



**Muni
Service Delivery
Daily Report**

Tuesday, September 8, 2009





Content

• Baseball game service summary	3
• Not outs for the a.m. rush hour	4
• Not outs for the p.m. rush hour	5
• Daily not outs & RDO report	6
• Accidents & line delays > 20 minutes	7
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

	Count	Time
Baseball Game Service Summary Report SEPTEMBER 08, 2009		
ATTENDANCE: 34524	NUMBER OF	
PASSENGERS (appr.by dir): 3210		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:05
First IB trip at Embarcadero		16:08
Last IB trip at Embarcadero		20:13
Number of special IB trips	11	
Number of regular IB trips	50	
Total pre-game trips	61	
Average IB headway		4:01
Standard deviation		2:51
Post-game outbound (OB) service		
Game ended		22:13
First OB trip at Embarcadero		22:13
Last OB trip at Embarcadero		22:59
Load completed		22:35
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	4	
L	1	
M	0	
N	6	
Total post-game trips	11	
Average OB headway		4:09
Standard deviation		1:54

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull-outs: No Equipment	Lines affected
-----------------------------------	-----------------------------------	--	---	-----------------------

09 09 2009 WEDNESDAY AM NOLO REPORT

Cable Car	0				
Flynn	0				
Kirkland	7				10=1, 19=1, 28=4, 47=1
Woods	5		1		16X=3, 30X=1, 54=1
Potrero	5			1	14=1, 41=4
Presidio	0				
Metro	1				KT=1
F line	1				F=1
TOTAL	19		1	1	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

TUESDAY 09 08 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	12	0	0	0	1=9 5=9X 1=14L 5=38
Kirkland	12	0	0	0	2=2 3=10 2=19 2=28 2=43 1=47
Woods	18	0	0	0	1=16X 3=26 3=27 1=29 1=36 2=44 3=48 3=54 1=71
Potrero	15	0	1	0	2=6 3=7 4=14 1=22 2=30 1=33 2=49
Presidio	2	0	0	0	1=1 1=21
Metro	14	0	1	1	2=J 3=KT 3=L 3=M 3=N
F line	1	0	1	0	
TOTAL	74	0	3	1	

Special Events					
Division					
REPORT DATA COMPILED AS OF - 1600HRS					

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/08/2009							
Revised 6/15/09							
Cable Car one-piece	1	6	4.5%	49	1	6	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	6	7	15.8%	154	11	7	7.1%
Flynn multi-piece	10		14.7%				
Kirkland one-piece	7	6	12.3%	212	11	6	5.2%
Kirkland multi-piece	8		7.9%				
Woods one-piece	9	7	10.3%	251	18	7	7.2%
Woods multi-piece	18		18.0%				
Potrero one-piece	8	7	11.9%	212	14	7	6.6%
Potrero multi-piece	12		13.5%				
Presidio one-piece	3	10	5.8%	174	5	10	2.9%
Presidio multi-piece	4		4.7%				
Metro one-piece	8	6	11.9%	146	16	6	11.0%
Metro multi-piece	16		32.7%				
F Line one-piece	5	1	50.0%	33	6	1	18.2%
F Line multi-piece	2		22.2%				
System total				1231	82	50	6.7%

Accidents

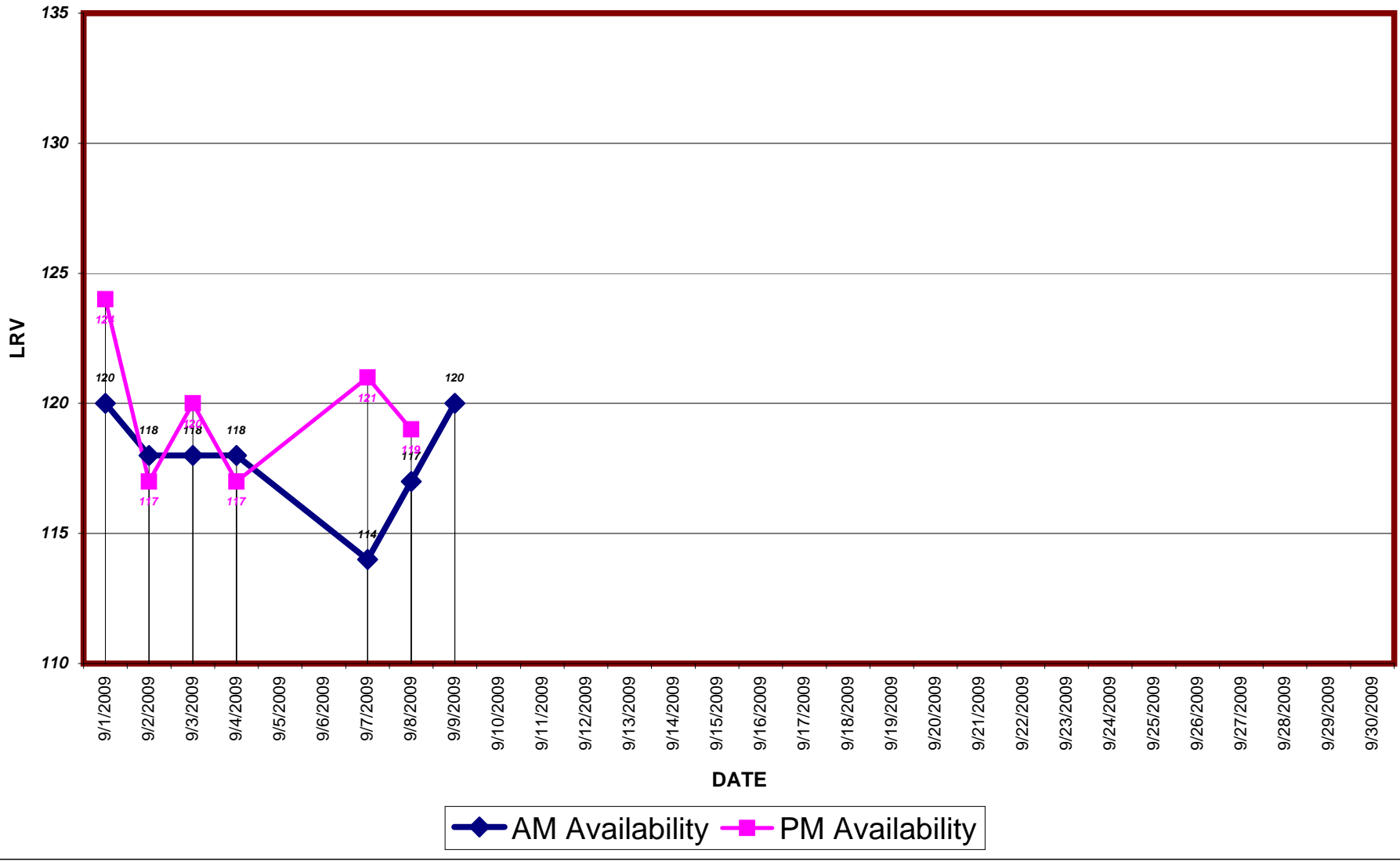
Tue Sep 08, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:17 09/08/09	R OPERATOR PR	17	7	19	30	5494	BROADERICK & BEACH (IB)	VEHICLE ACCIDENT, COACH & POLE. MINOR, BROKEN RIGHT OUTSIDE MIRROR.	IB	13:15	14:41	17
							1065969	INSP E TUCKER CLEARED, SYSTEM SAFETY*, PRESIDIO SHOP TRUCK 072 RESPONDED, OPERATOR WAS TESTED FOR DRUGS & ALCOHOL. SI PRESIDIO N/R VEH DELAY: 01:26				
13:33 09/08/09	R OPERATOR PR	17	2	5	5	5542	FULTON & 8TH AVE (IB)	COACH & COACH COLLIDE(122/21/5626 IN BUS ZONE)WIRES DOWN,BROKEN POLE	IB	13:33	15:05	29
							1066004	MGR ANDREWS INSP GIANG OP ID#1332 799 SYSTEM SAFETY* LINR TRUCK 824 VIDEO* SI PRESIDIO N/R VEH DELAY: 01:32				
14:04 09/08/09	R OPERATOR PR	17	6	119	45	5482	STOCKTON & GEARY (IB)	COACH & AUTO COLLIDE(MINOR NO 799)	IB	14:04	15:22	29
							1066005	HOLMES & DENNIS VEH DELAY: 01:18				
14:27 09/08/09	R OPERATOR KI	30	4	681	28	8219	PARK PRESIDIO & LAKE (IB)	COACH & AUTO COLLIDE(MINOR NO 799)	IB	14:27	15:31	29
							1066000	WONG,S MGR ANDREWS * SYSTEM SAFETY* VEH DELAY: 01:04				
16:32 09/08/09	R OPERATOR KI	30		767	47	8301	TOWNSEND BETWEEN 4TH STREET & 5TH STREET (IB)	ACCIDENT COACH AND TRUCK	IB	16:32	17:23	11
							1066031	INSPECTOR DENNIS,E;CLEARED,VIDEO *,CLAIMS *,SYSTEM SAFETY *,DISPATCHER *,ONE INJURY AID REFUSED NO POST ACCIDENT TESTING,MINOR DAMAGE VEH DELAY: 00:51				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:12 09/08/09	R OPERATOR ME	85	5	113	N	1495	JUDAH ST & 19TH AVE (IB)	NO FORWARD MOTION	IB	18:12	18:40	87
						1066058	[LRV2=1544]INSP C SANDERS CLRD, SENT-IN, MRU 4S49 & INSP T JULIAN*, LSGP, SS/SAFETY & RAILS* BY PHONE & PAGE. SI GREEN 1482<>1475 @20:34 VEH DELAY: 02:22 LINE DELAY: 00:28		LD	18:12	18:40	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	
09/10/09	THURSDAY		
09/11/09	FRIDAY		
09/14/09	MONDAY		
09/15/09	TUESDAY		
09/16/09	WEDNESDAY		
09/17/09	THURSDAY		
09/18/09	FRIDAY		
09/21/09	MONDAY		
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/9/2009 Wednesday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

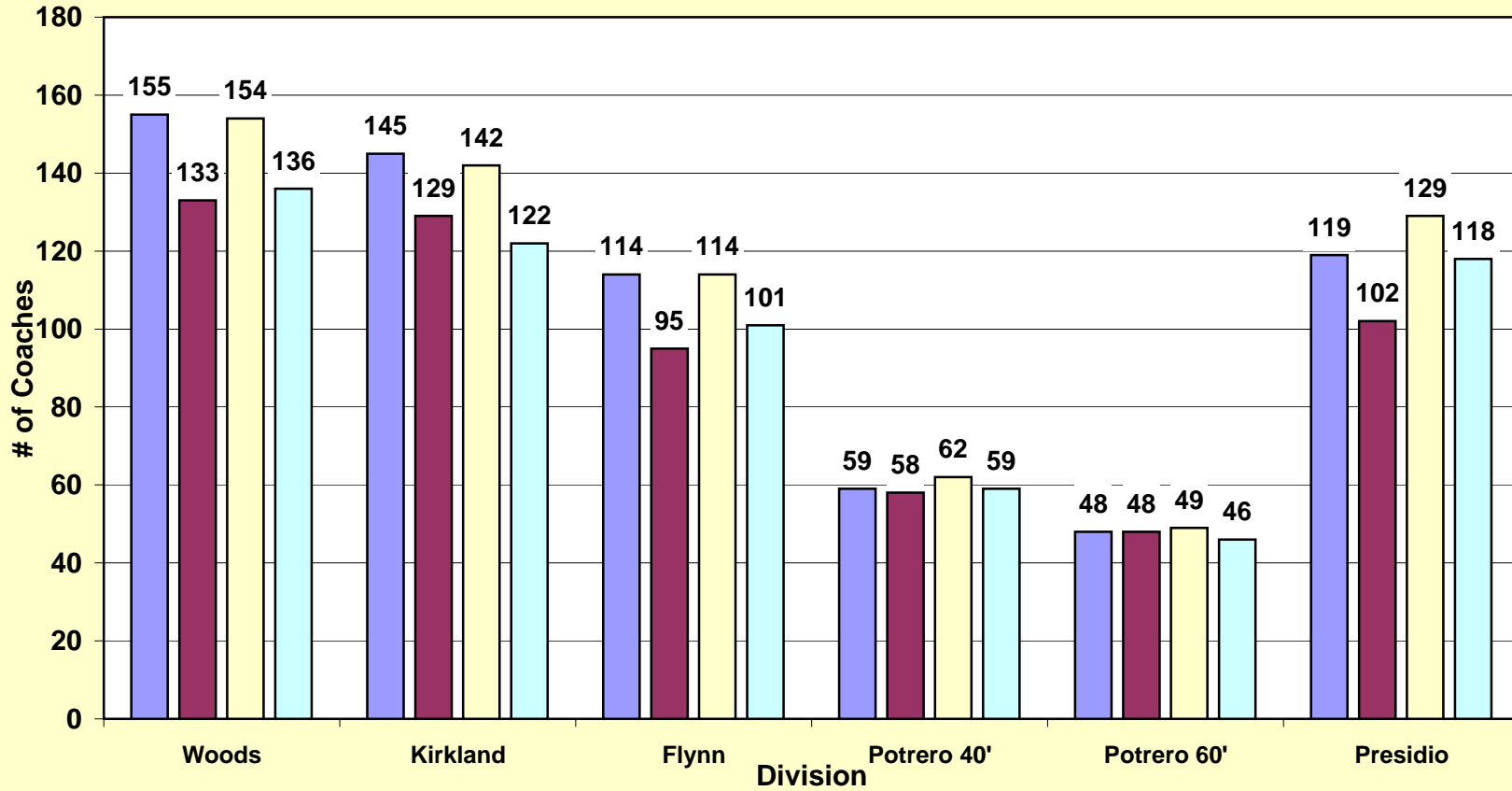
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT/ PM / WEEKLY	2
SUPPORT SHOP	8
BODY/PAINT SHOP	3
FLEET APPEARANCE	1
PARTS	1
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **31**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 9/9/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	31	10	4	3
Equipment available for service @ 7:30 a.m.	120	11	6	5

Motor & Trolley Coaches Availability
 A.M. 9/9/09 & 9/8/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/9/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	6	12	2	0	1	3	15
Campaigns / retrofits	11	1	1	13	0	0	2	2	15
Maintenance Holds	26	10	10	46	16	26	46	88	134
Awaiting parts	1	0	1	2	5	12	12	29	31
Radio	0	1	0	1	1	0	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	155	145	114	414	59	48	119	226	640
Final a.m. pull-out	133	129	95	357	58	48	102	208	565
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	5	8	0	13	3	2	0	5	18
Afternoon (p.m.) availability									
9/8/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	0	0	0	0	11
Campaigns / retrofits	9	0	0	9	0	0	0	0	9
Maintenance holds	27	13	10	50	13	25	36	74	124
Awaiting parts	2	1	1	4	5	12	12	29	33
Radio	0	1	0	1	0	0	0	0	1
Farebox	0	0	0	0	1	0	0	1	1
Equipment available for service @ 5:30 p.m.	154	142	114	410	62	49	129	240	650
Final p.m. pull-out	136	122	101	359	59	46	118	223	582
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	7	4	0	11	0	7	0	7	18

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, SEPTEMBER 8, 2009											
Green	249	79	38	12	13	16	31.7	15.3	4.8	5.2	6.4
Cable Car	134	29	6	4	9	10	21.6	4.5	3.0	6.7	7.5
Potrero	274	78	48	7	14	9	28.5	17.5	2.6	5.1	3.3
Presidio	207	47	21	9	7	10	22.7	10.1	4.3	3.4	4.8
Kirkland	256	65	35	7	14	9	25.4	13.7	2.7	5.5	3.5
Woods	306	81	32	8	28	13	26.5	10.5	2.6	9.2	4.2
Flynn	197	59	33	5	17	4	29.9	16.8	2.5	8.6	2.0
Total	1,623	438	213	52	102	71	27.0%	13.1%	3.2%	6.3%	4.4%

Summary For The Last 7 Days

TUESDAY 9 01	1,625	363	118	58	112	75	22%	7%	4%	7%	5
WEDNESDAY 9 02	1,630	352	125	52	111	64	22%	8%	3%	7%	4
THURSDAY 9 03	1,628	377	135	51	112	79	23%	8%	3%	7%	5
FRIDAY 9 04	1,661	430	200	60	114	56	26%	12%	4%	7%	3
SATURDAY 9 05	1,137	314	136	40	81	57	28%	12%	3%	7%	5
SUNDAY 9 06	1,054	290	124	29	75	62	27%	12%	3%	7%	6
MONDAY 9 07	1,124	301	130	35	55	81	27%	11%	3%	5%	7

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.