



DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, OCTOBER 24, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,233	97.3%	10	23	41

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	117	1%
F LINE	24	29	25%
CABLE CAR	27	32	4%
WOODS	164	190	10%
KIRKLAND	113	135	20%
FLYNN	103	114	10%
POTRERO 40'	49	54	10%
POTRERO 60'	42	48	12%
PRESIDIO	121	140	17%
TOTAL	757	859	12%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	119	25	2	7	15	1
Flynn	199	30	8	8	14	0
Green	229	45	21	17	6	1
Kirkland	203	34	16	7	11	0
Potrero	215	31	14	6	9	2
Presidio	207	36	13	10	9	4
Woods	359	49	13	15	21	0
TOTAL	1,531	250	87	70	85	8

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
02:12 10/24/12	473	14	7122	MISSION ST & RUSSIA (IB)	VANDALISM (SPRAY PAINT FRONT WINDSHIELD)	02:12	02:31
			1256322	INSP. J. FLORES CLEARED. SFPD #3H16E RESPONDED, CASE #120856167, 1 ARREST. VIDEO*, 4M4*, CLAIM 6A48*. VEH DELAY: 00:19			
10:16 10/24/12	401	38L	6277	GOUGH & OTTIS (DH)	VEHICLE ACCIDENT COACH/TAXI (NO INJURIES)	10:18	11:40
			1256451	UNIT #16 INSP S. SMITH RESP. MINOR DAMAGE TO LEFT REAR VENT GRILLE OF COACH AND PASSENGER SIDE MIRROR OF AUTO. COACH SENT BACK INTO SERVICE. S/S*, VIDEO*, 6A42* VEH DELAY: 01:22			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:31 10/24/12	403	14	7054	MISSION & 11TH STREET (OB)	FALL ON BOARD (AID REFUSED/WALKED AWAY FROM THE SCENE)	12:31	12:58
				1256433			
14:13 10/24/12	403	14	7054	MISSION & 16TH STREET (IB)	COACH / AUTO ACCIDENT - NO INJURIES REPORTED	14:13	15:04
				1256415			
14:35 10/24/12	384	49	7119	VAN NESS AVENUE & GREENWICH (IB)	JUVENILE DISTURBANCE (PULLING POLES FROM OVERHEAD)	14:35	15:10
				1256443			
14:49 10/24/12	393	49	7121	VAN NESS AVENUE & VALLEJO (OB)	JUVENILE DISTURANCE (PULLING POLES FROM OVERHEAD)	14:49	15:10
				1256464			
15:52 10/24/12	161	48	8139	GRANDVIEW & 25TH AVENUE (IB)	VANDALISM	15:52	17:05
				1256469			
16:00 10/24/12	223	17	8529	OCEAN & JUNIPER SERRA (IB)	COACH / AUTO ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	16:00	18:30
				1256470			
20:08 10/24/12	749	28	8211	19TH AVENUE & VICENTE (OB)	SFPD STOP REQUEST	20:08	20:13
				1256463			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:50 10/24/12	249	9	8429	GENEVA & RIO VERDE (OB)	EMERGENCY ALARM	20:50	21:06
			1256526	SFPD - CAD #2694 CLEARED, INSPECTOR A. GEETER RESPONDED, NO MERIT VEH DELAY: 00:16			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:42 10/24/12	055	M	1494	POWELL STATION (OB)	DOORS / PROPULSION	16:42	17:03
			1256506	SENIOR STAFF* MRU 4S39 & 4S54 RESPONDED AND CLEARED. LSGP/ADGP; SUBWAY P/A; STATION & PORTAL HOLDS. LRV 1530 FROM BASEBALL SHUTTLE WAS UTILIZED FOR RESCUE. END OF RUN. 93 M 1496 & 92 L 1445 WERE SWITCHED BACK IB TO OB @ CASTRO FOR OB SERVICE. SI GREEN N/R VEH DELAY: 00:21 LINE DELAY: 00:21		16:42	17:03
22:15 10/24/12	452	49	5461	MISSION BETWEEN 24TH ST & 25TH ST (IB,OB)	POLICE ACTIVITY BLOCKING	22:15	22:36
			1256516	INSP . A. ESCOBAR CLEARED. 4M4*. 14,49 LINE REROUTED INBOUND & OUTBOUND. LINE DELAY: 00:21			
22:16 10/24/12		22		18TH ST BETWEEN PENNSYLVANIA & TENNESSEE (IB,OB)	NON MUNI ACCIDENT BLOCKING	22:16	00:05
			1256553	22 LINE S/B AT KANSAS FROM 2226 TO 2354HRS. ONE SHUTTLE UTILIZED WORKING 17TH/KANSAS LOOP TO 20TH & 3RD ST. INSP. ALDANA CLEARED. LINE DELAY: 01:49			
22:42 10/24/12	129	J	1453	SAN JOSE AVE. & RANDALL (OB)	BLOCKED / AUTO ON TRACKWAY	22:42	23:10
			1256517	SFPD* CAD#3042. INSP.MCGEHEE & INSP.HENLEY CLEARED. INSP.WILLIAMS*. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. J-LINE S/B AT CHURCH & DAY OB-IB. TRACK DEPT. RESPONDED. 311 CALL CENTER*, MGR.A.ANDREWS*. SENIOR STAFF/SAFETY/RAILS* UPAGED. SHUTTLE RUN 266/54/8427 FROM METRO TO CHURCH & DUBOCE. VEH DELAY: 00:28 LINE DELAY: 00:28			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
22:45 10/24/12	120	J	1486	SAN JOSE AVE. & RANDALL (IB)	BLOCKED / AUTO ON TRACKWAY	22:45 22:45	23:10 23:10
			1256518	SFPD* CAD#3042. INSP.MCGEHEE & INSP.HENLEY CLEARED. INSP.WILLIAMS*. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. J-LINE S/B AT CHURCH & DAY OB-IB. TRACK DEPT. RESPONDED. 311 CALL CENTER*, MGR.A.ANDREWS*. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:25 LINE DELAY: 00:25			
22:47 10/24/12	175	F	1080	SAN JOSE AVE. & RANDALL (OB,PI)	BLOCKED / AUTO ON TRACKWAY	22:47 22:42	23:10 23:10
			1256519	SFPD* CAD#3042. INSP.MCGEHEE & INSP.HENLEY CLEARED. INSP.WILLIAMS*. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. J-LINE S/B AT CHURCH & DAY OB-IB. TRACK DEPT. RESPONDED. 311 CALL CENTER*, MGR.A.ANDREWS*. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:23 LINE DELAY: 00:28			
22:49 10/24/12	968	J	1518	SAN JOSE AVE. & RANDALL (OB,PI)	BLOCKED / AUTO ON TRACKWAY	22:49 22:42	23:10 23:10
			1256520	SFPD* CAD#3042. INSP.MCGEHEE & INSP.HENLEY CLEARED. INSP.WILLIAMS*. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. J-LINE S/B AT CHURCH & DAY OB-IB. TRACK DEPT. RESPONDED. 311 CALL CENTER*, MGR.A.ANDREWS*. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:21 LINE DELAY: 00:28			