



# **MUNI**

## **Service Delivery**

### **Daily Report**

Saturday, September 5, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**SUNDAY 09/06/09 AM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	0	9X=1; 71=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	2	0	0	0	6=1; 22=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	1	0	0	0	N=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	5	0	0	0	

**Special Events**

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**09 05 09 SATURDAY PM NOLO REPORT**

<b>Cable Car</b>	2	0	0	0	59=1 60=1
<b>Flynn</b>	2	0	0	0	38=2
<b>Kirkland</b>	5	0	0	0	10=1 12=1 19=1 28=2
<b>Woods</b>	1	0	0	0	90=1
<b>Potrero</b>	3	0	0	0	14=1 30=2
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	8	0	0	1	N=1 L=1 M=5 KT=1
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	22	0	0	1	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
Saturday 9/05/2009							
Revised 6/15/09							
<b>Cable Car one-piece</b>	2	10	9.1%	46	2	10	4.3%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	4	12	10.5%	117	6	12	5.1%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	2	8	3.5%	137	4	8	2.9%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	1	12	1.1%	160	1	12	0.6%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	2	10	3.0%	142	3	10	2.1%
<b>Potrero multi-piece</b>	2		2.2%				
<b>Presidio one-piece</b>	0	11	0.0%	130	0	11	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	5	20	7.5%	103	9	20	8.7%
<b>Metro multi-piece</b>	8		16.3%				
<b>F Line one-piece</b>	2	3	20.0%	30	3	3	10.0%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>865</b>	<b>28</b>	<b>86</b>	<b>3.2%</b>

## Accidents

Sat Sep 05, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
01:08 09/05/09	R OPERATOR PO	36	7	496	49	7119	MISSION BETWEEN 17TH STRET & 18TH STREET (OB)	SUSPICIOUS PERSON	OB	01:08	01:41	36	
							1065505	INSP A. VELACRUZ RESP. OPERATOR STOP SFPD TO INFORM THEM OF SUSPICIOUS PERSON SFPD 3D14 QUESTION AND RELEASE, CASE # 090-912-835, VIDEO* END OF SHIFT SI POTRERO N/R [EOR 01:22] VEH DELAY: 00:14					
14:45 09/05/09	R OPERATOR FL	12	3	75	484	9X	6201	MARIN & BAYSHORE (IB)	ALLEGED NON INJURY ACCIDENT, COACH/ SUV.	IB	14:32		24
							1065575	INTERVIEW LATTER.					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY, SEPTEMBER 5, 2009</b>											
Green	158	50	16	4	15	15	31.6	10.1	2.5	9.5	9.5
Cable Car	119	37	23	4	7	3	31.1	19.3	3.4	5.9	2.5
Potrero	182	52	23	5	13	11	28.6	12.6	2.7	7.1	6.0
Presidio	155	37	18	3	7	9	23.9	11.6	1.9	4.5	5.8
Kirkland	171	45	18	8	13	6	26.3	10.5	4.7	7.6	3.5
Woods	209	49	19	8	12	10	23.4	9.1	3.8	5.7	4.8
Flynn	143	44	19	8	14	3	30.8	13.3	5.6	9.8	2.1
<b>Total</b>	<b>1,137</b>	<b>314</b>	<b>136</b>	<b>40</b>	<b>81</b>	<b>57</b>	<b>27.6%</b>	<b>12.0%</b>	<b>3.5%</b>	<b>7.1%</b>	<b>5.0%</b>

**Summary For The Last 7 Days**

SATURDAY 8 29	1,129	289	107	37	86	59	26%	10%	3%	8%	5
SUNDAY 8 30	1,081	245	92	31	76	46	23%	8%	3%	7%	4
MONDAY 8 31	1,656	365	123	54	121	67	22%	7%	3%	7%	4
TUESDAY 9 01	1,625	363	118	58	112	75	22%	7%	4%	7%	5
WEDNESDAY 9 02	1,630	352	125	52	111	64	22%	8%	3%	7%	4
THURSDAY 9 03	1,628	377	135	51	112	79	23%	8%	3%	7%	5
FRIDAY 9 04	1,661	430	200	60	114	56	26%	12%	4%	7%	3

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...  
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.