



**Muni
Service Delivery
Daily Report**

Thursday, September 17, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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09 18 2009 FRIDAY AM NOLO REPORT

Cable Car	0				
Flynn	2				1X=1, 14X=1
Kirkland	0				
Woods	1				67=1
Potrero	0	3			EQUIP: 7=1, 14=1, 41=1
Presidio	1				1=1
Metro	1				M=1
F line	0				
TOTAL	5	3	0	0	

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Special Events

Division

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REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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09 17 09 THURSDAY PM NOLO REPORT

Cable Car	1	0	0	0	60=1
Flynn	2	0	0	0	14L=1 38=1
Kirkland	2	0	0	0	10=1 28=1
Woods	21	0	0	0	18=1 23=2 27=2 29=1 30X=2 36=1 44=2 48=2 54=1 67=1 71=4 90=1 94=1
Potrero	3	10	0	0	7=1 14=2 22=1 41=7 49=2
Presidio	0	0	0	0	
Metro	1	0	2	0	N=1
F line	1	0	0	0	
TOTAL	31	10	2	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 9/17/2009							
Revised 6/15/09							
Cable Car one-piece	1	3	4.5%	49	3	3	6.1%
Cable Car multi-piece	4		66.7%				
Flynn one-piece	1	6	2.6%	154	1	6	0.6%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	2	5	3.5%	212	3	5	1.4%
Kirkland multi-piece	2		2.0%				
Woods one-piece	10	7	11.5%	251	19	7	7.6%
Woods multi-piece	18		18.0%				
Potrero one-piece	1	0	1.5%	212	2	0	0.9%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	6	0.0%	174	0	6	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	10	1.5%	146	1	10	0.7%
Metro multi-piece	0		0.0%				
F Line one-piece	1	5	10.0%	33	3	5	9.1%
F Line multi-piece	4		44.4%				
System total				1231	32	42	2.6%

Accidents

Thu Sep 17, 2009

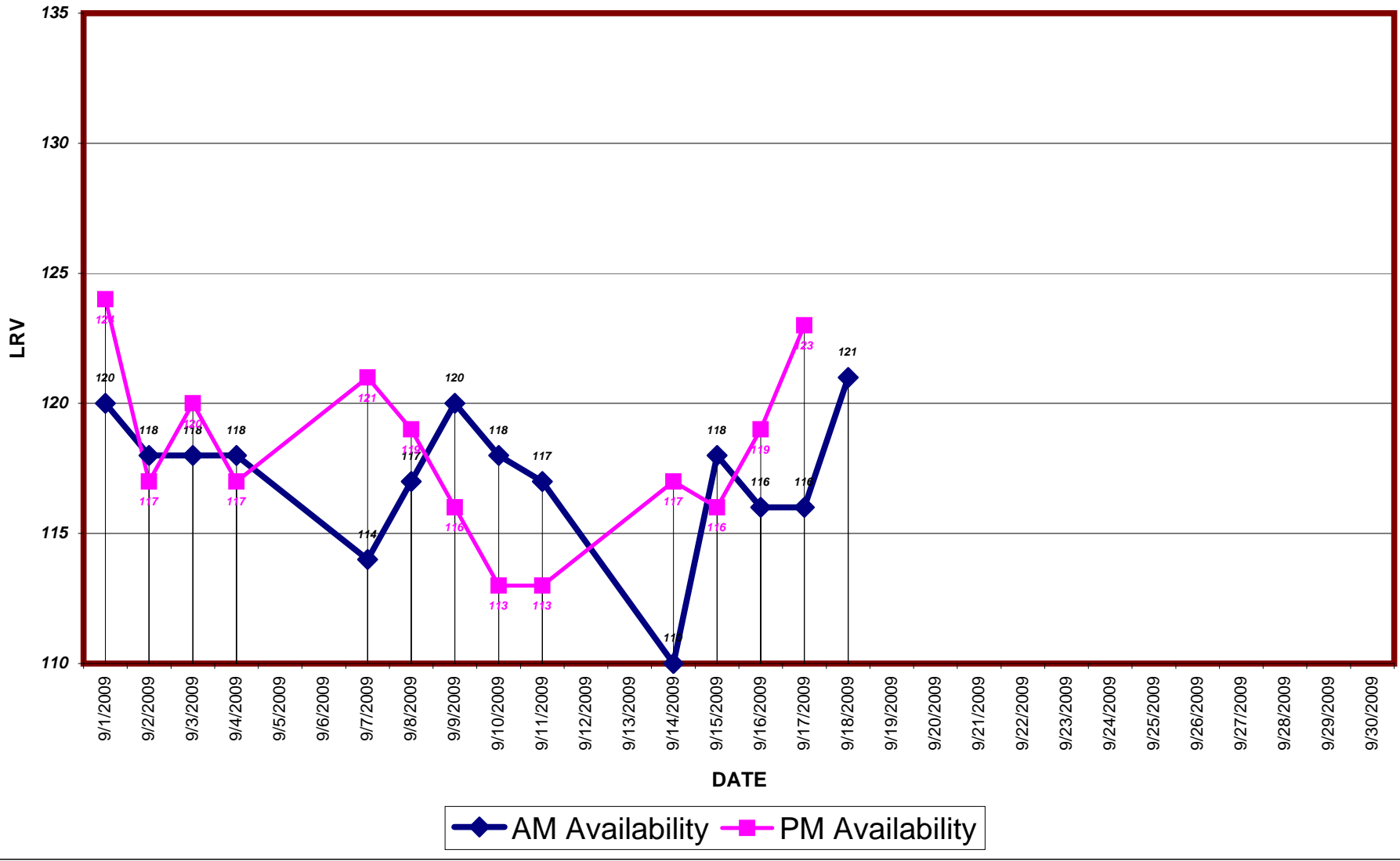
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:02 09/17/09	T MRU-4S30 ME	72				0726	CHURCH & DUBOCE	TWO (2) SHOP TRUCKS VANDALIZED [LRV2=252]INSP. E. ESCOBAR INTERVIEWED THE SHOPMEN, SFPD UNIT #3E12E (OFFICER DAVILA, STAR #2194) RESPONDED, CASE #090957881 AND #090957897, SOME OF THE ITEMS TAKEN WERE 2 HANDICOM RADIOS, 2 TOOL BAGS, 1 DVD PLAYER, ETC., 4S20*, VIDEO* VEH DELAY: 01:03		01:02	02:05	87
						1067386						
08:24 09/17/09	R OPERATOR PR	11	9	72	3	5551	FILLMORE & SACRAMENTO (IB)	ACCIDENT COACH AND AUTO	IB	08:24	08:54	11
						1067406	INSPECTOR VICKERS,E;CLEARED,SYSTEM SAFETY *,HILL,D.* VEH DELAY: 00:30					
11:55 09/17/09	R OPERATOR KI	11	4	746	28	8349	LOMBARD & LAGUNA (IB)	ALLEDGE ACCIDENT COACH / AUTO H&R	IB	11:55		12
						1067336	SEE INTERVIEW AT DALY CITY BART. SYSTEM SAFETY*					
13:23 09/17/09	R OPERATOR WO	11	5	54	54	8438	3RD STREET & HUDSON (IB)	ACCIDENT-COACH & TRUCK	IB	13:23	13:58	38
						1067483	MR. D. HILL*; S/SAFTEY*; CLAIMS-6A46*; VIDEO PULLED*; INSP. K. JOMOC REPORTS NO DAMAGE TO TRUCK; NO POST ACCIDENT TEST REQUIRED; MIRROR KNOCKED OFF LEFT EXT. OF COACH. OPERATOR N/R; EOR. SI WOODS N/R VEH DELAY: 00:35					
15:05 09/17/09	R OPERATOR PO	7	7	340	14	7058	MISSION & 6TH STREET (OB)	SFPD ACTIVITY ON COACH	OB	15:05	16:02	38
						1067431	SFPD UNITS # 3B35, 3X42D CASE # 090960016; VIDEO PULLED*; SFPD STOPPED 6 JUVENILES ON COACH REGARDING A CONCEALED WEAPON FOUND ON COACH. SI POTRERO N/R VEH DELAY: 00:57					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:45 09/17/09	R OPERATOR PO	7	3	467	24	5444	30TH STREET & MISSION (OB)	ALLEGED ACCIDENT-COACH & PARKED/OCCUPIED AUTOMOBILE	OB	15:45	16:30	38
							1067475	SFPD UNIT 3H53; MR. D. HILL*; SYSTEM SAFETY*; CLAIMS 6A48*; VIDEO PULLED*; INSP. Z. NASSAR REPORTS THAT A PARKED & OCCUPIED VEHICLE AT 30TH & CHENERY STREET CLAIMS THAT COACH MADE CONTACT WITH HIS DRIVERS DOOR. OPERATOR DENIES ANY CONTACT WITH PARKED VEHICLE. AUTOMOBILE DRIVER REFUSED TO SHOW INSPECTOR HIS DRIVER LICENSE; INSP. NASSAR INSPECTED AUTOMOBILE DOOR AND SUSPECTS DAMAGE TO DOOR EDGE IS OLD; NO DAMAGE TO COACH OBSERVED. NO POST ACCIDENT TEST NECESSARY. VEH DELAY: 00:45				
17:53 09/17/09	R OPERATOR FL	24	4	552	9	6407	MARKET & MASON (OB)	NON INJURY MUNI ACCIDENT.	OB	17:43	18:49	24
							1067514	INSP VELACRUZ A, CLAIMS #6A48*, VIDEO*, MINOR DAMAGE, NO 799. VEH DELAY: 01:06				
18:15 09/17/09	T SFPD COMM. CE PO	38			24		CHURCH BETWEEN 30TH STREET & RANDALL (IB,OB)	SFPD STREET CLOSURE-ROLLING DELAY	IB	18:53	19:23	38
							1067530	IM4* A. ANDREWS; INSP. T. ESPINOSA; M. TRAVIS-ALLEN*; J. KELLY*; J. TRUE*; 311 CALL CENTER*; SFPD CLOSED STREET FOR POLICE ACTIVITY; 24 LINE REROUTE I/B FROM 30TH STREET: R/CHURCH; L/DAY; L/SANCHEZ; R/30TH STREET TO REGULAR ROUTE. O/B REROUTE FROM 30TH & SANCHEZ-L/SANCHEZ; R/DAY; R/CHURCH; L/30TH STREET TO REGULAR ROUTE. J-CHURCH LINE NOT AFFECTED. VEH DELAY: 00:30				
20:51 09/17/09	R OPERATOR PO	07		476	22	5412	FILLMORE & BUSH	ACCIDENT COACH & TRUCK		20:51	21:33	25
							1067561	INSP.GEETER CLEARED. CLAIMS* VEH DELAY: 00:42				
21:06 09/17/09	T SFPD CA	28	9	46	59	8039	POWELL BETWEEN O^FARRELL & GEARY (IB)	ALLEGED VEHICLE ACCIDENT COACH / AUTO	IB	21:06		36
							1067538	INSP A. BEMNET TO INTERVIEWED AT POWELL / WASHIINGTON CLAIMS 6A48*, LEFT SIDE MIRROR BROKEN				
23:14 09/17/09	R OPERATOR PR	25	4	174	5	5615	48TH AVE & FULTON (IB)	ALTERCATION OPER/PASS	IB	23:14	23:30	25
							1067562	SFPD REMOVED PASSENGER VEH DELAY: 00:16				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:52 09/17/09	R OPERATOR CA	17	4	016	59	0017	BAY & TAYLOR (IB)	TURN TABLE NO LOCK IN THE POSITION	IB	12:52	21:23	26
							1067488	INSP A. JAHN; A. FORSE; CABLE MACHINERY RESP. 8M8*J. TRUE*; F. ALEJANDRO*; D. HILL*; 311* VEH DELAY: 08:31 LINE DELAY: 08:31	LD	12:52	21:23	
17:32 09/17/09	R OPERATOR ME	74	7	118	M	1414	SAN JOSE & NIAGARA (IB)	NO POWER	IB	17:32	17:56	85
							1067474	[LRV2=1413]SHOP,INSPECTOR, M-LINE TO K LINE ON THE IB DIRECTION. SI GREEN 1507 @18:20 VEH DELAY: 00:48 LINE DELAY: 00:24	LD	17:32	17:56	

LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
September 2009			
09/01/09	TUESDAY	120	124
09/02/09	WEDNESDAY	118	117
09/03/09	THURSDAY	118	120
09/04/09	FRIDAY	118	117
09/07/09	MONDAY	114	121
09/08/09	TUESDAY	117	119
09/09/09	WEDNESDAY	120	116
09/10/09	THURSDAY	118	113
09/11/09	FRIDAY	117	113
09/14/09	MONDAY	110	117
09/15/09	TUESDAY	118	116
09/16/09	WEDNESDAY	116	119
09/17/09	THURSDAY	116	123
09/18/09	FRIDAY	121	
09/21/09	MONDAY		
09/22/09	TUESDAY		
09/23/09	WEDNESDAY		
09/24/09	THURSDAY		
09/25/09	FRIDAY		
09/28/09	MONDAY		
09/29/09	TUESDAY		
09/30/09	WEDNESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 9/18/2009 Friday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

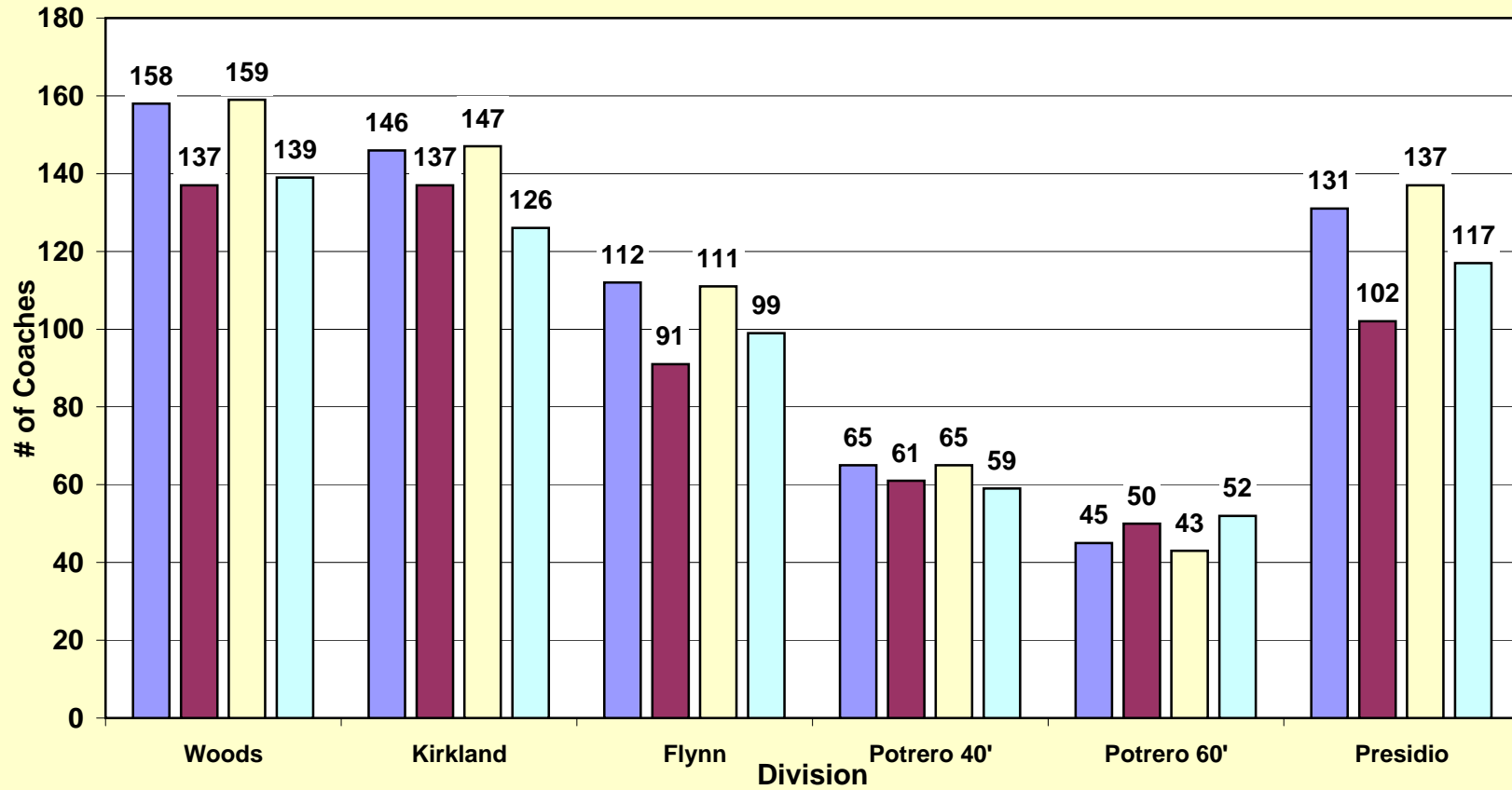
AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	2
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	1
PROPULSION	1
TRUCK NOISE/ FLAT/	2
PM / WEEKLY	4
SUPPORT SHOP	2
BODY/PAINT SHOP	0
FLEET APPEARANCE	0
PARTS	2
DESTSIGN / ELECT.	0
ACCIDENT & DERAIL	2
BREDA / VENDOR	0
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **30**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance Friday				
9/18/2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	30	8	3	3
Equipment available for service @ 7:30 a.m.	121	13	7	5

Motor & Trolley Coaches Availability
A.M. 9/18/09 & 9/17/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
9/18/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	7	1	7	15	0	1	0	1	16
Campaigns / retrofits	8	0	1	9	0	0	3	3	12
Maintenance Holds	23	9	12	44	10	29	34	73	117
Awaiting parts	0	1	0	1	4	13	9	26	27
Radio	0	1	2	3	0	0	0	0	3
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 7:45 a.m.	158	146	112	416	65	45	131	241	657
Final a.m. pull-out	137	137	91	365	61	50	102	213	578
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	4	4	4
Operator not outs	2	0	2	4	0	0	0	0	4
Afternoon (p.m.) availability									
9/17/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	8	15	0	0	0	0	15
Campaigns / retrofits	6	0	1	7	0	0	0	0	7
Maintenance holds	22	8	13	43	10	31	28	69	112
Awaiting parts	0	1	0	1	4	13	9	26	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	159	147	111	417	65	43	137	245	662
Final p.m. pull-out	139	126	99	364	59	52	117	228	592
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	2	2	2
Operator not outs	4	0	2	6	0	1	1	2	8

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, SEPTEMBER 17, 2009											
Green	248	60	26	8	15	11	24.2	10.5	3.2	6.0	4.4
Cable Car	133	31	13	3	10	5	23.3	9.8	2.3	7.5	3.8
Potrero	273	54	20	7	16	11	19.8	7.3	2.6	5.9	4.0
Presidio	207	39	9	9	14	7	18.8	4.3	4.3	6.8	3.4
Kirkland	256	53	15	7	21	10	20.7	5.9	2.7	8.2	3.9
Woods	304	81	25	11	31	14	26.6	8.2	3.6	10.2	4.6
Flynn	196	46	13	8	16	9	23.5	6.6	4.1	8.2	4.6
Total	1,617	364	121	53	123	67	22.5%	7.5%	3.3%	7.6%	4.1%

Summary For The Last 7 Days

THURSDAY 9 10	1,625	360	118	44	115	83	22%	7%	3%	7%	5
FRIDAY 9 11	1,659	360	129	51	111	69	22%	8%	3%	7%	4
SATURDAY 9 12	1,141	273	91	43	78	61	24%	8%	4%	7%	5
SUNDAY 9 13	1,095	268	96	40	75	57	25%	9%	4%	7%	5
MONDAY 9 14	1,660	362	127	52	117	66	22%	8%	3%	7%	4
TUESDAY 9 15	1,625	331	102	52	108	69	20%	6%	3%	7%	4
WEDNESDAY 9 16	1,642	343	120	57	107	59	21%	7%	3%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.