<b>81</b>	<b>31</b>	<b>4</b>	<b>28</b>	<b>18</b>	25.9	9.9	1.3	8.9	5.8
Flynn	196	<b>43</b>	<b>20</b>	<b>6</b>	<b>11</b>	<b>6</b>	21.9	10.2	3.1	5.6	3.1
<b>Total</b>	<b>1,641</b>	<b>397</b>	<b>169</b>	<b>40</b>	<b>117</b>	<b>71</b>	<b>24.2%</b>	<b>10.3%</b>	<b>2.4%</b>	<b>7.1%</b>	<b>4.3%</b>

**Summary For The Last 7 Days**

MONDAY 10 12	1,657	363	142	45	111	65	22%	9%	3%	7%	4
TUESDAY 10 13	1,616	365	135	46	116	68	23%	8%	3%	7%	4
WEDNESDAY 10 14	1,616	390	140	53	120	77	24%	9%	3%	7%	5
THURSDAY 10 15	1,601	358	119	50	118	71	22%	7%	3%	7%	4
FRIDAY 10 16	1,642	379	149	47	118	65	23%	9%	3%	7%	4
SATURDAY 10 17	1,140	261	103	29	79	50	23%	9%	2%	7%	4
SUNDAY 10 18	1,084	277	117	26	82	52	26%	11%	2%	8%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.