

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
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 Joel Ramos | Director
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DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, SEPTEMBER 04, 2011

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|------------------------|------------|--------------------------|----------|-----------|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 775 | 97.9% | 5 | 11 | 50 |

2. VEHICLES AVAILABILITY

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|---------------------|------------|-------------|
| LRV | 64 | 116 | 81% |
| F LINE | 19 | 23 | 21% |
| CABLE CAR | 25 | 28 | 12% |
| WOODS | 89 | 196 | 120% |
| KIRKLAND | 62 | 131 | 111% |
| FLYNN | 75 | 113 | 51% |
| POTRERO 40' | 42 | 83 | 98% |
| POTRERO 60' | 39 | 54 | 38% |
| PRESIDIO | 68 | 145 | 113% |
| TOTAL | 483 | 889 | 84% |

3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 99 | 20 | 12 | 6 | 2 | 0 |
| Flynn | 159 | 27 | 12 | 9 | 5 | 1 |
| Green | 120 | 28 | 12 | 8 | 5 | 3 |
| Kirkland | 130 | 22 | 6 | 9 | 7 | 0 |
| Potrero | 183 | 39 | 20 | 14 | 5 | 0 |
| Presidio | 122 | 15 | 1 | 10 | 3 | 1 |
| Woods | 189 | 32 | 14 | 13 | 4 | 1 |
| TOTAL | 1,002 | 183 | 77 | 69 | 31 | 6 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Location | Nature of Occurrence | Delay | |
|-----------|---------|------|---|--|-------|------|
| | | | | Action Taken | Start | End |
| 0:04 | 555 | 38 | GEARY between 45TH AVENUE & 46TH AVENUE (IB) | VANDALISM (PROJECTILE THROWN AT COACH) | | |
| 9/4/2011 | 1189845 | | INSP A. GEETER RESP SFPD 3G15E CASE # 110-709-598, FLYNN SHOP* COACH ON HOLD VIDEO* SENIOR MGR PAGED HEAVY DAMAGE TO RIGHT SIDE #2 WINDOW AND REAR RIGHT SIDE SI FLYNN N/R [eor 00:37] Veh delay: 00:33 | | 0:04 | 1:05 |

| Time Date | Run | Line | Location | Nature of Occurrence | Delay | |
|-----------|---------|------|--|---|-------|-------|
| | | | | Action Taken | Start | End |
| 0:16 | 539 | 38 | GEARY between 45TH AVENUE & 46TH AVENUE (IB) | VANDALISM PROJECTILE THROWN AT COACH | | |
| 9/4/2011 | 1189846 | | SFPD 3G15E RESP CASE #110-709-598 FLYNN SHOP* COACH ON HOLD SENIOR MGR PAGED HEAVY DAMGED TO RIGHT SIDE WINDOW # 5 AND #9 VIDEO* SI FLYNN N/R [eor 01:18] Veh delay: 01:02 | | 0:16 | 1:05 |
| 0:32 | 548 | 38 | GEARY between 45TH AVENUE & 46TH AVENUE (IB) | VANDALISM PROJECTILE THROWN AT COACH | | |
| 9/4/2011 | 1189847 | | INSP A. GEETER RESP SFPD 3G15E RESP CASE# 110-709-598 FLYNN SHOP* VIDEO* SENIOR MRGS PAGED HEAVY DAMGED DAMAGED TO RIGHT SIDE OF COACH RT REAR WINDOW FRONT SIDE #1 WINDOW SI FLYNN N/R Veh delay: 00:23 | | 0:32 | 0:55 |
| 10:13 | 444 | 38 | GEARY & 17TH AVE (OB) | ACCIDENT COACH & AUTO, NO INJURY. | | |
| 9/4/2011 | 1189901 | | INSP J JIANG CLEARED. MINOR DAMAGE TO LEFT REAR OF COACH. MODERATE DAMAGES TO RIGHT SIDE OF AUTO. COACH WAS STOPPED. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. SYSTEM SAFETY*. VIDEO*. Veh delay: 00:32 | | 10:13 | 10:45 |
| 14:48 | 370 | 14 | MISSION & 16TH ST. (IB) | PEDESTRIAN BROKE FRONT DOOR GLASS. | | |
| 9/4/2011 | 1189876 | | INTERVIEW LATER, VIDEO*. | | 14:48 | |
| 15:49 | 29 | 59 | MASON & COLUMBUS (IB) | CODE 900 (STOP THE CABLE), STRAND IN THE CABLE, NO INJURIES | | |
| 9/4/2011 | 1189939 | | INSP. KWONG, J., CABLE MACHINERY, CABLE SHOP 665, DPT RESPONDED, OPERATOR CALLED IN CODE 900, STOP THE CABLE, NO INJURIES, HYDE, CALIFORNIA, POWELL LINES BACK IN SERVICE @1553 HRS. MASON LINE SENT TO THE HYDE LINE OUTBOUND, MOTOR COACH SHUTTLES USED FROM BAY AND TAYLOR TO MASON AND WASHINGTON, INSPECTOR REPORTED @1630 HRS. A 50^ STRAND IN THE CABLE, 4 CABLE CARS WERE STRANDED ON MASON STREET, 4 MOTOR COACH SHUTTLES FROM CABLE CAR WERE USED,(MASON LINE | | 15:49 | |

| Time Date | Run | Line | Location | Nature of Occurrence | Delay | |
|-----------|---------|------|---|--|-------|-------|
| | | | | Action Taken | Start | End |
| | | | | DOWN UNTIL THE END OF SERVICE), NOTE: ALL CABLE CARS TRAPPED ON MASON ARE P.M. OPERATORS. S/S*, 4M1*, 2M7*, 8M8*, KELLY, J.*, HALEY JR, J.*, ELLIS, M.*, HOBITZELLE, W.*, 311*. | | |
| 17:45 | 456 | 14 | MISSION & 29TH ST. (OB) | NON INJURY MUNI ACCIDENT. | 17:45 | 18:57 |
| 9/4/2011 | 1189937 | | INSP ESPINOZA T, SHOP TRUCK 093*, S/S*, VIDEO*, CLAIMS #6A42*, NO 799. Veh delay: 01:12 | | | |
| 21:58 | 175 | F | JONES & BEACH (OB) | ACCIDENT (PCC/ADA RAMP) | 21:58 | 22:38 |
| 9/4/2011 | 1189967 | | DISPATCHED INSPECTOR HENLEY AND SHOP UNIT 43 TO SCENE. SHOP ROPED OFF DOOR. 311, HALEY* KELLY-MESSAGE. ONE SHUTTLE USED FROM TERMINAL TO FERRY BLDG. SI GREEN N/R [eor 22:34] Veh delay: 00:36 Line delay: 00:40 | | 21:58 | 22:38 |

Line Delays > 20 Minutes

| Time Date | Run | Line | Location | Nature of Occurrence | Delay | |
|-----------|---------|------|---|----------------------|-------|-------|
| | | | | Action Taken | Start | End |
| 10:04 | 53 | N | JUDAH ST & 43RD AVENUE (IB) | PROPULSION | 10:04 | 10:27 |
| 9/4/2011 | 1189908 | | SENIOR STAFF* MRU 4S31 & 4S27 RESPONDED AND CLEARED. INSP B UPCHURCH ASSISTED. ^N^ LINE WAS SWITCHED BACK OB TO IB @ JUDAH ST & SUNSET BLVD, M/C SHUTTLE USED TO COVER THE GAP. LSGP/ADGP. Veh delay: 00:23 Line delay: 00:23 | | 10:04 | 10:27 |