

## DAILY SERVICE DELIVERY OVERVIEW

**SUNDAY, September 12, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>97.8</b>	<b>17</b>	<b>55</b>

### 2. VEHICLES AVAILABILITY (Monday AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>119</b>	<b>4%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>28</b>	<b>12%</b>
<b>WOODS</b>	<b>143</b>	<b>179</b>	<b>25%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>100</b>	<b>112</b>	<b>12%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>54</b>	<b>20%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>44</b>	<b>-6%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>157</b>	<b>60%</b>
<b>TOTAL</b>	<b>703</b>	<b>836</b>	<b>19%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	133	38	7	3	19	9
Cable Car	103	27	3	7	10	7
Potrero	161	47	7	7	23	10
Presidio	130	26	6	6	4	10
Kirkland	146	37	6	8	15	8
Woods	229	42	8	7	19	8
Flynn	152	34	4	6	15	9
<b>TOTAL</b>	<b>1,054</b>	<b>251</b>	<b>41</b>	<b>44</b>	<b>105</b>	<b>61</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:06 09/12/10	R OPERATOR PR	24	2409	68	5	5534	MCALLISTER & GOUGH (IB)	VEHICLE ACCIDENT COACH / FIRE TRUCK	IB	16:06	17:23	15
							1125615	INSPS S WONG, B HENDERSON; SENIOR STAFF / SAFETY*, CLAIMS 6-A-46*, VIDEO*, NO INJURIES / NO 799, MINOR DAMAGE TO COACH VEH DELAY: 01:17				
17:51 09/12/10	R OPERATOR PO	18	3888	424	24	5456	3RD STREET & OAKDALE (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	17:51	18:48	15
							1125633	INSP T ESPINOSA; CLAIMS 6-A-46*, SYSTEM SAFETY*, VIDEO*, VEH DELAY: 00:57				
20:23 09/12/10	R OPERATOR CA	24	3198	38	59	18	POWELL & SUTTER (OB)	CAR GOT A JUMP, PASSENGER HURT RIGHT ELBOW, AID REFUSED, WALKED AWAY.	OB	20:10		24
							1125637	INTERVIEW LETTER, CLAIMS 6A46*.				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:47 09/12/10	R OPERATOR ME	85	1790	126	K	1482	SAINT FRANCIS CIRCLE & SLOAT (IB)	NO PERMISSIVE SIGNAL IB/OB	IB	00:47	01:32	85
							1125537		SIGNAL MAINTANCE #501 4T79 CLEARED. U-PAGE SS/STAFF. J.KELLY*. VEH DELAY: 00:45 LINE DELAY: 00:45		LD	
01:00 09/12/10	R OPERATOR ME	85	1833	116	K	1501	SAINT FRANCIS CIRCLE & SLOAT (OB)	NO PERMISSIVE SIGNAL	OB	01:00	01:23	85
							1125539		#501 4T79 CLEARED VEH DELAY: 00:23 LINE DELAY: 00:23		LD	