

**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, OCTOBER 22, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>776</b>	<b>95.1%</b>	<b>18</b>	<b>20</b>	<b>62</b>

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>116</b>	<b>87%</b>
<b>F LINE</b>	<b>19</b>	<b>20</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>27</b>	<b>13%</b>
<b>WOODS</b>	<b>84</b>	<b>190</b>	<b>126%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>129</b>	<b>115%</b>
<b>FLYNN</b>	<b>82</b>	<b>110</b>	<b>34%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>69</b>	<b>64%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>40</b>	<b>3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>119</b>	<b>75%</b>
<b>TOTAL</b>	<b>480</b>	<b>820</b>	<b>71%</b>

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>89</b>	<b>14</b>	<b>7</b>	<b>5</b>	<b>2</b>	<b>0</b>
<b>Flynn</b>	<b>157</b>	<b>23</b>	<b>6</b>	<b>8</b>	<b>7</b>	<b>2</b>
<b>Green</b>	<b>133</b>	<b>22</b>	<b>10</b>	<b>9</b>	<b>2</b>	<b>1</b>
<b>Kirkland</b>	<b>130</b>	<b>16</b>	<b>3</b>	<b>9</b>	<b>4</b>	<b>0</b>
<b>Potrero</b>	<b>153</b>	<b>19</b>	<b>11</b>	<b>5</b>	<b>2</b>	<b>1</b>
<b>Presidio</b>	<b>112</b>	<b>22</b>	<b>10</b>	<b>5</b>	<b>7</b>	<b>0</b>
<b>Woods</b>	<b>171</b>	<b>23</b>	<b>10</b>	<b>10</b>	<b>2</b>	<b>1</b>
<b>TOTAL</b>	<b>945</b>	<b>139</b>	<b>57</b>	<b>51</b>	<b>26</b>	<b>5</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
00:08 10/22/11	468	49	MISSION & 19TH STREET (IB)	VEHICLE ACCIDENT COACH / AUTO (HIT/RUN)	00:08	00:40
		1198711	INSP A. VELACRUZ RESP VIDEO* CLAIMS 6A45*, S/SAFETY* NO INJURIES REPORTED AT SCENE NO 799 MINOR DAMAGE TO LEFT REAR BUMPER OF COACH VEH DELAY: 00:32			
12:11 10/22/11			CHESTNUT & STEINER	NON REVENUE VEHICLE ACCIDENT & AUTO	12:11	12:57
		1198760	INSP BROWN. LIPPS*, 6A42*, SS*.NO INJURY, NO 799, NO DAMAGE TO COACH, & MINOR DAMAGE TO AUTO VEH DELAY: 00:46			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
13:26 10/22/11	393	24	CASTRO & MARKET (IB)	COACH / AUTO ACCIDENT - NO INJURIES	13:26	13:53
		<b>1198737</b>	INSPECTOR K. JOMOC CLEARED, SYSTEM SAFETY*, VIDEO*, CLAIMS (6A42)*, MINOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 00:27			
18:08 10/22/11	167	F	17TH ST & CHURCH ST (OB,PI)	OPERATOR MAKING RIGHT TURN CONTACTED ILLEGALLY PARKED AUTO, MINOR PAINT TRANSFER LEFT REAR SIDE OF AUTO ON RIGHT REAR DOOR OF MILAN CAR	18:08	18:21
		<b>1198802</b>	INSP H HENLEY & R PARKS CLEARED WITH ASSISTANCE FROM SFPD(STAR #2616), NO 799, MOTORIST CITED, RUN 110/J/1490 SWITCHED OUTBOUND TO INBOUND AT CHURCH ST/DAY ST FOR SERVICE GAP, NO VEH DELAY: 00:13			
19:56 10/22/11	190	54	WILLIAMS & KEITH (IB)	COACH WINDOWS SHOT WITH BB GUN - NO INJURIES	19:56	20:36
		<b>1198830</b>	SFPD*, INSPECTOR T. ESPINOZA*, VIDEO*, CLAIMS (6A42)*, SYSTEM SAFETY*, J. KELLY*, J. HALEY JR.* , N. POPP*, SENIOR MANAGEMENT PAGED* VEH DELAY: 00:40			

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
09:56 10/22/11	25	1	CLAY & HYDE (IB)	BLOCKED BY TOW TRUCK	09:46 <b>09:46</b>	10:13 <b>10:13</b>
		<b>1198732</b>	INSP B HENDERSON CLEARED VEH DELAY: 00:27 LINE DELAY: 00:27			
11:34 10/22/11			VAN NESS & GEARY (OB)	NON MUNI ACCIDENT BLOCKING, ROLLING DELAY.	11:35 <b>11:35</b>	12:05 <b>12:05</b>
		<b>1198749</b>	INSP HENDERSON AND SFPD AT SCEN, 47 AND 49 LINE REOUTE OB, ONLY FROM VAN NESS L/ POST , R/POLK , R/EDDY, L/VAN NESS. VEH DELAY: 00:30 LINE DELAY: 00:30			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
12:01 10/22/11	11	L	TARAVAL & 46TH. AVE	FIRE EQUIPMENT BLOCKING	12:10 12:10	12:45 12:45
			1198759 INSP.C. DEBONO RESPOND .LSGP.ADGP VEH DELAY: 00:35 LINE DELAY: 00:35			
21:06 10/22/11	136	N	JUDAH & 34TH AVE (OB)	DOORS	21:07 20:17	21:14 21:14
			1198817 [LRV2=1452]R. PARKS* METRO SHOP CLEARED SI GREEN 1493<->1438 @23:40 VEH DELAY: 02:33 LINE DELAY: 00:57			