



**Muni
Service Delivery
Daily Report**

Thursday, September 10, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 11 2009 FRIDAY AM NOLO REPORT

Cable Car	0				
Flynn	0				
Kirkland	3				12=1, 28=2
Woods	1		1		44=1
Potrero	8	5			OPER:14=2, 30=1, 41=4, 49=1.EQUIP:14=2,30=2, 49=1
Presidio	0				
Metro	2				KT=1, M=1
F line	0				
TOTAL	14	5	1		

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 10 09 THURSDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	5	0	0	0	2=1 12=1 28=1 43=1 47=1
Woods	10	0	0	0	23=1 26=1 27=1 36=2 48=1 54=1 71=2 89=1
Potrero	14	0	0	0	6=1 7=2 14=2 22=2 24=2 30=1 49=4
Presidio	0	0	0	0	
Metro	8	0	1	0	N=2 KT=2 S=1 M=1 J=1 L=1
F line	1	0	0	0	
TOTAL	39	0	1	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/10/2009							
Revised 6/15/09							
Cable Car one-piece	0	2	0.0%	49	0	2	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	5	2.6%	154	1	5	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	2	4	3.5%	212	4	4	1.9%
Kirkland multi-piece	4		4.0%				
Woods one-piece	5	3	5.7%	251	9	3	3.6%
Woods multi-piece	8		8.0%				
Potrero one-piece	6	4	9.0%	212	9	4	4.2%
Potrero multi-piece	6		6.7%				
Presidio one-piece	1	12	1.9%	174	1	12	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	4	4.5%	146	6	4	4.1%
Metro multi-piece	6		12.2%				
F Line one-piece	3	3	30.0%	33	4	3	12.1%
F Line multi-piece	2		22.2%				
System total				1231	34	37	2.8%

Accidents

Thu Sep 10, 2009

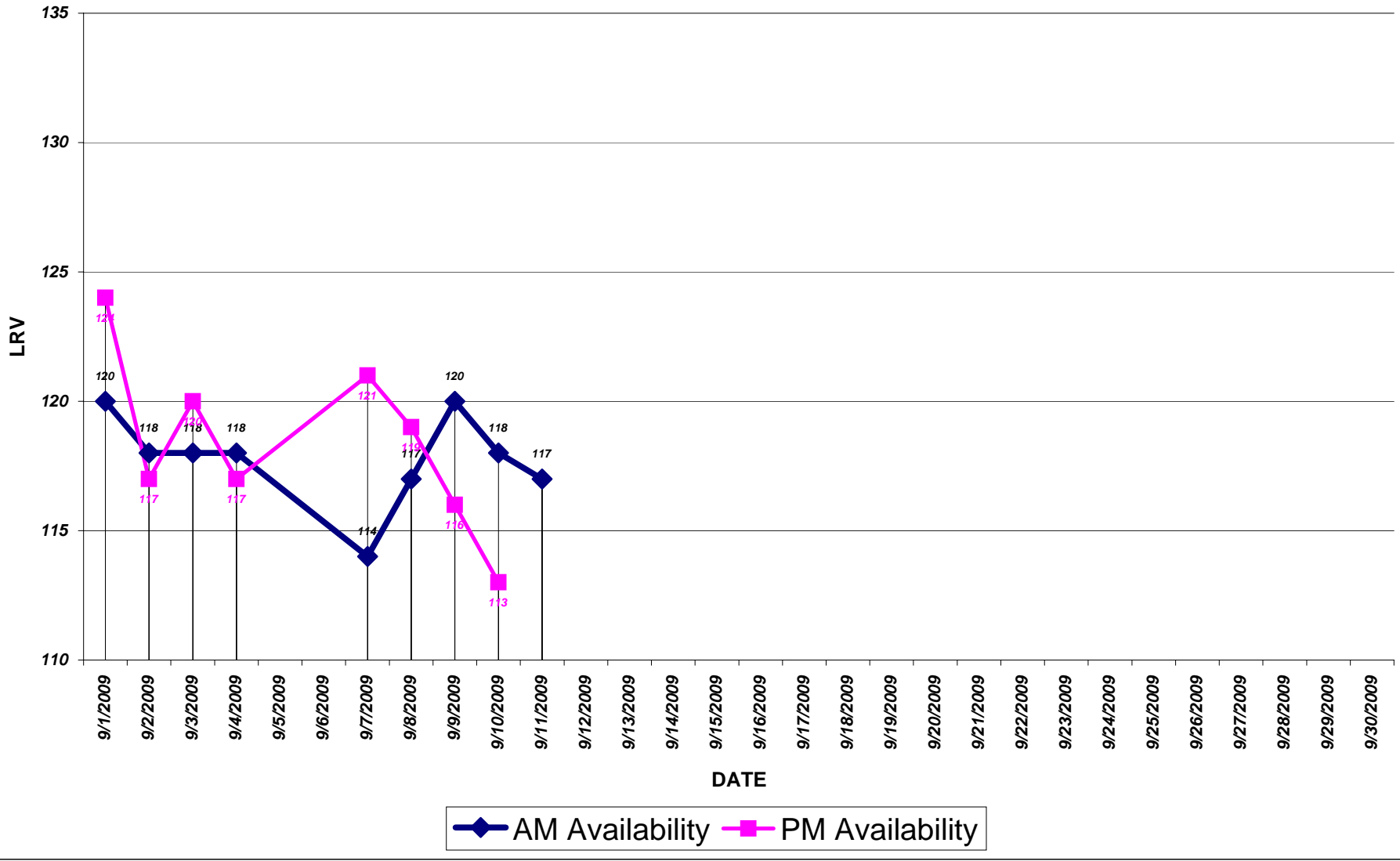
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:11 09/10/09	R OPERATOR WO	35	4	27	44	8135	JOHN KENNEDY DRIVE & 8TH AVENUE (OB)	ACCIDENT COACH AND AUTO (HIT AND RUN)	OB	07:11	07:43	11
							1066157	INSPECTOR TUCKER, E. CLEARED. NO DAMAGE, NO POST ACCIDENT TESTING, SYSTEM SAFETY * VEH DELAY: 00:32				
08:54 09/10/09	R OPERATOR PR	11	8	31	45	5609	UNION & VAN NESS (IB)	ACCIDENT COACH & PARK AUTO; COACH POLES DEWIRED (PART FROM OVERHEAD FELL & HIT PARK AUTO)	IB	08:54	09:38	39
							1066228	INSP L. BROWN, 6A42*, LINE TRUCK #824, SYSTEM SAFETY K. ANDRESON*, INSP B. HENDERSON, MANAGER STUART*, PRES #72, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 00:44				
10:49 09/10/09	R 41/45/5579 PR	12		58	45	5525	UNION & BTW HYDE & LARKIN (OB)	GAS SMELL / GAS LEAK	OB LD	10:49 11:05	12:01 11:25	12
							1066302	INSP JONES. MGR STUART. SFFD # 41. SFPD # 3A103. CONSTRUCTION CREW WORKING HIT A GAS LINE . SFPD BLOCKED THE STREET UNTILL PG&E COULD ARRIVE. 45 LINE REROUTED OB. L-HYDE, R- GREEN, R-LARKIN, R-UNION TO REG. ROUTE. IB. R- LARKIN, L=GREEN, L-HYDE, R-UNION TO REG. ROUTE. TWO SHUTTLES PULLED. NO STOPS MISSED. ONE COACH TRAPPED. NO DELAY ON CABLE CAR HYDE LINE. 311*, TRAVIS ALLEN, & JIM KELLY. PAGED AT 1121 HRS. FINAL AT 1230 HRS. VEH DELAY: 01:12 LINE DELAY: 00:20				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:12 09/10/09	R OPERATOR FL	17	02	406	9X	6290	BAYSHORE & INDUSTRIAL (IB)	COACH & MINI VAN COLLIDE	IB	13:12	14:08	29
							1066273	JOMOC,K VEH DELAY: 00:56				
17:36 09/10/09	R OPERATOR WO	17		120	30X	8167	HOWARD & SPEAR (OB)	ACCIDENT COACH AND AUTO	OB	17:36	18:15	11
							1066365	INSPECTOR FONG,D;SYSTEM SAFETY *VIDEO *,MINOR DAMAGE NO POST ACCIDENT TESTING VEH DELAY: 00:39				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:05 09/10/09	R OP 51/J/1477 ME	20		59	S	1509	CHURCH ST & 22ND ST (OB,PI)	ACCIDENT LRV & PEDESTRIAN (FATALITY) 51/J/1477 BLOCKED BY EMERGENCY VEHICLES	OB LD	09:05 09:09	12:05	88
							1066271	OPERATOR OF 59/S UNAWARE OF INCIDENT & CONTINUED IN SERVICE; OPERATOR INTERVIEWED AFTER PULLING-IN BY INSP M ECHIVARRE, TRANSPORTED FOR POST ACCIDENT 799 & PUT ON NON-DRIVING STATUS; TRAIN #1509 PUT ON HOLD PENDING FURTHER INVESTIGATION, INSP M ECHIVARRE, MGR G WILLIAMS & MGR S BRITT ON SCENE, SFPD UNITS 3D13A & 4B3D, SFFD UNITS E77 & RC3, MEDIC AMR4 TRANSPORTED INJURED MALE PARTY TO SFGH WITH HEAD INJURY, BRUISES & BECAME A FATALITY; LSGP; SWITCH BACK IB-OB AT 30TH & CHURCH AND OB-IB AT CHURCH & 16TH; 4 MOTOR COACH SHUTTLES; SS/SAFETY & RAILS* BY PHONE & PAGE, SFPD CASE #090931891; SEE TAG #1066291 SI GREEN N/R LINE DELAY: 02:56				
14:18 09/10/09	R OPERATOR ME	85	4	29	M	1413	SAN JOSE & MOUNT VERNON (IB)	NO FORWARD MOTION	IB LD	14:18 14:18	14:42 14:42	23
							1066320	INSP. 4-C-52 CADELINA RESP., INSP. 4-T-41B GARCIA RESP., SI, @ 1442 HRS., N/R EOR. SI GREEN VEH DELAY: 00:24 LINE DELAY: 00:24				
16:14 09/10/09	T POWER CONTROL PR	23			1		RICHMOND DISTRICT (IB)	PG & E POWER OUTAGE	IB LD	16:14 16:14	16:40	29
							1066341	MGR ANDREWS INSP BROWN,B,WONG & B,LUM SHOP 072 LINE DELAY: 00:26				
18:21 09/10/09	R MRU 4S35 ME	85	8	114	KT	1466	3RD ST & MARIN ST (OB)	RESCUE CAR FOR RUN 107/KT/1454	OB LD	18:21 18:21	18:47 18:47	87
							1066335	OPERATOR CLEARED SI MUNI METRO EAST VEH DELAY: 00:26 LINE DELAY: 00:26				

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	
09/14/09	MONDAY		
09/15/09	TUESDAY		
09/16/09	WEDNESDAY		
09/17/09	THURSDAY		
09/18/09	FRIDAY		
09/21/09	MONDAY		
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/11/2009 Friday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

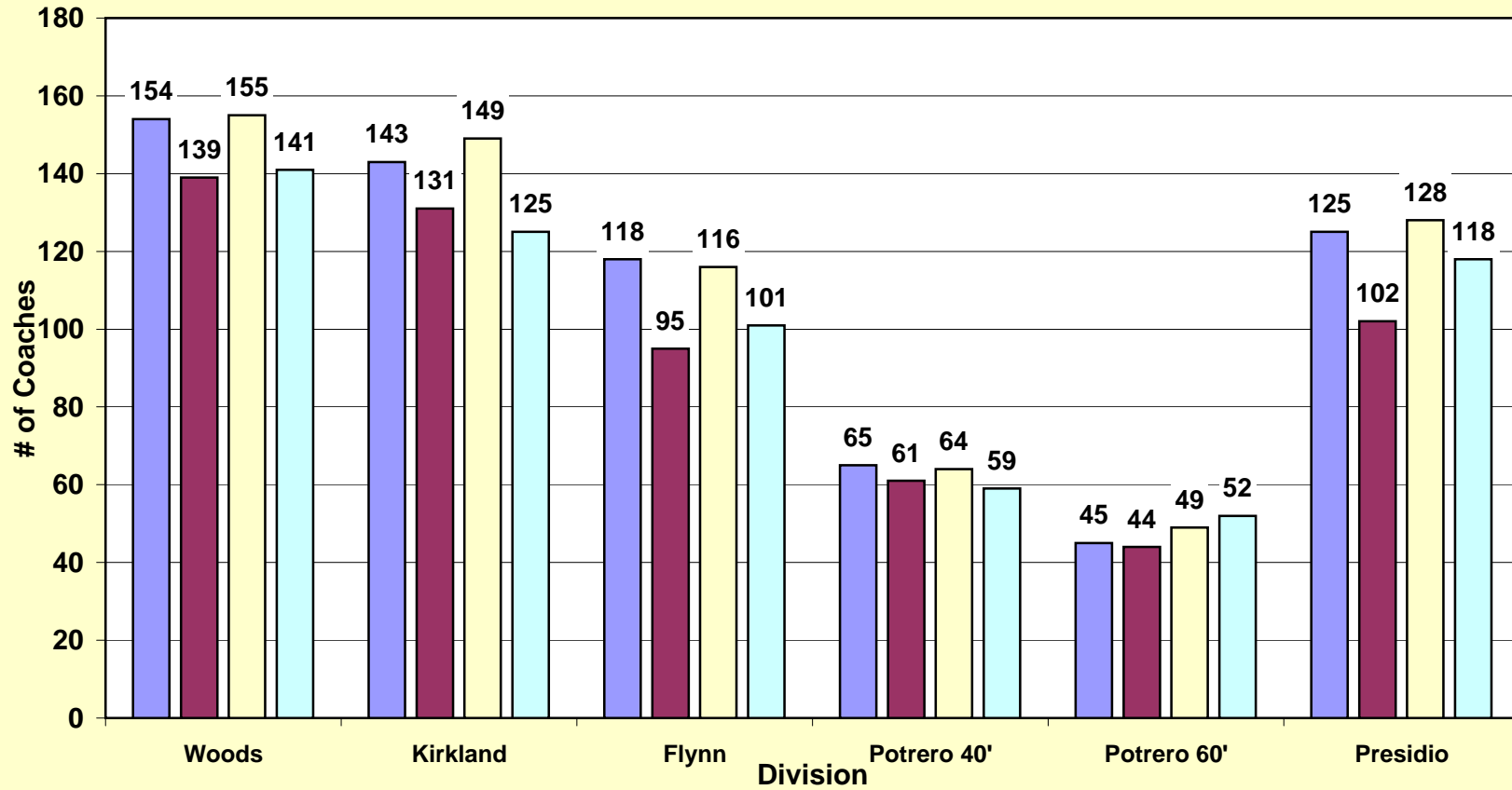
AIR SYSTEM	0
ATCS	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT/ PM / WEEKLY	2
SUPPORT SHOP	3
BODY/PAINT SHOP	11
FLEET APPEARANCE	1
PARTS	0
DESTSIGN / ELECT.	1
ACCIDENT & DERAIL	3
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **34**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance Friday				
9/11/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	34	10	3	3
Equipment available for service @ 7:30 a.m.	117	11	7	5

Motor & Trolley Coaches Availability
A.M. 9/11/09 & 9/10/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/11/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	66	102	229	599
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	0	1	0	1	12
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance Holds	27	6	6	39	10	29	40	79	118
Awaiting parts	1	0	0	1	5	12	10	27	28
Radio	0	0	0	0	1	1	1	3	3
Farebox	0	0	0	0	0	0	1	1	1
Equipment available for service @ 7:45 a.m.	154	143	118	415	65	45	125	235	650
Final a.m. pull-out	139	131	95	365	61	44	102	207	572
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	1	3	0	4	0	6	0	6	10
Afternoon (p.m.) availability									
9/10/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	0	0	0	0	10
Campaigns / retrofits	9	0	0	9	0	0	0	0	9
Maintenance holds	26	6	8	40	11	25	37	73	113
Awaiting parts	1	1	0	2	5	12	12	29	31
Radio	0	0	1	1	1	0	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	155	149	116	420	64	49	128	241	661
Final p.m. pull-out	141	125	101	367	59	52	118	229	596
Reserve fleet usage	0	0	0	0	0	N/A	0	N/A	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	2	1	0	3	0	1	0	1	4

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, SEPTEMBER 10, 2009											
Green	247	63	22	9	17	15	25.5	8.9	3.6	6.9	6.1
Cable Car	134	24	5	3	8	8	17.9	3.7	2.2	6.0	6.0
Potrero	272	66	35	7	12	12	24.3	12.9	2.6	4.4	4.4
Presidio	206	43	10	8	13	12	20.9	4.9	3.9	6.3	5.8
Kirkland	255	51	18	4	17	12	20.0	7.1	1.6	6.7	4.7
Woods	309	69	18	7	28	16	22.3	5.8	2.3	9.1	5.2
Flynn	202	44	10	6	20	8	21.8	5.0	3.0	9.9	4.0
Total	1,625	360	118	44	115	83	22.2%	7.3%	2.7%	7.1%	5.1%
Summary For The Last 7 Days											
THURSDAY 9 03	1,628	377	135	51	112	79	23%	8%	3%	7%	5
FRIDAY 9 04	1,661	430	200	60	114	56	26%	12%	4%	7%	3
SATURDAY 9 05	1,137	314	136	40	81	57	28%	12%	3%	7%	5
SUNDAY 9 06	1,054	290	124	29	75	62	27%	12%	3%	7%	6
MONDAY 9 07	1,124	301	130	35	55	81	27%	11%	3%	5%	7
TUESDAY 9 08	1,623	438	213	52	102	71	27%	13%	3%	6%	4
WEDNESDAY 9 09	1,635	373	145	50	104	74	23%	9%	3%	6%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											