



**Muni
Service Delivery
Daily Report**

Monday, September 14, 2009





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	Count	Time
Baseball Game Service Summary Report		
SEPTEMBER 14, 2009		
ATTENDANCE: 31307		
NUMBER OF PASSENGERS (appr.by dir): 3050		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:17
Last IB trip at Embarcadero		19:55
Number of special IB trips	10	
Number of regular IB trips	44	
Total pre-game trips	54	
Average IB headway		4:05
Standard deviation		3:30
Post-game outbound (OB) service		
Game ended		22:05
First OB trip at Embarcadero		22:10
Last OB trip at Embarcadero		22:40
Load completed		16:45
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	1	
L	1	
M	1	
N	6	
Total post-game trips	9	
Average OB headway		4:34
Standard deviation		4:02

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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TUESDAY 09/15/09 AM NOLO REPORT

Cable Car	0				
Flynn	0				
Kirkland	0				
Woods	5				54=1; 30X=1; 29=1; 71=1; 48=1
Potrero	4	1	1		33=1; 41=3
Presidio	0				
Metro	5			2	N=2; J=1; K=1; M=1
F line	3				F=3
TOTAL	17	1	1	2	

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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MONDAY 09 14 09 PM NOLO REPORT

Cable Car	1	0	0	0	1=59
Flynn	3	0	0	0	1=9 1=9X 1=14L
Kirkland	4	0	0	0	1=2 1=10 1=43 1=47
Woods	7	0	1	0	1=16X 1=27 1=29 2=44 1=48 1=71
Potrero	10	0	1	0	2=7 1=14 2=22 1=24 2=30 1=41 1=49
Presidio	0	0	0	0	
Metro	6	0	0	0	1=J 2=KT 1=L 1=M 1=N
F line	3	0	0	0	
TOTAL	34	0	2	0	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/14/2009							
Revised 6/15/09							
Cable Car one-piece	1	1	4.5%	49	1	1	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	1	2.6%	154	2	1	1.3%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	1	4	1.8%	212	1	4	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	3	4	3.4%	251	6	4	2.4%
Woods multi-piece	6		6.0%				
Potrero one-piece	4	1	6.0%	212	7	1	3.3%
Potrero multi-piece	6		6.7%				
Presidio one-piece	0	0	0.0%	174	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	7	8	10.4%	146	13	8	8.9%
Metro multi-piece	12		24.5%				
F Line one-piece	4	2	40.0%	33	6	2	18.2%
F Line multi-piece	4		44.4%				
System total				1231	36	21	2.9%

Accidents

Mon Sep 14, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:12 09/14/09	R OPERATOR PR	35	5	42	31	5632	BALBOA & 6TH AVENUE (OB)	VEHICLE ACCIDENT, COACH & BUS CHELTER. NO INJURIES, MINOR DAMAGE, NO 799.	OB	06:12	07:33	17
							1066902	INSP R JONES, MGR J STUART, SYSTEM SAFETY*, 6-A-46*, PRESIDIO SERVICE TRUCK 072 CLEARED. VEH DELAY: 01:21				
07:10 09/14/09	R OPERATOR FL	35	0	475	9X	6247	BAYSHORE & ARLETA (OB)	VEHICLE ACCIDENT, (COACH & AUTO). NO INJURIES, MINOR DAMAGE TO AUTO (RIGHT SIDE BUMPER). MINOR DAMAGE TO COACH (PAINT TRANSFER TO RIGHT REAR SIDE OF COACH).	OB	07:08	08:35	17
							1066915	INSP B LIANG CLEARED, SYSTEM SAFETY*, 6-A-46*, MGR J STUART*. VEH DELAY: 01:27				
08:03 09/14/09	R OPERATOR PR	35	35	21	30	5492	3RD STREET & MARKET (OB)	VEHICLE ACCIDENT, (COACH & AUTO). HIT & RUN, NO INJURIES, NO 799, MINOR DAMAGE TO COACH.	OB	08:03	08:32	17
							1066897	INSP L DAVIS, SYSTEM SAFETY, CLAIMS *, MGR. STUART, J.* VEH DELAY: 00:29				

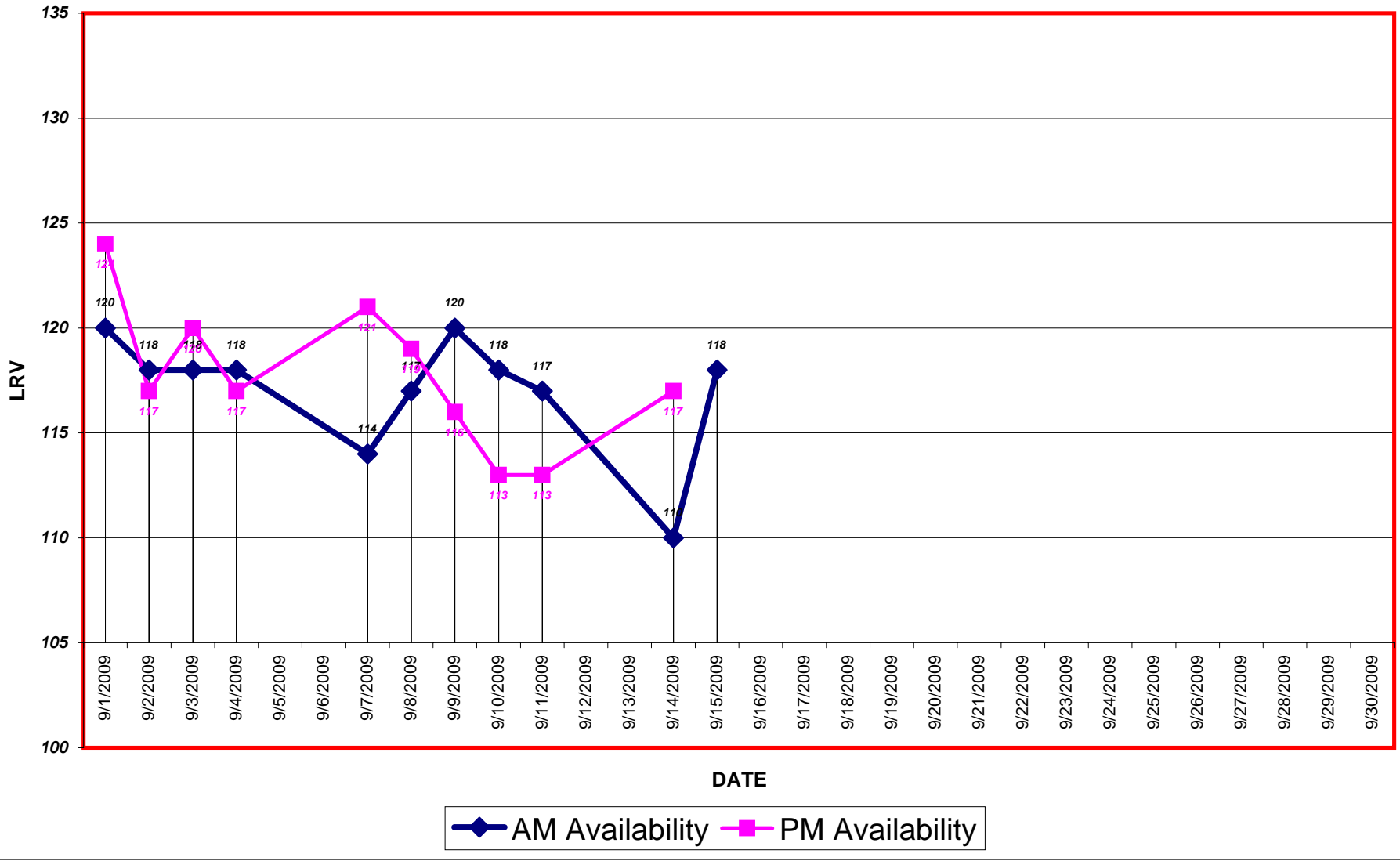
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:39 09/14/09	R OPERATOR PR	26	1	349	24	5437	JACKSON & WEBSTER (IB)	VEHICLE ACCIDENT, (COACH & AUTO). NO DAMAGE TO COACH OR AUTO, NO INJURIES, NO 799.	IB	08:39	08:49	17
							1066909	INSP L BROWN CLEARED, MGR J STUART*, SYSTEM SAFETY*, 6-A-46* VEH DELAY: 00:10				
11:24 09/14/09	R OPERATOR WO	11	5	75	29	8110	SUNSET & ORTEGA (OB)	ACCIDENT-COACH & TOW TRUCK (HIT & RUN)	OB	11:24	11:30	38
							1066986	OPERATOR WILL BE INTERVIEWED AT KEITH & FITZGERALD TERMINAL BY INSP. G. LAVIGNE. VEH DELAY: 00:06				
19:29 09/14/09	R OPERATOR WO	15	9	199	27	8434	CHAVEZ & MISSION (IB)	ACCIDENT-COACH & AUTOMOBILE (HIT & RUN)	IB	19:29	20:06	38
							1067036	MR. D. HILL*; SAFETY-J. SADORRA*; CLAIMS-6A48*; VIDEO PULLED*; INSP. L. WILSON REPORTS THAT COACH WAS STATIONARY, AUTOMOBILE MADE CONTACT WITH RIGHT SIDE MIRROR TO THE LEFTSIDE OF COACH. AUTOMOBILE MIRROR KNOCKED-OFF, KEPT GOING WITHOUT LEAVING I.D.; NO POST ACCIDENT TEST NECESSARY. VEH DELAY: 00:37				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	
09/16/09	WEDNESDAY		
09/17/09	THURSDAY		
09/18/09	FRIDAY		
09/21/09	MONDAY		
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/15/2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

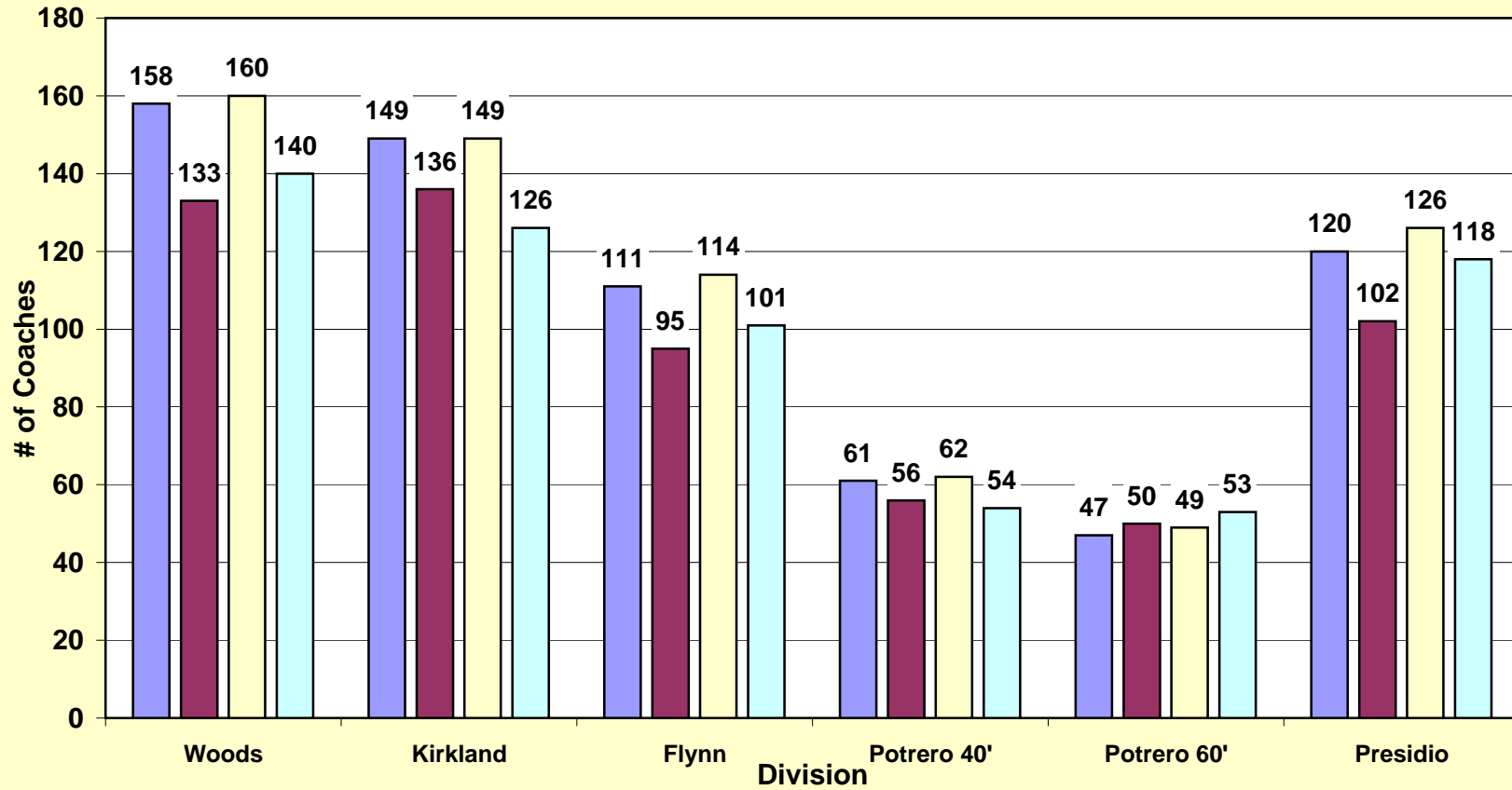
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	3
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT/ PM / WEEKLY	4
SUPPORT SHOP	3
BODY/PAINT SHOP	7
FLEET APPEARANCE	2
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	0
LONG TERM HOLDS	1
QUALITY ASSURANCE	8
	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Tuesday 9/15/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	33	8	3	3
Equipment available for service @ 7:30 a.m.	118	13	7	5

Motor & Trolley Coaches Availability
 A.M. 9/15/09 & 9/14/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/15/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	7	13	1	2	3	6	19
Campaigns / retrofits	9	0	1	10	0	0	0	0	10
Maintenance Holds	23	6	13	42	14	27	45	86	128
Awaiting parts	1	1	0	2	5	12	8	25	27
Radio	0	0	0	0	1	1	1	3	3
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 7:45 a.m.	158	149	111	418	61	47	120	228	646
Final a.m. pull-out	133	136	95	364	56	50	102	208	572
Reserve fleet usage	0	0	0	0	0	3	0	3	3
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	5	5	5
Operator not outs	5	1	0	6	5	0	0	5	11
Afternoon (p.m.) availability									
9/14/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	0	0	11
Campaigns / retrofits	9	0	0	9	0	0	0	0	9
Maintenance holds	21	6	10	37	13	25	39	77	114
Awaiting parts	0	1	0	1	5	12	8	25	26
Radio	0	0	2	2	1	1	1	3	5
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	160	149	114	423	62	49	126	237	660
Final p.m. pull-out	140	126	101	367	54	53	118	225	592
Reserve fleet usage	0	0	0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	5	5	5
Operator not outs	3	0	0	3	5	0	0	5	8

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, SEPTEMBER 14, 2009											
Green	243	60	23	12	13	12	24.7	9.5	4.9	5.3	4.9
Cable Car	143	39	10	5	15	9	27.3	7.0	3.5	10.5	6.3
Potrero	283	67	32	7	13	15	23.7	11.3	2.5	4.6	5.3
Presidio	213	34	9	7	8	10	16.0	4.2	3.3	3.8	4.7
Kirkland	264	53	13	7	23	10	20.1	4.9	2.7	8.7	3.8
Woods	315	68	21	7	32	8	21.6	6.7	2.2	10.2	2.5
Flynn	199	41	19	7	13	2	20.6	9.5	3.5	6.5	1.0
Total	1,660	362	127	52	117	66	21.8%	7.7%	3.1%	7.0%	4.0%
Summary For The Last 7 Days											
MONDAY 9 07	1,124	301	130	35	55	81	27%	11%	3%	5%	7
TUESDAY 9 08	1,623	438	213	52	102	71	27%	13%	3%	6%	4
WEDNESDAY 9 09	1,635	373	145	50	104	74	23%	9%	3%	6%	4
THURSDAY 9 10	1,625	360	118	44	115	83	22%	7%	3%	7%	5
FRIDAY 9 11	1,659	360	129	51	111	69	22%	8%	3%	7%	4
SATURDAY 9 12	1,141	273	91	43	78	61	24%	8%	4%	7%	5
SUNDAY 9 13	1,095	268	96	40	75	57	25%	9%	4%	7%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											