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DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, SEPTEMBER 09, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,186	97.3%	15	17	17

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	121	6%
F LINE	20	21	5%
CABLE CAR	27	28	4%
WOODS	151	184	22%
KIRKLAND	111	128	15%
FLYNN	103	109	6%
POTRERO 40'	44	60	36%
POTRERO 60'	47	36	-23%
PRESIDIO	105	134	28%
TOTAL	722	821	14%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	110	14	4	7	3	0
Flynn	199	31	11	9	11	0
Green	190	43	17	13	7	6
Kirkland	224	42	15	5	20	2
Potrero	240	47	22	12	11	2
Presidio	193	27	9	8	7	3
Woods	358	73	34	16	21	2
TOTAL	1,514	277	112	70	80	15

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:40	500	14L	MISSION & 16TH STREET (OB)	INJURY ACCIDENT COACH / AUTO		
9/9/2011	1190658		INSP. JOMOC, K. (1T63), SFPD #4B6D (CASE #110725215) NO ARREST, ENGINE #29, MEDIC #82 RESPONDED, OPERATOR CALLED TO REPORT AN AUTO HIT THE COACH WHILE HE WAS STATIONARY AT A RED LIGHT. A 60 YEAR OLD WHITE MALE IN A WHEELCHAIR CLAIMED NECK INJURY AND WAS TRANSPORTED TO SFGH, PUGLISI, D.*, 4M3*, S/S*, 6-A-46*, VIDEO*, NO 799, RUN WAS PUT BACK INTO SERVICE Veh delay: 01:05		14:40	15:45

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:41	90	54	PLYMOUTH & SEDOWA (IB)	NON INJURY ACCIDENT COACH / AUTO	15:41	16:02
9/9/2011	1190656		INSP. HENDERSON, B. (1T67) RESPONDED, S/S*, CLAIMS 6-A-46*, VIDEO* Veh delay: 00:21			
15:57	676	38	EMBARCADERO & FOLSOM (OB)	COACH / AUTO COLLISION	15:57	16:43
9/9/2011	1190718		INSPECTOR J. FLORES CLEARED, CLAIMS (6A46)*, SYSTEM SAFETY*, VIDEO* Veh delay: 00:46			
16:44			EMBARCADERO & FOLSOM (OB)	NON INJURY ACCIDENT TRUCK / TRUCK	16:44	17:44
9/9/2011	1190719		INSP. DENNIS, E. RESPONDED, 4M3*, S/S*, 6-A-46*, NO 799. Veh delay: 01:00			
18:22	423	49	MISSION between 19TH STREET & 20TH STREET	NON INJURY ACCIDENT COACH / AUTO	18:40	18:55
9/9/2011	1190749		INSP. GEETER, A. (1T62), INSP. HENDERSON, B. (1T67), SFPD #4B6D RESPONDED, 4M3*, S/S*, 6-A-46*, NO VIDEO ON COACH, MINOR DAMAGE, NO 799. Veh delay: 00:15 Line delay: 01:03		18:22	19:25
19:09	132	9	EMBARCADERO between BRANNON & BRYANT (PI)	INJURY ACCIDENT COACH / AUTO	19:09	20:52
9/9/2011	1190753		INSP. ESPINOZA, T., SFPD, SFFD ENGINE #8 RESPONDED, OPERATOR WAS TREATED AND RELEASED, 4M3*, S/S*, 6-A-46*, VIDEO*, WOODS DISPATCHER*, INSP. DENNIS, E. (1T60) TRANSPORTED RESCUE OPERATOR TO PULL-IN COACH #8150 , NO 799, END OF RUN. SI WOODS N/R Veh delay: 01:43			
19:38	180	F	THE EMBARCADERO & NEAR FERRY BUILDING (IB)	PCC & BICYCLIST COLLISION, MINOR, HIT & RUN	19:38	19:40
9/9/2011	1190763		INSP K WILLIAMS RESPONDED & CLEARED, SFPD, SYSTEM SAFETY & CLAIMS(6A46)* Veh delay: 00:02 Line delay: 00:02		19:38	19:40

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
22:39	445	14	MISSION & EXCELSIOR (IB)	ALLEGED ACCIDENT COACH / MOTORCYCLE		
9/9/2011	1190774		INSP E. DENNIS INTERVIEW OPERATOR AT MISSION RICHLAND / A. VELACRUZ RESP SFPD 3H12E / 3H13E RESP CASE #110-726-718 NO 799 VIDEO* CLAIMS 6A46* MEDIC #68 TRANS TO SFGH DRIVER OF MOTORCYCLE STATES NO CONTACT WITH COACH Veh delay: 01:04		22:39	23:43

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:17		59/60	POWELL & MARKET (IB,OB)	CABLE CAR SERVICE CHANGE (RADIO SYSTEM PROBLEM)	10:17	
9/9/2011	1190685		INSP J KWONG; INSP A JAHN; INSP C WILCHER; INSP L BROWN; INSP G PINTO RESP. MGR D BANBURY RESP. LINE DELAY WAS FOR ALLL CABLE CAR LINES. INSPECTORS TRANS CABLE CAR OPERATORS TO PULL OUT MOTOR COACHES FROM WOODS AND KIRKLAND DUE TO THE RADIO SYSTEM FOR CABLE CAR WAS NOT WORKING. RADIO SHOP CLEARED THE PROBLEM AT 1223 HRS. Line delay: 01:33		10:50	12:23
18:22	423	49	MISSION between 19TH STREET & 20TH STREET	NON INJURY ACCIDENT COACH / AUTO	18:40	18:55
9/9/2011	1190749		INSP. GEETER, A. (1T62), INSP. HENDERSON, B. (1T67), SFPD #4B6D RESPONDED, 4M3*, S/S*, 6-A-46*, NO VIDEO ON COACH, MINOR DAMAGE, NO 799. Veh delay: 00:15 Line delay: 01:03		18:22	19:25