

## DAILY SERVICE DELIVERY OVERVIEW

**SUNDAY, October 24, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>98.4</b>	<b>12</b>	<b>55</b>

### 2. VEHICLES AVAILABILITY (Monday AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F LINE</b>	<b>18</b>	<b>22</b>	<b>22%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>143</b>	<b>174</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>110</b>	<b>130</b>	<b>18%</b>
<b>FLYNN</b>	<b>100</b>	<b>108</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>60</b>	<b>36%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>38</b>	<b>-19%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>101</b>	<b>3%</b>
<b>TOTAL</b>	<b>700</b>	<b>776</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	120	32	5	2	17	8
Cable Car	106	22	5	5	8	4
Potrero	170	43	5	3	25	10
Presidio	133	28	13	4	5	6
Kirkland	145	34	7	3	16	8
Woods	231	54	12	5	25	12
Flynn	153	41	10	3	18	10
<b>TOTAL</b>	<b>1,058</b>	<b>254</b>	<b>57</b>	<b>25</b>	<b>114</b>	<b>58</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:17 10/24/10	R OPERATOR ME	13	0790	120	KT	1513	OCEAN & SAN LEANDRO (OB)	INJURY ACCIDENT, LRV/AUTO	OB	01:17	03:00	72
						1133649	AUTO DRIVER TRANSPORTED TO SF KAISER, OPERATOR 799, INSP. H. HENLEY, A. VELACRUZ, MRU-4S22, 4S31, 4S48, CLAIMS, SYSTEM SAFETY, SFPD, ENGINE 3 & 19, MEDIC 99853. MINOR DAMAGE B END COUPLER, MODERATE DAMAGE TO ENTIRE LEFT SIDE PANEL OF AUTO. SI GREEN N/R [EOR 01:23] VEH DELAY: 00:06					
10:00 10/24/10	R OPERATOR KI	14	3540	712	28	8352	19TH AVE & IRVING (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	10:00	11:10	30
						1133680	INSP R FISHER CLEARED. RIGHT FRONT OF AUTO MADE CONTACT WITH MIDDLE LEFT SIDE OF COACH, COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 01:10					
11:34 10/24/10	T 311 PR	39	3270	5	31	5562	EDDY & DIVISADERO (IB)	ALLEGED ACCIDENT COACH & PEDESTRIAN, NO INJURY.	IB	11:08		30
						1133695	ALLEGED INCIDENT TIME WAS AT 1108 HRS. NO REPORT FROM THE OPEATOR. NO MEDICAL HELP WAS REQUESTED FROM THE PEDESTRIAN. 311 SERVICE #758566. OPERATOR TO BE INTERVIEWED AT CABRILLO & LA PLAYA.					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:25 10/24/10	R OPERATOR ME	13	2157	124	KT	1548	BAYSHORE AVE & HESTER ST (OB,PI)	NO PROPULSION	OB LD	01:01 01:01	01:50 01:50	87
							1133646	INSP H HENLEY, MRU 4S30 & 4S37 CLRD WITH RESCUE RUN 126/KT/1543. SI GREEN N/R [EOR 01:27] VEH DELAY: 00:26				
09:45 10/24/10	R OPERATOR CA	39	2205	016	59	0002	POWELL & SUTTER (IB)	SLOT BLADE ( PEDESTRIAN WALKED AGAINST THE RED LIGHT IN FRONT OF CABLE CAR, NO INJURY)	IB LD	09:45 09:45	10:12 10:12	26
							1133678	INSP C. ALLEN (8T43), J. KWONG (8T54), CABLE SHOP, CABLE MACHINERY RESP. MGR C. CARRILLO* SI CABLE CAR 19 @10:57 VEH DELAY: 01:12 LINE DELAY: 00:27				
11:25 10/24/10	R OPERATOR CA	39	2207	010	60	0018	HYDE & LOMBARD (IB)	GRIP	IB LD	11:25 11:25	11:46 11:46	26
							1133696	INSP C. ALLEN (8T43), RESP, SHOP TRUCK 665 CLEAR. SI CABLE CAR 0012 @12:27 VEH DELAY: 01:02 LINE DELAY: 00:21				