

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Jerry Lee | Vice-Chairman
 Leona Bridges | Director
 Cheryl Brinkman | Director
 Malcolm Heinicke | Director
 Bruce Oka | Director
 Joel Ramos | Director
 Edward O. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, SEPTEMBER 16, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,186	97.7%	14	13	33

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	20	21	5%
CABLE CAR	27	28	4%
WOODS	151	184	22%
KIRKLAND	111	127	14%
FLYNN	103	108	5%
POTRERO 40'	44	60	36%
POTRERO 60'	47	34	-28%
PRESIDIO	105	129	23%
TOTAL	722	814	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	111	15	2	8	4	1
Flynn	202	32	11	10	10	1
Green	190	45	13	19	7	6
Kirkland	224	47	19	11	15	2
Potrero	239	50	28	12	9	1
Presidio	191	32	6	18	7	1
Woods	356	82	41	16	21	4
TOTAL	1,513	303	120	94	73	16

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
6:38	602	28	19TH AVE & WINSTON (OB)	ACCIDENT COACH & TRUCK, NO INJURY, HIT & RUN		
9/16/2011	1191888		INSP R JONES CLEARED. MINOR DAMAGE TO LEFT SIDE CONVEX MIRROR OF COACH. NO OP 799. COACH WAS SENT IN DUE TO NO SHOP AT THE TIME. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A50*. SI KIRKLAND 8310 @08:03 Veh delay: 01:25		6:38	7:08
7:49	315	24	NOE & 26TH ST (IB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN.		
9/16/2011	1191857		INSP K JOMOC CLEARED. MINOR DAMAGE TO LEFT REAR OF COACH. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A450*.		7:49	8:25

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
			Veh delay: 00:36			
10:10	314	49	MISSION & CORTLAND (IB)	ACCIDENT (COACH / AUTO), NO INJURY		
9/16/2011	1191926		INSP CHAU, A (1C9) RESP. NO INJURY, MINOR DAMAGE TO RIGHT OF COACH, MAJOR DAMAGE TO AUTO LEFT DOOR. SYSTEM SAFETY*, VIDEO*, CLAIM 6150*, NO 799. Veh delay: 00:40		10:10	10:50
10:46	350	24	JACKSON & WEBSTER (OB)	ACCIDENT COACH & TRUCK, NO INJURY.		
9/16/2011	1191947		INSP B LUM RESP. PRESIDIO 092 RESP. COACH WAS STOPPED. LEFT SIDE MIRROR DAMAGE FOR THE COACH. NO OP 799. VIDEO*. SYSTEM SAFETY*. CLAIMS 6A50*. SI POTRERO 5444 @12:15 Veh delay: 01:35		10:40	11:06
15:06	408	30	KEARNY & GEARY (OB)	COACH / COACH COLLISION - NO INJURIES, COACH 5450 AND COACH 6201 CAME INTO CONTACT WITH EACH OTHERS		
9/16/2011	1191962		INSPECTOR E. DENNIS CLEARED, 4M3*, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A40)*, NO DAMAGE TO COACH 5450 OR COACH 6201, NO 799 Veh delay: 00:59		15:06	16:05

Line Delays > 20 Minutes

There were no line delays over twenty minutes.

5. *N Express*

- 1,300 total daily ridership
- 690 riders in the morning
- 610 afternoon riders

Vehicle Availability

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	12	50%