



**Muni
Service Delivery
Daily Report**

Thursday, September 3, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 04 2009 FRIDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	6	0	7	0	38=1, 9=1, 1X=1, 14XL=1
Kirkland	14	0	1	0	1X=1, 2=1, 10=2, 12=2, 19=1, 28=3, 43=2, 47=2
Woods	8	0	1	0	16X=3, 29=1, 30X=2, 48=1, 26=1
Potrero	11	0	1	0	14=2, 24=1, 30=1, 33=1, 41=4, 49=2
Presidio	0	0	0	0	
Metro	5	0	0	0	KT=1, L=1, M=2, N=1
F line	0	0	1	0	
TOTAL	44	0	11	0	
Special Events					
Division					
REPORT DATA AS OF 0740 AM					

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 03 09 THURSDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	9X=2 38=1
Kirkland	5	0	1	0	2=1 10=1 19=1 43=1 47=1
Woods	9	0	0	0	16X=1 18=1 26=1 27=1 29=1 54=1 67=1 71=1 90=1
Potrero	3	0	0	0	7=2 49=1
Presidio	0	0	0	0	
Metro	2	0	0	0	KT=1 L=1
F line	2	0	0	0	
TOTAL	24	0	1	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/03/2009							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	4	2.6%	154	1	4	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	5	4	8.8%	212	9	4	4.2%
Kirkland multi-piece	8		7.9%				
Woods one-piece	5	10	5.7%	251	10	10	4.0%
Woods multi-piece	10		10.0%				
Potrero one-piece	1	4	1.5%	212	2	4	0.9%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	6	0.0%	174	0	6	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	2	10	3.0%	146	2	10	1.4%
Metro multi-piece	0		0.0%				
F Line one-piece	2	3	20.0%	33	4	3	12.1%
F Line multi-piece	4		44.4%				
System total				1231	29	45	2.4%

Accidents

Thu Sep 03, 2009

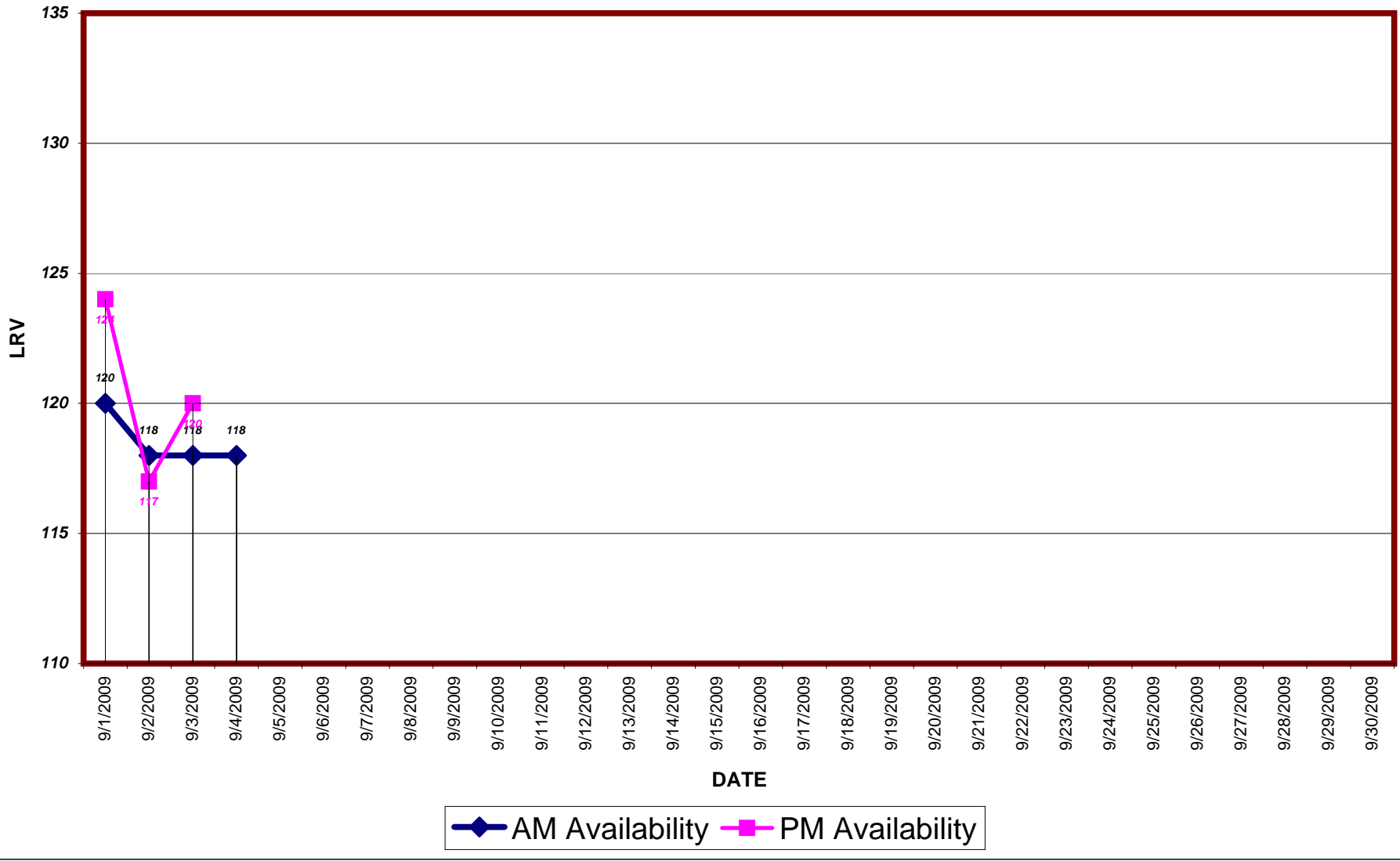
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:46 09/03/09	R OPERATOR KI	30	2	607	28	8007	LOMBARD & DIVISADERO (IB)	ACCIDENT COACH/AUTO DAMANGE TO BIKE RACK	IB	09:46	10:44	40
				1064995			T66 BROWN,L. OPERATOR SICK ON RUN VEH DELAY: 00:58					
10:59 09/03/09	R OPERATOR ME	72	5	39	M	1413	BROAD & PLYMOUTH (OB)	ACCIDENT LRV & PEDESTRIAN	OB LD	10:59 10:59	11:54	88
				1065163			[LRV2=1498]INSP D CASTRO; INSP T JULIAN; MGR S LAU; MGR S BRITT; METRO SHOP M ELLIS; MRU 4S46 & 4S35; SYSTEM SAFETY K ANDERSON & P MEDINA; CLAIMS R HALL; SFPD 3-I-16; SFFD ENGINE 33; MEDIC 83 TRANSPORT PEDESTRIAN TO SF GENERAL HOSPITAL WITH HEAD INJURY; M LINE REROUTED IB & OB VIA K LINE; 4 MOTOR COACH SHUTTLES BETWEEN WEST PORTAL AND SAN JOSE/GENEVA; 80/M/1470 BLOCKED INBOUND 1105 TO 1112 HOURS; 799 TEST FOR OPERATOR; RELIEF TO PULL OUT; SHOP PULLED TRAIN IN; LSGP; SUBWAY PA; STATION AGENT PHONE TREE; D HILL*; 311 CENTER*; K MCDONALD*; F ALEJANDRO*; T KENNEDY*; P GUTERMAN*; J TRUE*; J KELLY*; VIDEO DEPT*; PEER ASSISTANCE*; WORKERS COMP*; J DOUGHERTY*; CPUC* & FORM R; SENIOR STAFF* VIA PAGE. SI GREEN N/R LINE DELAY: 00:55					
13:33 09/03/09	R TRAINER ERIC WO	07				2838	MISSION & 5TH STREET (OB)	ACCIDENT (COACH / GOLDEN GATE TRANSIT COACH #1551)	OB	13:29	14:20	26
				1065225			INSP A. CHAU RESP. MGR A. ANDREWS*, K. ANDERSON*, S. LAU*, D. HILL*, M. TRAVIS-ALLEN*, J. KELLY*, J. TRUE*, P. PETERSON*, VIDEO*, CLAIM 6A42*. SMALL BLACK MARK ON COACH. NO DAMAGE TO GOLDEN GATE TRANSIT COACH, NO INJURY, NO 799. VEH DELAY: 00:51					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:57 09/03/09	R OPERATOR KI	39	2	652	43	8219	GENEVA & SAN JOSE (IB)	ACCIDENT (COACH / AUTO)	IB	14:57	15:20	26
							1065194	INSP S. WONG RESP. SYSTEM SAFETY*, D.HILL*, VIDEO*, CLAIM 6A42*. NO DAMAGE TO COACH, NO DAMAGE TO AUTO, NO 799. VEH DELAY: 00:23				
18:08 09/03/09	R OPERATOR KI	11	1	666	10	8234	NORTH POINT & POLK (OB)	ACCIDENT (COACH / AUTO)	OB	18:08	19:00	26
							1065244	INSP D. FONG RESP, NO INJURY, MINOR DAMAGE TO RIGHT FRONT OF AUTO, AND MINOR DAMAGE TO LEFT SIDE OF COACH. NO INJURY, NO 799. VEH DELAY: 00:52				
19:34 09/03/09	R OPERATOR KI	11	5	759	28	8226	19TH AVE & ULOA (IB)	ACCIDENT (COACH / AUTO)	IB	19:34	20:06	26
							1065262	INSP S. WONG RESP. SYSTEM SAFETY*, S. LAU*, VIDEO*, CLAIM 6A42*, NO INJURY, NO 799, AUTO RIGHT SIDE MIRROR BROKEN. SI KIRKLAND N/R [EOR 19:48] VEH DELAY: 00:14				
19:38 09/03/09	R OPERATOR PO	07	2	458	22	5409	16TH STREET & KANSAS (OB)	ACCIDENT (COACH / AUTO)	OB	19:38	20:48	26
							1065265	INSP T. ESPINOZA RESP, SYSTEM SAFETY*, S. LAU*, VIDEO*, CLAIM 6142*, MODERATE DAMAGE TO COACH, AND MODERATE DAMAGE TO AUTO, NO INJURY, COACH PULL OUT OF SERVICE, OPERATOR TOOK 799, VEH DELAY: 01:10				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:11 09/03/09	R OPERATOR PR	39	9	91	1	5589	CLAY & STOCKTON (IB)	BLOCKED BY FIRE EQUIPMENT	IB	09:11	10:05	39
							1065152	INSPECTOR P. JONES, MANAGER STUART, INSP WALSH*, REROUTE INBOUND : CLAY & STOCKTON, R-STOCKTON, L-POST, TO MARKET R-BEALE TO REGULAR ROUTE TO HOWARD & MAIN, 2 SHUTTLES USED VEH DELAY: 00:54 LINE DELAY: 00:54	LD	09:11	10:05	
11:05 09/03/09	R OPERATOR ME	72	6	80	M	1470	BROAD & PLYMOUTH (IB)	BLOCKED BY ACCIDENT INVOLVING 39/M/1413	IB	11:05	11:12	88
							1065169	INSP D CASTRO VEH DELAY: 00:07 LINE DELAY: 00:55	LD	10:59	11:54	
13:08 09/03/09	R OPERATOR PO	07		330	22	5450	FILLMORE & FULTON (OB)	FIRE EQUIPMENT BLOCKING	OB	13:11	13:37	11
							1065206	INSPECTOR TUCKER,E.CLEARED VEH DELAY: 00:26 LINE DELAY: 00:29	LD	13:08	13:37	
13:54 09/03/09	R OPERATOR GV	87	8	165	F	1814	16TH STREET & MARKET (OB)	RENDERING AID ILL PATRON (SEIZURE)	OB	13:54	14:17	20
							1065173	SENIOR STAFF & SAFETY*, SYSTEM SAFETY K. ANDERSON*, , LSGP*, MEDIC # 82, TRANSPORT PATRON TO DAVIES MEDICAL CENTER, INSP SANDERS CLEARED. VEH DELAY: 00:23 LINE DELAY: 00:23	LD	13:54	14:17	
19:08 09/03/09	T OPERATOR ME	87	8	145	K	1531	METRO TERMINAL (IB)	OPERATOR PERSONAL NECESSITY	IB	19:08	19:30	77
							1065246	OPERATOR INSTRUCTED TO REPORT TO DISPATCHER TO COMPLETE REPORT FOR EXTENDED PERSONAL NECESSITY. DISP*. VIOLATION WRITTEN VEH DELAY: 00:22 LINE DELAY: 00:22	LD	19:08	19:30	
19:56 09/03/09	R OPERATOR CA	36	5	47	61	52	CALIFORNIA & LEAVENWORTH (IB,OB)	NON MUNI ACCIDENT BLOCKING	IB	19:56		36
							1065274	INSP A. BEMNET RESP. TWO SHUTTLES USED LINE DELAY: 01:08	LD	19:56	21:04	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	
09/07/09	MONDAY		
09/08/09	TUESDAY		
09/09/09	WEDNESDAY		
09/10/09	THURSDAY		
09/11/09	FRIDAY		
09/14/09	MONDAY		
09/15/09	TUESDAY		
09/16/09	WEDNESDAY		
09/17/09	THURSDAY		
09/18/09	FRIDAY		
09/21/09	MONDAY		
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/4/2009 Friday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

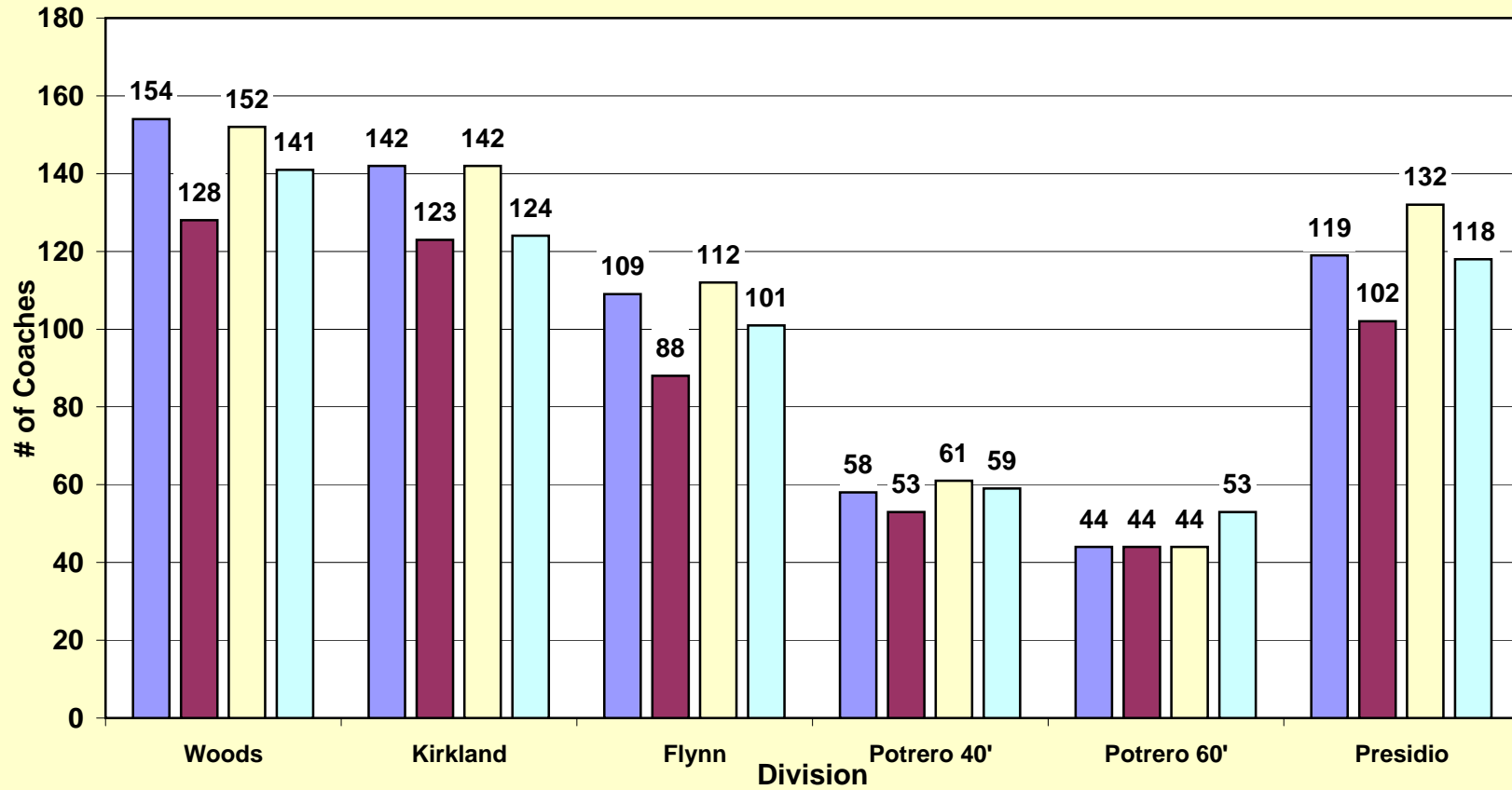
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/	1
PM / WEEKLY	4
SUPPORT SHOP	5
BODY/PAINT SHOP	3
FLEET APPEARANCE	0
PARTS	1
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	4
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance Friday				
9/4/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	33	10	3	2
Equipment available for service @ 7:30 a.m.	118	11	7	6

Motor & Trolley Coaches Availability
 A.M. 9/4/09 & 9/3/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/4/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	2	1	1	4	14
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance Holds	27	13	15	55	17	30	46	93	148
Awaiting parts	3	1	0	4	9	6	12	27	31
Radio	0	1	0	1	1	1	0	2	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	154	142	109	405	58	44	119	221	626
Final a.m. pull-out	128	123	88	339	53	44	102	199	538
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	4	4	4
Operator not outs	10	14	7	31	8	6	0	14	45
Afternoon (p.m.) availability									
9/3/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	6	11	0	0	0	0	11
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance holds	29	13	12	54	14	30	33	77	131
Awaiting parts	3	1	0	4	9	6	12	27	31
Radio	0	1	0	1	1	1	0	2	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	152	142	112	406	61	44	132	237	643
Final p.m. pull-out	141	124	101	366	59	53	118	230	596
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	2	2	0	4	0	0	0	0	4

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, SEPTEMBER 3, 2009											
Green	248	63	23	7	19	14	25.4	9.3	2.8	7.7	5.6
Cable Car	135	41	13	4	11	13	30.4	9.6	3.0	8.1	9.6
Potrero	273	57	23	10	12	12	20.9	8.4	3.7	4.4	4.4
Presidio	206	35	12	5	11	7	17.0	5.8	2.4	5.3	3.4
Kirkland	256	62	24	6	19	13	24.2	9.4	2.3	7.4	5.1
Woods	310	73	23	12	24	14	23.5	7.4	3.9	7.7	4.5
Flynn	200	46	17	7	16	6	23.0	8.5	3.5	8.0	3.0
Total	1,628	377	135	51	112	79	23.2%	8.3%	3.1%	6.9%	4.9%

Summary For The Last 7 Days

THURSDAY 8 27	1,624	345	99	50	127	69	21%	6%	3%	8%	4
FRIDAY 8 28	1,662	382	137	51	127	67	23%	8%	3%	8%	4
SATURDAY 8 29	1,129	289	107	37	86	59	26%	10%	3%	8%	5
SUNDAY 8 30	1,081	245	92	31	76	46	23%	8%	3%	7%	4
MONDAY 8 31	1,656	365	123	54	121	67	22%	7%	3%	7%	4
TUESDAY 9 01	1,625	363	118	58	112	75	22%	7%	4%	7%	5
WEDNESDAY 9 02	1,630	352	125	52	111	64	22%	8%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.