

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, OCTOBER 21, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,162	97.1%	11	23	48

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	20	20	0%
CABLE CAR	27	27	0%
WOODS	151	190	26%
KIRKLAND	111	129	16%
FLYNN	103	110	7%
POTRERO 40'	44	69	57%
POTRERO 60'	47	40	-15%
PRESIDIO	105	119	13%
TOTAL	722	820	14%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	105	11	4	3	3	1
Flynn	193	29	7	6	15	1
Green	194	43	16	16	6	5
Kirkland	214	34	8	12	13	1
Potrero	232	38	13	10	13	2
Presidio	176	38	17	12	9	0
Woods	335	60	22	18	19	1
TOTAL	1,449	253	87	77	78	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
08:15 10/21/11	158	F	MARKET ST. BETWEEN GOUGH & VALENCIA (IB)	ACCIDENT MINOR (PCC/AUTO)	08:15 08:15	08:41 08:41
	1198584		INSP. D.DIAL,MRU 4-S-27. NO 799,MINOR DAMAGE TO BOTH VEHICLE. AUTO MIRROR.DH TO FERRY FOR OB TIME VEH DELAY: 00:26 LINE DELAY: 00:26			
10:02 10/21/11	50	44	SILVER & SAN BRUNO (OB)	ACCIDENT COACH/AUTO	10:02	11:08

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
		1198573	INSP E IRBY CLEARED, S/S*, VIDEO*, 6A01*, NO 799 VEH DELAY: 01:06			
19:46 10/21/11	548	38	GEARY BETWEEN 16TH AVE & 15TH AVE (IB)	ALLEGED NON INJURY ACCIDENT.	19:46	
		1198697	S/S*, VIDEO*, CLAIMS #6A45*, INTERVIEW LATER.			
19:58 10/21/11	87	N	9TH AVE. & JUDAH (OB)	ALLEGED LRV & AUTO ACCIDENT	19:10	
		1198706	[LRV2=1464]SFPD. INSP.MCGEHEE RESPONDED TO 1899 WALLER STREET POLICE STATION. INVESTIGATED ALLEGED LRV AND FOUND NO DAMAGES OR PAINT SCRATCHES. RUN WAS THE CLOSEST SCHEDULED VEHICLE TO BE AT 9TH AVE. & JUDAH. CLAIMS* 6-A-45 NOTIFIED.			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
06:45 10/21/11	55	KT	METRO (IB,PO)	BRAKES (NO RELEASE)	06:45 06:45	07:51 07:51
		1198565	R/74/KT COVER HEAD WAY PER 4-T-75 VEH DELAY: 01:06 LINE DELAY: 01:06			
08:15 10/21/11	158	F	MARKET ST. BETWEEN GOUGH & VALENCIA (IB)	ACCIDENT MINOR (PCC/AUTO)	08:15 08:15	08:41 08:41
		1198584	INSP. D.DIAL,MRU 4-S-27. NO 799,MINOR DAMAGE TO BOTH VEHICLE. AUTO MIRROR.DH TO FERRY FOR OB TIME VEH DELAY: 00:26 LINE DELAY: 00:26			
18:45 10/21/11	084	J	SAN JOSE AVE & SANTA ROSA ST (OB)	NO BRAKE RELEASE	18:45 18:45	19:38 19:38
		1198704	MRU 4S44 & 4S46 CLEARED WITH RESCUE CAR RUN 71/J/1479 (END OF RUN NO RETURN)REVERSED FROM METRO BECAUSE PCC CAR BEHIND INCIDENT TRAIN, INSP C GONZALEZ ON SCENE, LSGP & ADGP, 2-MOTOR COACH SHUTTLES, J-LINE SWITCH BACK GLEN PARK, MGR J CASTILLO ON SCENE, SS/SAFETY & RAILS* BY PHONE & PAGE. SI GREEN N/R [EOR 20:00] VEH DELAY: 01:15 LINE DELAY: 00:53			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
21:09 10/21/11		38	GEARY & 6TH AVENUE (OB)	NON MUNI ACCIDENT BLOCKING	21:09 21:19	21:50
		1198707	INSP A. GEETER RESP	LINE DELAY: 00:31		
21:27 10/21/11		31	EDDY BETWEEN SCOTT & DIVISADERO (IB,OB)	POLICE ACTIVITY BLOCKING	21:27 21:27	21:50
		1198708	INSP A. GEETER RESP	LINE DELAY: 00:23		