

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, September 1, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>98.9</b>	<b>13</b>	<b>32</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>112</b>	<b>113</b>	<b>1%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>135</b>	<b>183</b>	<b>36%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>119</b>	<b>7%</b>
<b>FLYNN</b>	<b>99</b>	<b>113</b>	<b>14%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>47</b>	<b>4%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>41</b>	<b>-23%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>134</b>	<b>46%</b>
<b>TOTAL</b>	<b>693</b>	<b>800</b>	<b>15%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	240	55	11	11	17	16
Cable Car	129	24	4	4	10	6
Potrero	236	58	14	2	38	4
Presidio	195	30	12	8	7	3
Kirkland	234	39	11	10	13	5
Woods	358	67	17	4	30	16
Flynn	203	39	10	7	15	7
<b>TOTAL</b>	<b>1,595</b>	<b>312</b>	<b>79</b>	<b>46</b>	<b>130</b>	<b>57</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:24 09/01/10	R OPERATOR PR	11	2674	51	5	5500	FULTON & 14TH AVENUE (OB)	ACCIDENT COACH AND AUTO	OB	08:24	09:20	12
							1123499	INSPECTOR JOHNSON. MGR STUART*, VIDEO. NO 799. VEH DELAY: 00:56				
12:43 09/01/10	T OPERATOR WO	40	3298	32	44	8411	NEWHALL & FIARFAX (IB)	ACCIDENT COACH/AUTO	IB	12:43	13:47	18
							1123606	INSP K JOMOC CLEARED, 1L3 RESP, S/S*, VIDEO*, CLAIM 6-A-50*, NO INJURY, NO 799 VEH DELAY: 01:04				
12:55 09/01/10	R OPERATOR FL	17	2109	518	38	6297	MISSION & SPEAR (IB)	ACCIDENT COACH/AUTO, COACH STATIONARY	IB	12:55	13:25	18
							1123607	INSP S WONG CLEARED, VIDEO*, S/S*, CLAIM 6-A-50*, 1L3*, NO 799, NO INJURY VEH DELAY: 00:30				
14:27 09/01/10	R OPERATOR GV	74	0700	170	F	0952	EMBARCADERO BETWEEN PIER#39 & PIER#41 (IB)	ACCIDENT AUTO / VINTAGE CAR#952, NO INJURIES	IB LD	14:27	14:38	23
							1123622	INSP. 4-C-55A HAYNES RESP. AND CLEARED, NO CPUC MTA-R FORM NECESSARY , NO 799 VEH DELAY: 00:11 LINE DELAY: 00:11				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:54 09/01/10	R OPERATOR PO	26	2552	437	49	7018	SOUTH VAN NESS BETWEEN MARKET & OTIC	ACCIDENT COACH/AUTO	OB	14:54	16:22	18
							1123563					
14:54 09/01/10	T INSP J CLARK PO	18	2552	437	49	7018	SOUTH VAN NESS BETWEEN MARKET & OTIS	ACCIDENT COACH/TRUCK, HIT AND RUN	OB	14:54	16:22	18
							1123644					
17:19 09/01/10	R OPERATOR PO	26	1696	433	1470	7032	MISSION & RANDALL (OB)	ACCIDENT COACH/AUTO	OB	17:19	18:29	18
							1123659					
18:44 09/01/10	R OPERATOR PO	26	2679	411	49	5404	VAN NESS & GEARY (OB)	ACCIDENT COACH/TRUCK HIT/RUN	OB	18:44	19:18	18
							1123678					
20:09 09/01/10	T SFPD KI	32	3082	766	19	8317	1623 POLK (OB)	ALLEGED ACCIDENT, COACH / BICYCLIST	OB	20:00		16
							1123756					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:45 09/01/10	R OPERATOR CA	78	1668	16	59	5	MASON BETWEEN GREEN & UNION (OB)	MASON CABLE DOWN	OB LD	07:45 07:45	12:12	78
							1123381					
08:45 09/01/10	R OPERATOR ME	74	1306	015	K/T	1442	3RD ST & EVANS ST (SB)	NO PROPULSION	SB LD	08:45 08:45	09:13 09:13	74
							1123573					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:26 09/01/10	R OPERATOR ME	75	1005	109	N	1473	JUDAH STREET & 40TH. AVENUE (IB)	NO FORWARD MOTION, BRAKES DRAGGING FROM CAR#1473	IB LD	16:26 16:26	16:55	23
							1123665 [LRV2=1534]4-S-24 RESP. AND ESCORTED TRAIN INTO METRO, INSP. 4-T-79 HENLEY RESP. TO ASSIST, INSP. 4-T-40B CHAVEZ*, INSP. 4-C-53B MCGEHEE*, NO SWITCHBACKS, NO SHUTTLES USED. SI OUT OF SERVICE TO GREEN 1534 @18:05 VEH DELAY: 01:39 LINE DELAY: 00:29					
19:36 09/01/10	R OPERATOR ME	74	1167	092	L	1436	WAWONA STREET & 46TH. AVENUE (OB)	INTOXICATED PEDESTRIAN ( BLOCKING )	OB LD	19:36 19:36	19:58 19:58	23
							1123705 [LRV2=1445]INSP. 4-T-41B STALLIONS*, SFPD RESP., CAD#3615, LSGP* VEH DELAY: 00:22 LINE DELAY: 00:22					
21:40 09/01/10	R OPERATOR CA	81			60	WASHINGTON & MASON (IB,OB)	R,T: SPLICE CHECK LEADING TO REPORT OF DAMAGED HYDE CABLE	IB LD	21:40 21:40	01:30	25	
						1123765 HYDE LINE SERVICE INTERRUPTION TILL END OF SERVICE. 3 SHUTTLES UTILIZED. HYDE CARS SENT TO MASON LINE. SEN.STAFF* 311* LINE DELAY: 03:50						