

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, September 17, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED RUNS	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>98.1</b>	<b>22</b>	<b>27</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>118</b>	<b>4%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>29</b>	<b>16%</b>
<b>WOODS</b>	<b>143</b>	<b>181</b>	<b>27%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>100</b>	<b>113</b>	<b>13%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>59</b>	<b>31%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>47</b>	<b>0%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>132</b>	<b>35%</b>
<b>TOTAL</b>	<b>703</b>	<b>826</b>	<b>17%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	242	65	13	9	26	17
Cable Car	126	24	5	3	8	8
Potrero	231	56	14	1	30	11
Presidio	191	28	5	8	7	8
Kirkland	231	48	4	11	19	14
Woods	365	75	23	5	29	18
Flynn	197	36	6	5	17	8
<b>TOTAL</b>	<b>1,583</b>	<b>332</b>	<b>70</b>	<b>42</b>	<b>136</b>	<b>84</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:06 09/17/10	R OPERATOR KI	35	3448	645	28	8344	19TH AVE & LINCOLN WAY (IB)	ACCIDENT COACH & VAN (HIT & RUN)	IB	07:06	08:05	39
09:42 09/17/10	R OPERATOR WO	27	2628	45	17	8524	FONT & GONZALEZ (IB)	ACCIDENT COACH & AUTO (HIT & RUN)	IB	09:42	10:25	39
15:41 09/17/10	R OPERATOR PR	32	2381	87	5	5563	SUTTER & FILLMORE (OB)	VEHICLE ACCIDENT COACH / STORE FRONT SIGN	OB	15:41	16:28	15
15:51 09/17/10	R OPERATOR FL	24	2293	521	38	6423	GEARY & BRODERICK	VEHICLE ACCIDENT COACH / AUTO	OB	15:51	17:07	15

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:09 09/17/10	R OPERATOR PO	18	1156	451	6	5401	BRYANT & DIVISION (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	17:09	17:46	15
							1126691	INSP J FLORES; VIDEO*, CLAIMS 6-A-01*, SYSTEM SAFETY*, NO INJURIES / NO 799, MINOR DAMAGE TO AUTO VEH DELAY: 00:37				
17:47 09/17/10	R OPERATOR PR	32	3336	151	45	5611	UNION & BUCHANNAN (IB)	VEHICLE ACCIDENT - HIT AND RUN COACH / AUTO	IB	17:37	18:40	15
							1126697	INSP E DENNIS; CLAIMS 6-A-01*, VIDEO*, SYSTEM SAFETY*, MINOR DAMAGE TO COACH, NO INJURIES / NO 799 VEH DELAY: 01:03				
18:13 09/17/10	R OPERATOR PO	18	3855	414	33	5496	16TH STREET & MISSION (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	18:14	18:45	15
							1126725	INSP L WILSON; VIDEO*, CLAIMS 6-A-01*, SYSTEM SAFETY* VEH DELAY: 00:31				
23:02 09/17/10	R OPERATOR KI	36	1529	758	12	8224	MARKET & 2ND STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	23:02	23:59	36
							1126752	INSP T. ESPINOZA RESP VIDEO*, S/SAFETY* CLAIMS 6A01*, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO NO 799, NO INJURIES REPORTED END OF SHIFT SI KIRKLAND N/R [EOR 00:08] VEH DELAY: 01:06				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:43 09/17/10	R OPERATOR KI	12	2221	616	43	8349	PARNASSUS & 6TH AVE (OB)	BLOCKED BY FIRE TRUCK	OB LD	07:43	08:21	39
							1126483	INSP Y. CHAN, INSP B. LUM, MANAGER ESPINOZA* VEH DELAY: 00:38 LINE DELAY: 00:44				
07:43 09/17/10	R OPERATOR PO	12	3360	317	6	5416	PARNASSUS & 3RD AVE (IB)	BLOCKED BY FIRE TRUCK	IB LD	07:43	08:21	39
							1126554	INSP Y. CHAN, INSP B. LUM, MANAGER ESPINOZA*, LEAD INSP. LAVIGNE*, PRES #92, REROUTE 43 LINE IB: CONTINUE 9TH AVE TO IRVING, R-IRVING, R-STANYAN, L-PARNASSUS. REROUTE 43 LINE OB: R-STANYAN, L-CARL TO IRVING, L-7TH AVE, R-JUDAH. 6 LINE SWITCHBACH AT HAIGHT & STANYAN. 2 SHUTTLES VEH DELAY: 00:38 LINE DELAY: 00:44				