

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, September 11, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>798</b>	<b>98.5</b>	<b>12</b>	<b>59</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>57</b>	<b>99</b>	<b>74%</b>
<b>F LINE</b>	<b>19</b>	<b>20</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>64</b>	<b>119</b>	<b>86%</b>
<b>KIRKLAND</b>	<b>63</b>	<b>108</b>	<b>71%</b>
<b>FLYNN</b>	<b>78</b>	<b>106</b>	<b>36%</b>
<b>POTRERO 40'</b>	<b>34</b>	<b>47</b>	<b>38%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>42</b>	<b>8%</b>
<b>PRESIDIO</b>	<b>66</b>	<b>125</b>	<b>89%</b>
<b>TOTAL</b>	<b>445</b>	<b>695</b>	<b>56%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	160	45	7	4	16	18
Cable Car	104	24	3	6	11	4
Potrero	160	49	10	4	22	13
Presidio	132	28	6	7	4	11
Kirkland	140	32	6	7	13	6
Woods	220	44	10	6	21	7
Flynn	162	33	4	8	15	6
<b>TOTAL</b>	<b>1,078</b>	<b>255</b>	<b>46</b>	<b>42</b>	<b>102</b>	<b>65</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:05 09/11/10	R OPERATOR CA	32	2386	34	60	15	HYTE & BEACH (IB)	ACCIDENT CABLE CAR / AUTO (NO INJURIES)	IB	18:05	18:22	32
							1125521	INSP W. BARTH RESPONDED, VEH DELAY: 00:17				
18:24 09/11/10	R OPERATOR PO	18	3893	444	49	7127	VAN NESS & WASHINGTON	VERBAL ALTERCATION PASS. / PASSENGER	OB	18:24	18:43	15
							1125490	INSP A ESCOBAR; SFPD 3-E-14-D; NO ARRESTS VEH DELAY: 00:19				
19:03 09/11/10	R 96/M/#1547 ME	74	1164	124	KT	1422	CHURCH STATION (OB)	INTRUDERS AT CASTRO STATION & EUREKA JUNCTION.	OB LD	19:05	19:12	87
							1125499	OPERATOR SAW THREE JUVENILE INTRUDERS, TWO CLIMBED OVER FENCE & NETTING FOR BIRD PREVENTION, ONE FELL FROM FENCE & EXITED THROUGH CASTRO STATION, ENGINEER(2W5)* TO CHECK FENCING/NETTING, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:07 LINE DELAY: 00:07				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:38 09/11/10	R OPERATOR PO	77	2847	481	14	7118	MISSION BETWEEN CRESCENT & COLLEGE (IB,OB)	BLOCK BY POLICE ACTIVITY	IB	01:38	02:13	78
							1125361	INSP.A.VERACRUZ RESPOND,TWO SHUTTLE USED 311*,SENIOR MGRS PAGED VEH DELAY: 00:35 LINE DELAY: 00:40				
17:00 09/11/10	R INSP D KINDST GV	23	2099	179	F	1811	BEACH ST & STOCKTON ST (OB)	PASSENGER FELL ON BOARD AFTER BEING PUSHED BY ANOTHER PASSENGER, AND CLAIMED INJURY TO LEFT LEG.	OB	17:00	17:24	87
							1125486	MEDICS RESPONDED, NO TRANSPORT, F-LINE S/B PIER 39, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:24 LINE DELAY: 00:24				