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Joel Ramos | Director

Edward O. Reiskin | Director of Transportation

## DAILY SERVICE DELIVERY OVERVIEW

### MONDAY, SEPTEMBER 19, 2011

#### 1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,186	97.6%	18	10	50

#### 2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	115	1%
<b>F LINE</b>	20	22	10%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	151	185	23%
<b>KIRKLAND</b>	111	129	16%
<b>FLYNN</b>	103	108	5%
<b>POTRERO 40'</b>	44	57	30%
<b>POTRERO 60'</b>	47	33	-30%
<b>PRESIDIO</b>	105	127	21%
<b>TOTAL</b>	722	804	11%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	112	19	6	11	2	0
Flynn	193	43	11	11	17	4
Green	184	34	17	9	6	2
Kirkland	218	35	9	9	15	2
Potrero	244	48	23	10	13	2
Presidio	179	28	5	11	12	0
Woods	336	63	30	13	16	4
<b>TOTAL</b>	<b>1,466</b>	<b>270</b>	<b>101</b>	<b>74</b>	<b>81</b>	<b>14</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
8:40	429	38	GEARY & ARGUELLO (IB)	COACH & AUTO COLLISION, NO INJURIES, MODERATE DAMAGE TO AUTO, MINOR DAMAGE TO COACH.	8:40	10:20
9/19/2011	1192348		INSP H VONG CLEARED, VIDEO* @906, 6-A-42* @909, SYSTEM SAFETY*, NO 799 REQUIRED. Veh delay: 01:40			
19:52	180	71	LINCOLN & 20TH STREET (IB)	COACH / AUTO COLLISION - NO INJURIES REPORTED	19:52	20:57

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
9/19/2011	1192492		INSPECTOR S. WONG CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A46)*, MINOR DAMAGE TO AUTO, NO 799 Veh delay: 01:05			
21:52	549	508	NORTH POINT & POWELL (OB)	ACCIDENT COACH & TREE BRANCH	21:52	23:21
9/19/2011	1192524		INSP.FONG CLEARED. WOODS SHOP REPLACED RIGHTSIDE FLAT MIRROR Veh delay: 01:29			

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
14:59	22	60	JACKSON STREET & LEAVENWORTH STREET (OB)	ILLEGALLY PARKED AUTO BLOCKING CABLE CAR LINE	14:59	16:00
9/19/2011	1192440		INSP. KWONG (8T54), SUPT. BANBURY (8M8)* (2) SHUTTLES USED, AUTO WAS TOWED. Veh delay: 01:01 Line delay: 01:01		14:59	16:00
19:44	105	KT	THE EMBARCADERO & FOLSOM ST (IB)	OPERATOR CONSOLE DARK/NO POWER	19:44	19:49
9/19/2011	1192490		OPERATOR INSTRUCTED TO OFF LOAD & P/I NOT IN SERVICE, MRU 4S30 CHECKED & CONFIRMED DEFECT. SI MUNI METRO EAST 1445 @20:28 Veh delay: 00:44 Line delay: 09:05		10:44	19:49

## ***N Express***

- 1,535 total daily ridership
- 760 riders in the morning
- 775 riders in the afternoon

## **Vehicle Availability**

<b>Nx EXPRESS</b>	<b>SCHEDULED DEMAND</b>	<b>AVAILABLE</b>	<b>SPARE RATIO</b>
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>13</b>	<b>63%</b>