

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joel Ramos | Director
 Edward O. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

TUESDAY, SEPTEMBER 13, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,186	96.7%	14	25	58

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	20	21	5%
CABLE CAR	27	27	0%
WOODS	151	188	25%
KIRKLAND	111	127	14%
FLYNN	103	109	6%
POTRERO 40'	44	63	43%
POTRERO 60'	47	39	-17%
PRESIDIO	105	132	26%
TOTAL	722	820	14%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	107	16	5	7	3	1
Flynn	199	28	8	6	13	1
Green	174	40	18	14	5	3
Kirkland	220	44	13	12	16	3
Potrero	233	50	22	11	15	2
Presidio	176	31	10	15	6	0
Woods	356	72	42	7	21	2
TOTAL	1,465	281	118	72	79	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:19	14	61	CALIFORNIA & GRANT (IB)	ACCIDENT COACH & AUTO, NO INJURY.	10:19	10:57
9/13/2011	1191367		INSP C ALLEN; SFPD 4M2D RESP. SYSTEM SAFETY RESP. AUTO REAR ENDED THE CABLE CAR. NO DAMAGE TO CABLE CAR. MODERATE DAMAGE TO FRONT OF AUTO. DRIVER OF THE AUTO LEFT. AUTO WAS TOWED AWAY. CASE #110-736-795. CABLE CAR WAS SENT BACK IN SERVICE. NO OP 799. TWO SHUTTLES USED. MGR D BANBURY*. CLAIMS 6A50*. Veh delay: 00:38 Line delay: 00:44		10:19	11:03

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:44	171	48	25TH & PENNSILYVANIA (OB)	VEHICLE ACCIDENT (COACH / MEDIAN)	15:24	15:38
9/13/2011	1191457	INSP. J. JIANG (1T63) RESPONDED, SHOP TRUCK 093 RESPINDED, S/S* ATLAS TOW*, VIDEO* @VM Veh delay: 00:14				

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:43	16	59	POWELL & MARKET (OB)	TURNTABLE NOT LOCKING	11:51	12:57
9/13/2011	1191396	CABLE MACHINERY CLEARED. INSP C ALLEN; MGR D BANBURY RESP. INSP A JAHN RESP TO WASHINGTON & POWELL TO SEND CARS AROUND THE HORN. TWO SHUTTLES USED. 311*. SYSTEM SAFETY*. Veh delay: 01:06 Line delay: 01:06			11:51	12:57
16:07	22	60	WASHINGTON & LEAVENWORTH (IB)	NON-MUNI ACCIDENT BLOCKING	16:07	16:33
9/13/2011	1191444	INSP. KINDSTEDT, D. (8T43B), SFPD RESPONDED, NON-MUNI ACCIDENT BLOCKING THE IB CABLE CARS AND THE IB 27-LINE. OB 60-LINE WENT OVER THE 59-LINE. 27-LINE RE-ROUTED: IB FROM LEAVENWORTH, RT-CLAY, LT-JONES, LT-JACKSON TO REGULAR ROUTE. 2 SHUTTLES WERE USED. 8M8*, PUGLISI, D.*, Veh delay: 00:26 Line delay: 00:26			16:07	16:33
17:40	28	61	CALIFORNIA & DRUMM (OB)	LOOSE CABLE CAR PULLEY	17:40	20:53
9/13/2011	1191363	INSP. KINDSTEDT, D. (8T43B), INSP. BEMNET, A. (8T54B), CABLE MACHINERY, CABLE SHOP 665, SFPD RESPONDED, MEDIC #82 TRANSPORTED OPERATORS ID'S 2242 / 1496 TO ST. FRANCIS HOSP.FOR HEAD, SHOULDER INJURIES. 3 SHUTTLE COACHES WERE			17:40	20:53

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
			USED. S/S*, 6-A-40*, 4M2*, 8M8*, CABLE CAR DISPATCHER*, PUGLISI, D.*, HALEY JR., J.*, WORKER^S COMP*, TWU 250A*, PEER ASSISTANCE*, 311* SI CABLE CAR N/R	Veh delay: 03:13 Line delay: 03:13		
17:58	126	KT	OCEAN & LEE (IB)	BLOCKED BY NON MUNI ACCIDENT	17:58	18:56
9/13/2011	1191476		INSP HENLEY AND KERMIT; 3 MOTOR COACH SHUTTLES	Veh delay: 00:58 Line delay: 00:58	17:58	18:56
18:54	172	F	MARKET & 1ST (IB)	BLOCKED BY DISABLED TAXI	18:54	19:16
9/13/2011	1191479		INSP WILLIAMS	Veh delay: 00:22 Line delay: 00:22	18:54	19:16

N Express

- 1,419 total daily ridership
- 740 riders in the morning
- 679 riders in the afternoon

Vehicle Availability

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	13	63%