



**Muni
Service Delivery
Daily Report**

Wednesday, September 16, 2009





Content

• Baseball Game Service Summary	3
• Not outs for the a.m. rush hour	4
• Not outs for the p.m. rush hour	5
• Daily not outs & RDO report	6
• Accidents & line delays > 20 minutes	7
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

	Count	Time
Baseball Game Service Summary Report SEPTEMBER 16, 2009		
ATTENDANCE: 38696 NUMBER OF PASSENGERS (appr.by dir): 3260		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:37
Last IB trip at Embarcadero		20:00
Number of special IB trips	10	
Number of regular IB trips	41	
Total pre-game trips	51	
Average IB headway		4:00
Standard deviation		2:59
Post-game outbound (OB) service		
Game ended		22:18
First OB trip at Embarcadero		22:15
Last OB trip at Embarcadero		22:59
Load completed		22:35
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	3	
L	2	
M	0	
N	4	
Total post-game trips	9	
Average OB headway		4:45
Standard deviation		3:25

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 09/17/09 AM NOLO REPORT

Cable Car	0				
Flynn	1				9X=1
Kirkland	4				2=1; 47=2; 10=1
Woods	13				44=2;66=1;29=2;26=2;30X=1;54=1;67=1;18=1;16X=1;71=1
Potrero	4	6			24=1; 33=1; 41=2
Presidio	0				
	Metro	0			
	F line	0			
TOTAL	22	6			

Special Events

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 09 16 09 PM NOLO REPORT

Cable Car	1	0	0	0	1=59
Flynn	5	0	0	0	1=9X 2=14X 2=38
Kirkland	1	0	0	0	1=2
Woods	6	0	0	0	1=17 1=18 1=27 1=29 2=54
Potrero	2	3	0	0	1=6 1=7 1=22 1=24 1=49
Presidio	0	0	0	0	
Metro	4	0	0	0	1=L 1=M 2=N
F line	2	0	0	0	
TOTAL	21	3	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/16/2009							
Revised 6/15/09							
Cable Car one-piece	0	3	0.0%	49	0	3	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	2	2.6%	154	2	2	1.3%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	1	2	1.8%	212	1	2	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	2	11	2.3%	251	4	11	1.6%
Woods multi-piece	4		4.0%				
Potrero one-piece	1	2	1.5%	212	1	2	0.5%
Potrero multi-piece	0		0.0%				
Presidio one-piece	0	0	0.0%	174	0	0	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	2	4.5%	146	6	2	4.1%
Metro multi-piece	6		12.2%				
F Line one-piece	2	0	20.0%	33	4	0	12.1%
F Line multi-piece	4		44.4%				
System total				1231	18	22	1.5%

Accidents

Wed Sep 16, 2009

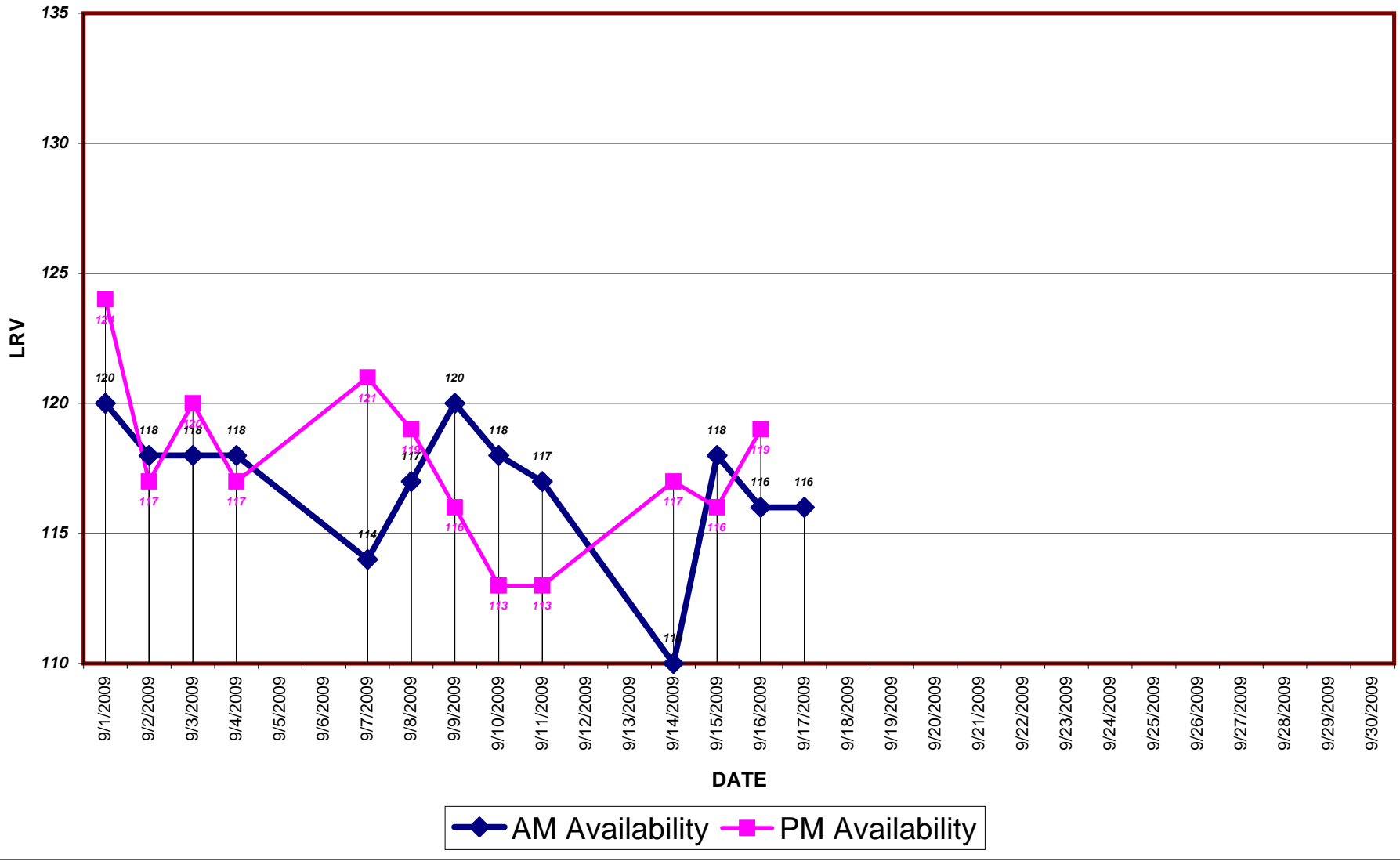
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:00 09/16/09	R OPERATOR FL	17	1	405	9	6289	POTRERO & 25TH ST (IB)	ACCIDENT COACH/AUTO	IB	07:00	07:28	12
				1067281		INSPECTOR JOMOC. MANAGER ESPINOZA* SYSTEM SAFETY * DAVID HILL*.LEFT FRONT BUMPER CORNER CAME OFF. BUS STOPPED IN ZONE NO 799. SI FLYNN 6209 @08:35 VEH DELAY: 01:35						
07:41 09/16/09	R OPERATOR WO	17	5	134	27	8403	SUTTER & LEAVENWORTH (IB)	ACCIDENT COACH/AUTO	IB	07:41	08:30	12
				1067235		INSP TUCKER. COACH STOPPED IN ZONE. AUTO PASSING ON LEFT MADE CONTACT TO LEFT REAR OF COACH PELLING BACK SIDE OF COACH. NO INJURY, NO 799. SYSTEM SAFETY*. DAVID HILL * MANAGER STUART* SI WOODS 8419 @09:05 VEH DELAY: 01:24						
11:47 09/16/09	R OPERATOR PO	30	2	334	49	7011	VAN NESS & BROADWAY (IB)	ACCIDENT COACH / TRUCK	IB	11:47	12:28	12
				1067265		INSP TUCKER. COACH IN ZONE , TRUCK TRYING TO GO AROUND AND MADE CONTACT WITH REAR OF COACH. NO INJURY NO 799. MANAGER STUART*, DAVID HILL*, & SYSTEM SAFETY*. VEH DELAY: 00:41						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:36 09/16/09	R OPERATOR FL	38	1	514	38	6212	BALBOA & 42ND AVE (OB)	ACCIDENT (COACH / VAN, NO INJURY)	OB	13:54		26
							1067293	INSP J. GIANG RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A46*.				
14:07 09/16/09	R 311 FL	38	3	427	38L	6210	GEARY & 33RD AVE (IB)	ALLEGED FALL ON BOARD.	IB	14:07		26
							1067302	311 SR # 506421, VIDEO*, CLAIM 6A46*, OPERATOR WILL BE INTERVIEWED.				
15:27 09/16/09	R OPERATOR FL	38	3	447	14X	6201	MISSION & 7TH STREET (OB)	ACCIDENT (COACH / VAN) NO INJURY	OB	15:27	16:13	26
							1067311	INSP J. FLORES RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIM 6A48* VEH DELAY: 00:46				
15:27 09/16/09	R OPERATOR FL	38	3	447	14L	6201	MISSION & 7TH STREET (OB)	ACCIDENT (COACH / VAN), NO INJURY	OB	15:27	16:13	26
							1067322	INSP J. FLORES RESP. SYSTEM SAFETY*, VIDEO*, CLAIM 6A48*, NO INJURY, NO 799. VEH DELAY: 00:46				
15:59 09/16/09	R OPERATOR WO	29	9	155	29	8163	LINCOLN WAY & 27TH AVE (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	15:59	16:49	26
							1067340	INSP J. GIANG RESP. SYSTEM SAFETY*, D. HILL*, VIDEO, CLAIM 6A48*. NO INJURY, NO 799. MODERATE DAMAGE TO LEFT REAR BUMPER, AND LEFT REAR FENDER, COACH SENT IN. MODERATE DAMAGE TO RIGHT FRONT FENDER, AND HEAD LIGHT, AUTO TOW AWAY. SI WOODS 8159 @17:31 VEH DELAY: 01:32				
18:30 09/16/09	R OPERATOR PO	15	5	388	41	5472	VAN NESS & GREEN (OB,PI)	ACCIDENT (COACH / FIRE TRUCK), NO INJURY	OB	18:30	19:09	26
							1067342	INSP D. FONG RESP. SYSTEM SAFETY*, D. HILL*, MGR A. ANDREWS*, CLAIM 6A48*, VIDEO*, SFPD UNIT # 3E15A RESP. CASE # 090956736. NO INJURY, NO 799. NO DAMAGE TO CAOCH, MINOR DAMAGE TO FIRE TRUCK REAR DOOR. VEH DELAY: 00:39				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:56 09/16/09	R OPERATOR ME	88	1	035	N	1444	JUDAH ST & 40TH AVENUE (IB,DH)	LOW POWER	IB	08:56	09:23	74
							1067247	[LRV2=1400]SENIOR STAFF/SYSTEM SAFETY; MRU 4S38 & 4S48 RESPONDED AND CLEARED BY USING 61 N 1544 FOR THE RESCUE OPERATION; LSGP; 311 CENTER* 4M2* (G WILLIAMS) INSP R DONALDSON* ^N^ LINE SWITCHED BACK OB/IB @ SUNSET FOR THE TIME BEING. 1 M/C SHUTTLE USED TO COVER THE GAP IN SERVICE. SI MINT YARD 1421<->1548 @09:45 VEH DELAY: 00:49 LINE DELAY: 00:27	LD	08:56	09:23	
16:42 09/16/09	R OPERATOR ME	75	2	87	K	1528	METRO YARD (IB)	PROPULSION	IB	16:42	17:20	85
							1067318	4T41,4C32* M/SHOP SI GREEN 1527 @18:24 VEH DELAY: 01:42 LINE DELAY: 00:38	LD	16:42	17:20	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	119
09/17/09	THURSDAY	116	
09/18/09	FRIDAY		
09/21/09	MONDAY		
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/17/2009 Thursday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

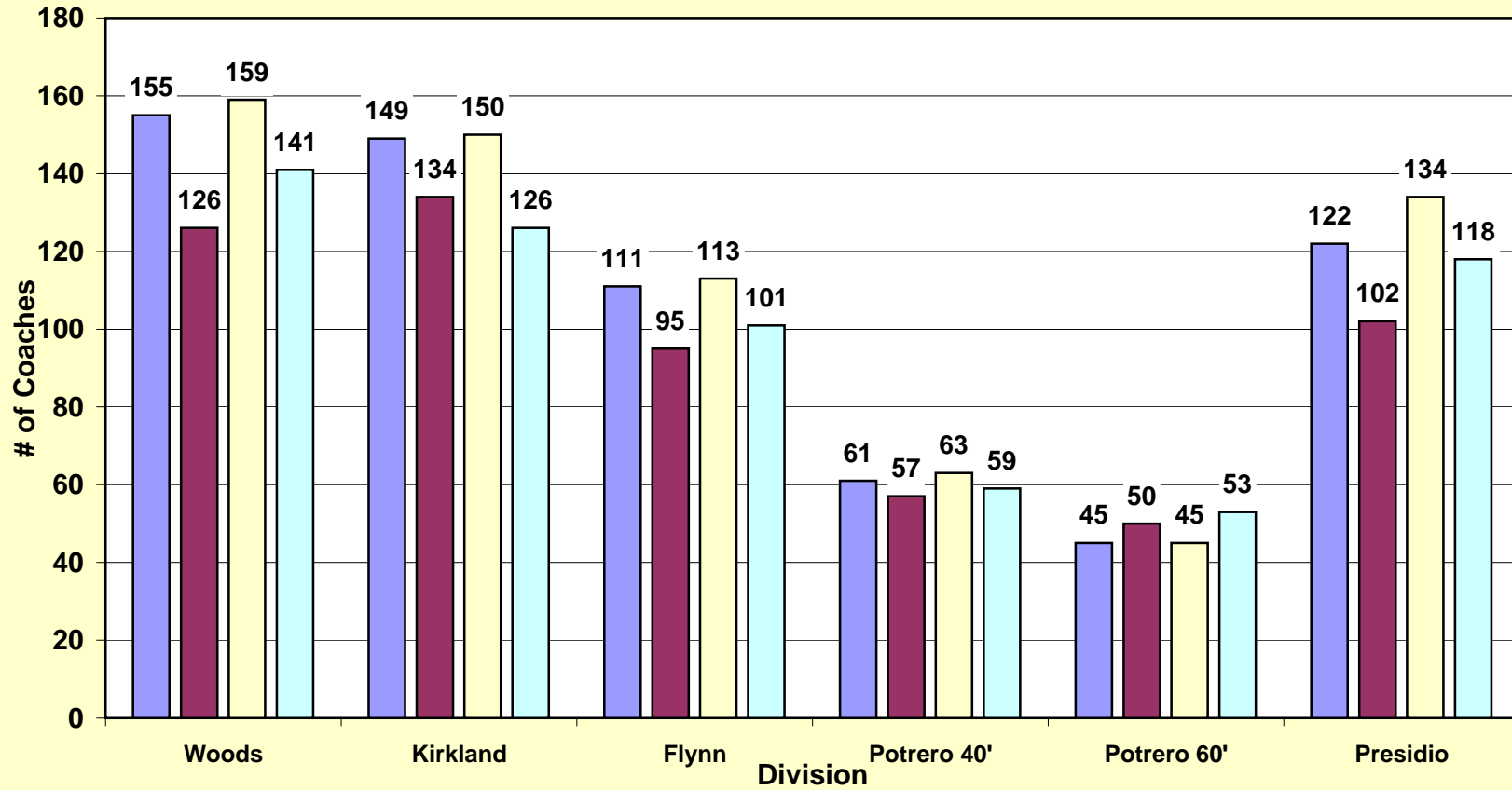
AIR SYSTEM	0
ATCS	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	5
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT/ PM / WEEKLY	3
SUPPORT SHOP	5
BODY/PAINT SHOP	2
FLEET APPEARANCE	1
PARTS	0
DESTSIGN / ELECT.	4
ACCIDENT & DERAIL	1
BREDA / VENDOR	2
ENGR / PROJECT	0
LONG TERM HOLDS	2
QUALITY ASSURANCE	8
	0

TOTAL **35**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Thursday 9/17/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	35	8	3	3
Equipment available for service @ 7:30 a.m.	116	13	7	5

Motor & Trolley Coaches Availability
A.M. 9/17/09 & 9/16/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/17/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	7	1	7	15	0	2	2	4	19
Campaigns / retrofits	8	0	1	9	0	0	0	0	9
Maintenance Holds	26	6	13	45	14	29	43	86	131
Awaiting parts	0	0	0	0	1	1	9	11	11
Radio	0	1	2	3	0	0	0	0	3
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 7:45 a.m.	155	149	111	415	61	45	122	228	643
Final a.m. pull-out	126	134	95	355	57	50	102	209	564
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	4	4	4
Operator not outs	12	3	0	15	4	0	0	4	19
Afternoon (p.m.) availability									
9/16/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	9	1	4	14	0	0	0	0	14
Campaigns / retrofits	8	0	0	8	0	0	0	0	8
Maintenance holds	22	5	11	38	12	29	31	72	110
Awaiting parts	0	1	0	1	1	1	9	11	12
Radio	0	1	0	1	0	0	0	0	1
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	159	150	113	422	63	45	134	242	664
Final p.m. pull-out	141	126	101	368	59	53	118	230	598
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	3	3	3
Operator not outs	2	0	0	2	0	0	0	0	2

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	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, SEPTEMBER 16, 2009											
Green	259	62	27	10	14	11	23.9	10.4	3.9	5.4	4.2
Cable Car	132	31	10	4	9	8	23.5	7.6	3.0	6.8	6.1
Potrero	279	61	23	9	16	13	21.9	8.2	3.2	5.7	4.7
Presidio	212	36	14	8	8	6	17.0	6.6	3.8	3.8	2.8
Kirkland	255	46	15	9	15	7	18.0	5.9	3.5	5.9	2.7
Woods	306	66	16	11	30	9	21.6	5.2	3.6	9.8	2.9
Flynn	199	41	15	6	15	5	20.6	7.5	3.0	7.5	2.5
Total	1,642	343	120	57	107	59	20.9%	7.3%	3.5%	6.5%	3.6%
Summary For The Last 7 Days											
WEDNESDAY 9 09	1,635	373	145	50	104	74	23%	9%	3%	6%	4
THURSDAY 9 10	1,625	360	118	44	115	83	22%	7%	3%	7%	5
FRIDAY 9 11	1,659	360	129	51	111	69	22%	8%	3%	7%	4
SATURDAY 9 12	1,141	273	91	43	78	61	24%	8%	4%	7%	5
SUNDAY 9 13	1,095	268	96	40	75	57	25%	9%	4%	7%	5
MONDAY 9 14	1,660	362	127	52	117	66	22%	8%	3%	7%	4
TUESDAY 9 15	1,625	331	102	52	108	69	20%	6%	3%	7%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											