

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, September 9, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>98.6</b>	<b>16</b>	<b>33</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>143</b>	<b>180</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>100</b>	<b>112</b>	<b>12%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>56</b>	<b>24%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>38</b>	<b>-19%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>141</b>	<b>44%</b>
<b>TOTAL</b>	<b>703</b>	<b>818</b>	<b>16%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	243	59	13	9	18	19
Cable Car	126	25	2	2	9	12
Potrero	231	58	11	9	28	10
Presidio	190	21	4	7	4	6
Kirkland	228	43	3	8	14	18
Woods	369	63	13	8	27	15
Flynn	191	34	7	5	16	6
<b>TOTAL</b>	<b>1,578</b>	<b>303</b>	<b>53</b>	<b>48</b>	<b>116</b>	<b>86</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:47 09/09/10	R OPERATOR GV	20	1306	152	F	1075	EMBARCADERO & CHESTNUT	ACCIDENT, PCC & AUTO, MINOR (HIT & RUN)  NO INJURIES, MINOR SCRATCH ON ROPE CATCHER, SYSTEM SAFETY* INSP. D. DIAL* PCC SHOP* VEH DELAY: 00:06 LINE DELAY: 00:06	OB LD	07:47 07:47	07:53 07:53	72
08:43 09/09/10	R OPERATOR KI	40	1050	703	2	8202	CALIFORNIA & LAUREL (IB)	ACCIDENT COACH & AUTO  INSP B. LUM, SYSTEM SAFETY*, NO 799, NO DAMAGE TO COACH VEH DELAY: 00:35	IB	08:43	09:18	39
14:50 09/09/10	R OPERATOR WO	27	3691	107	9L	8174	MAIN STREET & MISSION STREET (OB)	ACCIDENT, COACH AND POLE  INSP. HENDERSON (1T6) INTERVIEWED OPERATOR, SHOP TRUCK #854 TIGHTENED UP THE BOLT IN THE MIRROR, OPERATOR GIVEN ORDERS AND RETURNED TO SERVICE. VEH DELAY: 01:47	OB	14:50	16:37	27

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:52 09/09/10	R OPERATOR PO	81	3616	411	22	5441	FILLMORE STREET & BUSH STREET (IB)	ACCIDENT, COACH AND TRUCK (NO INJURIES)	IB	14:52		27
							1125090	OPERATOR CLEARED. NOTE: SEE INTERVIEW TAG #1125033				
21:25 09/09/10	R OPERATOR PO	36	1492	432	14	7019	MISSION & SAN JOSE (IB)	OPERATOR INTERVIEW RE: ALLEGED ACCIDENT COACH & AUTO @ MISSION & 6TH ST O/B.	IB	21:44	22:05	25
							1125190	INSP.ESPINOZA REPORTS OPERATOR STATES ^NO KNOWLEDGE^ OF INCIDENT. SEE ACCOMPANYING TAG#11251912 FOR FURTHER INFORMATION. SI POTRERO N/R [EOR 22:45] VEH DELAY: 01:01				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:54 09/09/10	R OPERATOR PR	81	1308	79	1	5571	CALIFORNIA STREET & BAKER (OB)	SFFD BLOCKING	OB LD	18:52 18:52	19:20 19:20	27
							1125166	INSP. FONG (1T68), SFFD ENGINE #10, PRESIDIO SHOP TRUCK #094. OPERATOR REPORTED TO OCC THAT FLAMES WERE COMING FROM THE LEFT TROLLEY POLE, SHOP RESPONDED AND FOLLOWED COACH INTO SHOP. VEH DELAY: 00:28 LINE DELAY: 00:28				
18:59 09/09/10	R OPERATOR ME	20	2408	56	N	1540	IRVING & 9TH AVE (OB)	PASSENGER ALIGHTING AUTO MADE CONTACT TO FOOT.	OB LD	11:09 11:09	12:59 12:14	74
							1125075	[LRV2=1404]N-LINE SWITCHBACK OB/IB AT HILLWAY. 2-SHUTTLES USED OB/IB FOR SERVICE.INSPECTOR 4T41,4T40,LSGO SFPD 4B1A ,AMBULANCE TRANSPORTED TO KAISER. CLAIMS 6A42*.VIDEO PULL*.SS/STAFF. NO POST ACCIDENT 799. SI JUDAH/LAPLAYA VEH DELAY: 01:50 LINE DELAY: 01:05				
23:15 09/09/10	R INSP.K.WILLIA GV	86	2099	180	F	1075	EMBARCADERO & FERRY TERMINAL (OB)	INTOXICATED PASSENGER / INSPECTOR ASSAULTED BY INTOXICATED PASSENGER	OB LD	23:10 23:10	23:50 23:50	86
							1125188	SFPD CAD.#4033. SFPD UNIT#3B11E ARRESTED PASSENGER. SFPD CASE #100-836-032. INSP.K.WILLIAMS REFUSED AID. J.KELLY*, F.ALEJANDRO*, C.CARRILLO*. TWU 200* CLARK, SENIOR STAFF/SAFETY/RAILS* UPAGED. CLAIMS* 6-A-48. VEH DELAY: 00:40 LINE DELAY: 00:40				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
23:37 09/09/10	R	OPERATOR GV	77	3291	179	F	1059	MARKET & OFFARRELL (IB)	BLOCKED BY NON-MUNI PEDESTRIAN & AUTO ACCIDENT	IB LD	23:37 23:37	00:23 00:23	86
						1125189		INSP.K.WILLIAMS, INSP.E.DENNIS. SFPD & SFFD CLEARED. 1 SHUTTLE. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:46 LINE DELAY: 00:46					