



DAILY SERVICE DELIVERY OVERVIEW

MONDAY, OCTOBER 22, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	96.8%	18	22	37

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	24	30	25%
CABLE CAR	27	28	4%
WOODS	164	181	10%
KIRKLAND	113	136	20%
FLYNN	103	113	10%
POTRERO 40'	49	54	10%
POTRERO 60'	42	47	12%
PRESIDIO	121	142	17%
TOTAL	757	846	12%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	118	24	3	9	12	0
Flynn	201	37	14	8	13	2
Green	225	47	27	11	6	3
Kirkland	204	42	16	10	16	0
Potrero	220	23	11	2	7	3
Presidio	207	40	16	11	11	2
Woods	364	46	15	13	17	1
TOTAL	1,539	259	102	64	82	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:43 10/22/12	43	5	5632	FULTON & 2ND AVENUE (IB)	COACH VS AUTO COLLISION, MINOR DAMAGE TO COACH, MAJOR DAMAGE TO AUTO	08:43	09:30
					INSP A CHAU CLEARED, SYSTEM SAFETY*, VIDEO*, 6A46*, 799 NOT REQUIRED. VEH DELAY: 00:47		
09:19 10/22/12	380	49	7054	VAN NESS & PINE (OB)	ACCIDENT COACH & TRUCK, HIT & RUN.	09:19	10:10
					INSP A ALVIOR CLEARED. MINOR DAMAGE TO LEFT OUTSIDE MIRROR OF COACH. NO OP 799. COACH WAS SENT IN DUE TO THE MIRROR DAMAGE. NO OP 799. SYSTEM SAFETY*. CLAIMS 6A46*. VIDEO*. SI POTRERO 7003 @10:59 VEH DELAY: 01:40		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:17 10/22/12	687	29	8041	LINCOLN & 35TH AVE (PO)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN	15:17	16:36
				1256129	INSP D FONG RESP. RCS 091 REPAIRED THE LEFT SIDE MIRROR. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. CLAIMS 6A48*. NO VIDEO. VEH DELAY: 01:19		
16:17 10/22/12	427	38	6203	GEARY & 30TH AVE (OB)	OPERATOR SICK ON THE RUN	16:17	18:53
				1256166	INSP. A. ESCOBAR CLEARED. OPERATOR TREATED AND RELEASE BY MEDIC #4. INSP. T. MCQUEEN RESPONDED. RESCUE OP ID #4280 PULLED COACH INTO DIVISION. DISP*. SI FLYNN N/R [EOR 17:27] VEH DELAY: 01:10		
16:25 10/22/12	054	30	5564	STOCKTON & COLUMBUS (IB)	RENDERING AID	16:25	16:55
				1256154	INSP. E. DENNIS CLEARED. SFPD #3A4D RESPONDED, SFFD ENGINE#2 RESPONDED, MEDIC #89, PASSENGER TREATED AND RELEASED. VEH DELAY: 00:30		
16:35 10/22/12	710	10	8324	PACIFIC & SANSOME (IB)	ACCIDENT COACH AND TREE (NO INJURY)	16:35	17:44
				1256097	INSP. J. GIANG CLEARED. RCS #091 RESPONDED. S/S*, 6A48*, VIDEO*. NO OP 799. SI KIRKLAND N/R [EOR 18:59] VEH DELAY: 02:24		
17:44 10/22/12	392	49	7117	NORTH POINT & VAN NESS (OB)	RENDERING AID	17:44	17:58
				1256147	SFPD CLEARED, CAD #2305. VEH DELAY: 00:14		
17:50 10/22/12	527	8X	6288	GENEVA & OCEAN (OB)	ACCIDENT COACH AND AUTO (NO INJURY)	17:50	19:00
				1256171	INSP. A. GEETER CLEARED. S/S*, 6A48*, VIDEO. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. NO OP 799. VEH DELAY: 01:10		
17:54 10/22/12	118	5	5608	FULTON & 15TH AVE (OB)	FALL ON BOARD	17:54	19:27
				1256163	INSP. D. FONG CLEARED. INSP. T. MCQUEEN RESPONDED. SFFD ENGINE #31, AMR #6 TRANSPORTED PASSENGER TO ST MARY. RESC OP ID # 0562 PULLED COACH INTO DIVISION. 6A48*, VIDEO*, OP 799. SI PRESIDIO N/R [EOR 19:42] VEH DELAY: 01:48		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:02 10/22/12				OCEAN & PHELAN	ACCIDENT SHOP TRUCK AND AUTO (NO INJURY)	18:02	
			1256169	INSP. R. MUNIZ INTERVIEWED SHOP TRUCK #093. 6A48*.			
18:05 10/22/12	876	10	8233	2ND ST BETWEEN FOLSOM & HARRISON (IB)	ACCIDENT COACH AND PARKED AUTO (NO INJURY)	18:05	18:55
			1256164	INSP. T. ALDANA CLEARED. S/S*, 6A48*, VIDEO*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO. NO OP 799. VEH DELAY: 00:50			
20:06 10/22/12	201	29	8434	SUNSET & VICENTE (OB)	ACCIDENT COACH/CAMPER, NO INJURY	20:06	22:10
			1256182	INSP A GEETER CLEARED, #854 RESP, VIDEO*, S/S*, 6A48* VEH DELAY: 02:04			
21:52 10/22/12	464	14	7111	MISSION & 9TH ST (OB)	FALL ALIGHTING	21:52	22:20
			1256183	INSP T ALDANA CLEARED, VIDEO*, 6A48*, ENG 36 RESP, MEDIC #75 TRANSPORTED TO ST MARY VEH DELAY: 00:28			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:27 10/22/12	31	M	1528	METRO (PO)	BLOCKED IN THE YARD	05:27	05:52
			1256047	OPERATOR CLEARED VEH DELAY: 00:25 LINE DELAY: 00:25		05:27	05:52
07:37 10/22/12	60	J	1406	CHURCH & 22ND (OB)	NO BRAKE RELEASE	07:37	07:59
			1256050	4S50,T33, CLEARED,ADGP*,311*,SS/STAFF* J-LINE SWITCHBACK OF/IB AT CHURCH/16TH STREET. 4 SHUTTLES SENT. SI GREEN N/R [EOR 09:40] VEH DELAY: 02:03 LINE DELAY: 00:22		07:37	07:59
16:57 10/22/12	26	60	2	POWELL & MARKET (OB)	GRIP	16:57	17:47
			1256156	C/S #665 RESP. CAR TOWED. DIV. MGR 8M8*. C/M RESP. MRO INSP. 4C31 RESP. SENIOR MGR PAGED. SI CABLE CAR N/R VEH DELAY: 00:50 LINE DELAY: 00:50		16:57	17:47

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:36 10/22/12	078	N	1496	DUBOCE AVE & CHURCH ST (IB)	NO PERMISSIVE SIGNAL	19:34 19:34	19:55 19:55
			1256177	[LRV2=1543]OPERATOR CLEARED, 4M3*, SIGNAL CREW #501 & INSP M CONTRERAS ON SCENE, LSGP*, SENIOR MGMT, SS/SAFETY & RAILS* BY PAGE & PHONE. VEH DELAY: 00:21 LINE DELAY: 00:21			
21:09 10/22/12	126	KT	1525	3RD STREET & CESAR CHAVEZ (IB)	STUCK UNDER THE BREAKER	22:09 22:09	22:40
			1256207	MRU 4S39 & MRU 4S49 CLEARED. RESCUE TRAIN 102/KT/1526. RUN 134/KT/1517 DIRECTLY BEHIND TO PICK UP PASSENGERS. INSP.PITTS*, INSP.KINDSTEDT*. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI METRO EAST 1492 @23:34 VEH DELAY: 01:25 LINE DELAY: 00:31			
21:28 10/22/12		14		MISSION & 24TH STREET (IB,OB)	BLOCK BY CELEBRATION OF SF GAINTS	21:28 21:28	23:09
			1256225	INSP E. DENNIS RESP 14 / 49 REROUTED VIA SOUTH VAN NESS 14TH STREET - 26TH STREET OB AND 25TH STREET - 16TH STREET IB, 311* MGR 4M4* LINE DELAY: 01:41			
22:34 10/22/12	102	KT	1526	3RD STREET & CESAR CHAVEZ (IB)	RESCUE TRAIN FOR RUN 126/KT/1525	22:34 22:09	22:40
			1256208	MRU 4S39 & MRU 4S49 CLEARED. RESCUE TRAIN 102/KT/1526. RUN 134/KT/1517 DIRECTLY BEHIND TO PICK UP PASSENGERS. INSP.PITTS*, INSP.KINDSTEDT*. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI METRO EAST N/R [EOR 22:43] VEH DELAY: 00:09 LINE DELAY: 00:31			