

## DAILY SERVICE DELIVERY OVERVIEW

**MONDAY, September 13, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>99.1</b>	<b>10</b>	<b>40</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>119</b>	<b>4%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>28</b>	<b>12%</b>
<b>WOODS</b>	<b>143</b>	<b>180</b>	<b>26%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>100</b>	<b>112</b>	<b>12%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>52</b>	<b>16%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>45</b>	<b>-4%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>133</b>	<b>36%</b>
<b>TOTAL</b>	<b>703</b>	<b>812</b>	<b>16%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	235	65	14	9	23	19
Cable Car	126	26	5	5	11	5
Potrero	233	55	10	7	27	11
Presidio	190	28	6	6	4	12
Kirkland	232	46	10	11	15	10
Woods	363	63	16	10	21	16
Flynn	194	36	8	6	14	8
<b>TOTAL</b>	<b>1,573</b>	<b>319</b>	<b>69</b>	<b>54</b>	<b>115</b>	<b>81</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:13 09/13/10	R OPERATOR PR	11	3307	122	21	5490	MARKET STREET & POWELL STREET (OB)	ACCIDENT, COACH AND BICYCLIST	OB	16:13	17:50	27
						1125824	INSP. WONG (1T60), VIDEO*, SYSTEM SAFETY*, M. TRAVIS-ALLEN*, J. KELLY*, F. ALEANDRO*, DISPATCHER*, 6A42*, OP NO 799, NO INJURIES, BICYCLIST MADE CONTACT WITH STATIONARY COACH. VEH DELAY: 01:37					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:13 09/13/10	R OPERATOR PR	30	0684	32	21	5611	GROVE & POLK (IB)	BLOCKED BY NON-MUNI INJURY ACCIDENT	IB LD	06:13 06:13	06:25 06:35	14
						1125694	INSPS. C. WILCHER, L. DAVIS RESP, 1L1 J. STUART*. 21 LINE REROUTED IB/OB VIA 5 LINE. 1 STOP MISSED VEH DELAY: 00:12 LINE DELAY: 00:22					
09:49 09/13/10	T POWER CONTROL PO	11					16TH STREET BETWEEN HARRISON & MISSION (IB,OB)	TOP OF LIGHT POLE FALLS ONTO OVERHEAD. FEEDERS B-4 AND E-3 OPEN	IB LD	09:49 09:49	10:54	14
						1125669	INSPS. J. CLARK, P. RAMOS, 1L1 J. STUART, LINE TRUCK 820, POT. SHOP 094 RESP. 311*. 4 SHUTTLES UTILIZED. 22/33 LINES REROUTED IB/OB, OB/IB. VIDEO^S PULLED FOR SUSPECT RUNS 388/33/5455 AND 344/22/5467. . LINE DELAY: 01:05					
10:15 09/13/10	R CCO OBSERVED ME	20					BETWEEN FOREST HILL STATION & CHURCH (IB)	LOOP 6 DOWN ROLLING DELAY	IB LD	10:15 10:15	13:31 13:31	20
						1125797	SENIOR STAFF & SAFETY*, 311*, J HALEY, JR*, J KELLY*, F ALEJANDRO, C CARRILLO*, CCO, SIGNAL # 500 & # 501 CLEARED VEH DELAY: 03:16 LINE DELAY: 03:16					
11:18 09/13/10	R OPERATOR ME	20	1321	2	N	1442	CIVIC CENTER STATION BETWEEN POWELL & CIVIC CENTER (OB)	PROPULSION	OB LD	11:16 11:16	11:41 11:41	86
						1125750	[LRV2=1489]MRU 4S48 CLEARED. SI GREEN N/R [EOR 12:25] VEH DELAY: 01:09 LINE DELAY: 00:25					