



DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, OCTOBER 23, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	97.7%	11	17	31

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	24	30	25%
CABLE CAR	27	28	4%
WOODS	164	181	10%
KIRKLAND	113	136	20%
FLYNN	103	113	10%
POTRERO 40'	49	54	10%
POTRERO 60'	42	47	12%
PRESIDIO	121	142	17%
TOTAL	757	846	12%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	117	24	1	9	14	0
Flynn	201	30	9	7	14	0
Green	229	47	24	16	6	1
Kirkland	205	32	14	7	10	1
Potrero	215	28	13	6	6	3
Presidio	208	38	15	10	12	1
Woods	357	40	7	12	21	0
TOTAL	1,532	239	83	67	83	6

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:59 10/23/12				MONTGOMERY STATION & PLATFORM NEAR ELEVATOR (OB)	HOMELESS PERSON ON WHEELCHAIR REFUSES TO LEAVE.	00:59	01:35
	1256220			SFPD*CAD.#108. SFPD REMOVED PATRON AND CLEARED. STATION AGENT & BART AGENT. VEH DELAY: 00:36			
06:04 10/23/12	41	N	1439	EMBARCADERO & BRANNAN (OB)	FALL ON BOARD	06:04	06:18
				[LRV2=1494]C55,C53,4S50,SFPD CAD#64 4M2*, SS/STAFF* CLAIMS 6A42*,CLAIMS 6A42*,M/SHOP*OP.799. SI GREEN N/R [EOR 13:44] VEH DELAY: 07:40 LINE DELAY: 00:10			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:35 10/23/12	7	N	1460	JUDAH & 19TH AVE (IB)	PATRON FELL ALIGHTING	07:35	
			1256195	[LRV2=1454]4T33 RESPONDED TO SCENE, MEDIC KING #10 M.4S31 INSPECT TRAIN AT CHURCH/DUBOCE.M. ELLIS*CAROL WOLTHER, VIDEO PULL*, CLAIMS CA42*, SS/STAFF* OP.799.4M3* SI CHURCH/DUBOCE LINE DELAY: 00:10		07:35	07:45
07:48 10/23/12	028	45	5586	MASON & POST (IB)	ACCIDENT (COACH / TAXI) NO INJURY	07:48	08:28
			1256234	INSP UNIT 4 RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*. VEH DELAY: 00:40			
09:47 10/23/12	461	38L	6294	BEALE BETWEEN MARKET & MISSION (IB)	FALL ON BOARD (ALIGHTING)	09:47	
			1256202	OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1256244			
09:50 10/23/12	461	38L	6294	TRANSBAY TERMINAL (IB)	INTERVIEW: FALL ON BOARD (ALIGHTING)	09:50	10:23
			1256244	INSP J. CLARK RESP, S/S*, 6A42*, VIDEO* NOTE: SEE ORIGINAL TAG #1256202, VEH DELAY: 00:33			
11:35 10/23/12	092	1	5506	CLAY & VAN NESS (IB)	PASSENGER/ATTENDING PASSENGER COLLIDED IN REAR DOOR	11:35	12:25
			1256267	INSP A. CHAU, SFPD*, S/S*, VIDEO*, 6A42*, 1M1 M. ESPINOZA, D. PUGLISI*, M. TRAVIS-ALLEN* VEH DELAY: 00:50			
14:47 10/23/12	112	44	8115	OSHAUGHNESSY & PORTOLA (IB)	VANDALISM MUNI PROPERTY (BROKEN WINDOW GLASS)	14:47	14:48
			1256317	INSP UNIT 8B, SFPD UNIT 3G3A INTERVIEWED OPERATOR AT CALIFORNIA & 7TH AVE FROM 1525 HRS TO 1533 HRS. COACH SENT IN, NR, EOR. SI WOODS N/R VEH DELAY: 00:01			
15:08 10/23/12	525	38	6208	GEARY & TAYLOR (OB)	ACCIDENT (COACH & AUTO) NON-INJURY	15:08	16:03
			1256313	INSP T. MCQUEEN (UNIT 7) RESPONDED, SYS/SAFETY*, CLAIMS 6A48*, VIDEO*, NO 799 VEH DELAY: 00:55			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:40 10/23/12	040	9L	8454	POTRERO & 24TH STREET (IB)	ACCIDENT (COACH / TRUCK)	15:40	16:56
			1256329	INSP UNIT 5, RCS 854 RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A48*. SI WOODS N/R VEH DELAY: 01:16			
16:34 10/23/12	198	44	8455	SILVER & MISSION (IB)	SFPD REQUESTED	16:34	16:44
			1256303	SFPD CLEARED PRIOR UNIT 14B ARRIVED. VEH DELAY: 00:10			
16:59 10/23/12	484	8X	6281	SUNNYDALE & HAHN (OB)	FALL BOARDING	16:59	17:46
			1256332	INTOXICATED PASS BOARDING THE COACH AND FELL. INSP UNIT 15B, SFPD UNIT H73, SFFD ENGINE 43 RESP, SYSTEM SAFETY*, VIDEO*, CLAIMS 6A48*. COACH STOPPED AT ZONE, NO 799. VEH DELAY: 00:47			
19:34 10/23/12	116	31	5632	BALBOA & 28TH AVE (OB)	PURSE SNATCH	19:07	20:15
			1256350	INSP UNIT 8B, SFPD UNIT 3G115, VIDEO RESP AND INTERVIEWED THE OP IN PERSIDIO DIVISION AT 1025 HRS. VEH DELAY: 01:08			
22:02 10/23/12	250	48	8403	3RD ST & 20TH ST (OB)	FALL ALIGHTING (INTOXICATED PASSENGER)	22:02	22:34
			1256359	INSP. T. ALDANA CLEARED. SFFD CAD # 314. 6A48*, VIDEO*. NO OP 799. VEH DELAY: 00:32			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:46 10/23/12	28	KT	1404	NEAR VAN NESS STA & TS #630 (OB)	ATCS TIME-OUT IN MOTION	09:46 08:46	09:48 09:48
			1256245	OPERATOR CLEARED, INSTRUCTED TO PULL-IN IN SERVICE FOR ANOTHER CAR, INSP D CASTRO*. VEH DELAY: 00:02 LINE DELAY: 01:02			