

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, September 10, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>98.5</b>	<b>18</b>	<b>25</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>3%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>143</b>	<b>180</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>100</b>	<b>112</b>	<b>12%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>56</b>	<b>24%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>45</b>	<b>-4%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>137</b>	<b>40%</b>
<b>TOTAL</b>	<b>703</b>	<b>822</b>	<b>17%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	248	59	10	10	22	17
Cable Car	122	21	3	2	11	5
Potrero	227	57	8	4	30	15
Presidio	190	26	7	6	3	10
Kirkland	230	51	8	9	20	14
Woods	362	71	16	8	30	17
Flynn	195	34	7	3	17	7
<b>TOTAL</b>	<b>1,574</b>	<b>319</b>	<b>59</b>	<b>42</b>	<b>133</b>	<b>85</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:40 09/10/10	R OPERATOR PO	16	1204	470	14	7011	MISSION & 25TH STREET (PI)	ACCIDENT, COACH / AUTO (HIT & RUN)	PI	02:40	02:42	16
							1125197	OPERATOR CLEARED, REFER TO OCC TAG # 1125196 VEH DELAY: 00:02				
10:33 09/10/10	R OPERATOR PO	11	0904	350	24	5444	DIVISADERO & EDDY (IB)	ACCIDENT (COACH / AUTO, NO INJURY)	IB	10:33	11:25	26
							1125234	INSP B. JOHNSON (1T64) RESP, NO DAMAGE TO COACH, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*. VEH DELAY: 00:52				
14:59 09/10/10	R OPERATOR CA	81	1452	23	59	28	POWELL & MARKET (OB)	INJURY ACCIDENT CABLE CAR / TRUCK	OB	14:59	15:20	81
							1125252	INSP W BARTH; INSP J KWONG; VEH DELAY: 00:21				
17:16 09/10/10	R OPERATOR PO	27	2031	459	22	5461	FILLMORE STREET & SUTTER STREET	ACCIDENT, COACH AND VAN (MINOR)	IB	17:16	17:40	27
							1125285	INSP. LUM (1T62), INSP. ANDREWS (1L2)*, VIDEO*, 6A48*, DISPATCHER*, SYSTEM SAFETY VEH DELAY: 00:24				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:13 09/10/10	R OPERATOR FL	32	1830	464	14L	6266	MISSION STREET & NAGLEE STREET (OB)	ACCIDENT, COACH AND AUTO (NO INJURIES)	OB	18:13	18:46	27
						1125311	INSP. ANDREWS (1L2)*, INSP. NEWMAN (1T67) INTERVIEWED OPERATOR AND MOTORIST, MOTORIST DOOR MADE CONTACT WITH REAR WHEEL WELL OF COACH, VIDEO*, SYSTEM SAFETY*, 6A48*, DISPATCHER*, MINOR DAMAGE, NO 799. VEH DELAY: 00:33					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:00 09/10/10	R OPERATOR ME	77	1478	127	J	1445	SAN JOSE & RANDALL (OB,PI)	AUTO ON RIGHT OF WAY	OB LD	01:00 01:00	01:32 01:32	87
						1125191	DISPATCHED INSPECTOR HENLEY AND TRACK DEPARTMENT TO SCENE. SENIOR STAFF, RAILS* VEH DELAY: 00:32 LINE DELAY: 00:32					
02:58 09/10/10	R KIRK MAINT.SU	78					JEFFERSON/POWELL & STOCKTON (OB)	OVERHEAD LINE / SLACK WIRE	OB LD	02:58 02:58	06:11	85
						1125163	DISPATCH INSPECTOR AND OVERHEAD LINE TO SCENE. AT 0510 HRS.. F-LINE SWITCHBACK IB AT THE FERRY. 4 SHUTTLES USED.LSGP,SS/STAFF* OVERHEAD LINE #819.4S48,4S31. LINE DELAY: 03:13					
05:36 09/10/10	R OPERATOR ME	86	2487	33	M	1452	SAN JOSE & GENEVA	NO BRAKE RELEASE	PO LD	05:36 05:36	06:06 06:06	85
						1125162	SINGLE CAR 1452 M-LINE M/SHOP CLEARED. ON INSPECTOR AVAILABLE. 4S43*,C50,4T75. VEH DELAY: 00:30 LINE DELAY: 00:30					
15:15 09/10/10	T OPERATOR ME	72	1008	46	N	1474	JUDAH & 48TH AV. (OB)	PASSENGER ALIGHTED THEN GOT HIT BY AUTOMOBILE	OB LD	15:15 15:15	15:59 15:59	74
						1125248	SENIOR STAFF/SYSTEM SAFETY; INSP. J. CHAVEZ CLEARED, INSP. M. CONTRERAS, SWITCHBACK JUDAH & SUNSET, MOTOR COACH SHUTTLES, OP 799.SFPD RESPONDED AND CLEARED WITH CASE# 100837977. PATRON TRANSPORTED TO SFGH WITH NECK IINJURIES. VEH DELAY: 00:44 LINE DELAY: 00:44					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:01 09/10/10	R OPERATOR CA	81	1912	42	60	1	HYDE BETWEEN FRANCISCO & CHESTNUT (OB)	BLOCKED BY DISABLED AUTOMOBILE	OB LD	17:01 17:01	18:05 18:05	81
							1125315	INSP W BARTH; CITED AND TOWED; SENIOR STAFF/SAFETY*; DPT; SHUTTLES USED; VEH DELAY: 01:04 LINE DELAY: 01:04				
21:16 09/10/10	R OPERATOR GV	87	3291	179	F	1010	MARKET & 8TH STREET (OB)	NO POWER	OB LD	21:16 21:16	21:58 21:58	86
							1125367	INSP.GONZALEZ CLEARED. UPAGED. POWER CONTROL*. OVERHEAD LINE DEPT. METRO SHOP*. STATION AGENT*. VEH DELAY: 00:42 LINE DELAY: 00:42				
21:27 09/10/10	R OPERATOR GV	87	2278	175	F	1059	MARKET & 8TH STREET (IB)	NO POWER	IB LD	21:27 21:27	22:00 22:00	86
							1125358	INSP.GONZALEZ CLEARED. POWER CONTROL*. OVERHEAD LINE DEPT. METRO SHOP*. STATION AGENT*. VEH DELAY: 00:33 LINE DELAY: 00:33				
22:49 09/10/10	R OPERATOR ME	77	3251	133	K	1430	OCEAN & MIRAMAR (OB)	BLOCKED BY SFFD	OB LD	22:49 22:49	00:25 00:25	86
							1125360	INSP.MCCRAY. SFFD CLEARED. K-LINE REROUTED IB/OB VIA THE M-LINE. 3 SHUTTLES. OPERATORS & PASSENGERS NOTIFIED*, LSGP. STATION AGENTS*. 311 CALL CENTER*, J.HALEY*, J.KELLY*, F.ALEJANDRO*, Y.KWAN*, C.CARRILLO*. SENIOR STAFF/SAFETY/RAILS/TRACK/OVERHEAD* UPAGED. SI GREEN N/R [EOR 01:19] VEH DELAY: 02:30 LINE DELAY: 01:36				